Virginia Department of Veterans Services

Davis & McDaniel Veterans Care Center

DAVIS & MCDANIEL VETERANS CARE CENTER FAQ

Do you take spouses or family members of veterans?
Yes! We are now able to accept spouses of veterans along with Gold Star Family Members!

Are you part of the Veterans Administration and the VA Medical Center?
No. Davis & McDaniel Veterans Care Center (DMVCC) is owned and managed by the Commonwealth of Virginia under the Virginia Department of Veterans Services. However, we are conveniently located right next to the Salem VAMC. This can make transport to certain appointments and treatments much easier on our veterans!

What is the smoking/tobacco/smokeless tobacco/vaping policy at DMVCC?
We are considered a SMOKE FREE facility. Smoking is prohibited within the building or surrounding grounds, by residents and staff, at any time. No smoking includes smokeless tobacco products such as chewing tobacco and E-Cigarettes/Vaping products.

Am I able to decorate my veteran's room to make them feel more at home?
Absolutely! We encourage our family members to personalize their veteran's space. We want them to feel comfortable. Bringing a piece of home with them always helps!

How can I be moved into your facility?
Depending on the type of care you are looking to receive. You are able to admit from home or the hospital. Every situation is different, so please reach out to our Admissions Team to discuss your situation. If you are planning a surgery in which you will need in patient rehab afterwards, make it easy on yourself and pre-register with us!

What do I need to show that I am a veteran?
We will need a copy of your military discharge papers. This is usually a DD-214, or in the case of a Naval personnel from WWII, it is sometimes labeled "Separation from Naval Service."

I can't find my discharge papers. What do I do?
In some cases with certain personal information, we can help you find that document. If we are unable to locate it, you will need to request a copy from the National Archives in St. Louis, Missouri. The web address is: http://www.archives.gov/veterans/military-service-records/

Where are you located?
We are right next to the Salem VA Medical Center in Roanoke, VA. Our address is 4550 Shenandoah Ave NW, Roanoke, VA 24017

Do I or can I bring medications from home?
No. We have an in house pharmacy onsite that will order your medications for you. We cannot dispense medications filled from other pharmacies.

Can I use my electric scooter/wheelchair?
Yes, but these devices cannot be used until the Therapy Department has evaluated your safe operation of the device around the Care Center.

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