



THE VIRGINIA DEPARTMENT OF VETERANS SERVICES *Serving Those Who Served*

Policy Advisories and Updates



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Claims Automation

- Submit claims before the semester begins so VA can setup and send out housing and book stipends
- Input the number of credit hours and place \$0 for tuition and fees
- Submit an amendment to provide VA with correct tuition and fees once known
- Claim processing has decreased from 23 days to 5 days because of the automated system Long Term Solution (LTS)



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Student Debt Processing

A notification letter is sent to the student directly. He/She should contact the Debt Management Center directly in writing, unless otherwise stated.

Debt Management Center

P.O. Box 11930

St. Paul, MN 55111-0930

1-800-827-0648

Website: www.va.gov/debtman



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Remedial, Online, and Independent Study

Remedial/ Deficiency courses offered by self-paced, computer based learning constitute classes taken entirely by independent study. They are offered without conventional classroom or laboratory sessions, and are not approvable.

To be approvable, the coursework needs to be organized synchronously whereby the students progress through the material simultaneously.



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Veterans Retraining Assistance Program (VRAP)

Students on VRAP are allowed to change their program as long as the program of education meets the approval requirements for VRAP.

October 1, 2013 is the last day VRAP applications will be accepted.



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Non-Matriculated Students

- Students can only be non-matriculated for two terms
- If a student is enrolled for a third term, quarter or semester, the SCO should submit a certification to the VA and include in the remarks section “3rd term non-matric”
- The VA will send a denial letter informing the student



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Refund of \$1200 Montgomery GI Bill

If a veteran relinquishes benefits under Chapter 30 to establish eligibility under the Post-9/11 GI Bill he/she may be reimbursed for the unused portion of his/her MGIB contribution.

The payment is prorated if any entitlement was used under MGIB and the payment is issued when entitlement under Chapter 33 is exhausted.



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***VIRGINIA ASSOCIATION
OF
SCHOOL
CERTIFYING OFFICIALS
(VASCO)***



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What is VASCO?

A new organization forming in the Commonwealth of Virginia made up of VA certifying officials and other personnel who work directly with veterans.



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What will VASCO do?

- Help train new SCOs
- Offer a knowledge base of experienced SCOs
- Assist with developing effective programs for recipients of VA educational benefits



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What will VASCO do?

- Develop productive relations with the Virginia Department of Veterans Services (DVS), Department of Veterans Affairs (VA), and other agencies serving veterans.
- **HELP OUR VETERANS SUCCEED IN THEIR EDUCATIONAL GOALS!**



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What will VASCO do for me?

- Offer an alliance of SCOs to quickly assist you with day-to-day issues and the things you “just forgot”
- Allow you to serve as a mentor to new SCOs and share best practices from your institution
- Provide conferences and training to help you become an even better SCO



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How can I help?

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