A Re-entry Roadmap for Veterans Incarcerated in Virginia
RE-ENTRY MANUAL

A Re-Entry Roadmap for Veterans Incarcerated in Virginia

Produced by:

U. S. Department of Veterans Affairs Healthcare
Re-entry Veterans and Veterans Justice Outreach
Program

Virginia Department of Veterans Services
Virginia Veteran & Family Support

Virginia Department of Corrections
2018
The U.S. Department of Veterans Affairs, Virginia Department of Veterans Services, Virginia Veteran and Family Support, and the Virginia Department of Corrections have partnered together to develop this roadmap resource guide to create a smoother transition for you and your family when entering back into the community. Our hope is that this resource guide will help you connect with various people, organizations, and services which can provide you with veteran specific guidance within your own community.

The Department of Veterans Affairs (VA) has professionals within every region to help you connect with VA services and resources while you are incarcerated. If you are currently in a local jail, a Veterans Justice Outreach (VJO) specialist will be able to help you in preparing for release. If you are currently in a state prison, the Healthcare for Re-Entry Veterans (HCRV) specialist can meet with you six months prior to your release to discuss services and assistance you may be able to connect to in the community. We advise asking your caseworker, counselor, or jail services officer to contact the VJO or HCRV specialist so that they may schedule to meet with you prior to your release. You may also write to them using the addresses listed within this resource guide.
Virginia Department of Veterans Services (DVS) can also help connect you to the VA and other community services. DVS provides services to veterans pre- and post-release and can assist you with connecting to benefits, rehabilitative and behavioral healthcare, employment, housing, peer support, and other supportive services. Information on DVS service lines and contacts are listed in this resource guide.

Although you may feel overwhelmed, the people, organizations, and services in this guide can assist in your transition back to your family and community. As you read through this guidebook be sure to make a list of all the organizations or individuals you may be interested in contacting. Sharing this resource packet with your family and friends can also help further your research while incarcerated. We truly believe in your ability to succeed and want to remind you that there are many people who are ready to help you during incarceration, assist you with planning for your release, and returning to your community.

We welcome your return to our community and hope to be there for you along the way. Best wishes for a successful return.

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About the U.S. Department of Veterans Affairs

The U.S. Department of Veterans Affairs (VA) offers a wide range of benefits for the nation's veterans, service members, and their families.

Who Is Eligible for Benefits-General Overview

You may be eligible for VA benefits if you are:

- a veteran
- a veteran’s dependent
- a surviving spouse, child, or parent of a deceased veteran
- an active duty military service member
- a member of the Reserve or National Guard

Benefits and Services Available

Compensation

The VA will pay you monthly compensation if you are at least 10% disabled as a result of your military service.

Pension

You can receive a monthly pension if you are a wartime veteran with limited income, and you are permanently and totally disabled or at least age 65. There is no time limit to apply for compensation and pension benefits.

Healthcare

The VA provides a number of healthcare services.

- Hospital, outpatient medical, dental, pharmacy, and prosthetic services
- Domiciliary, nursing home, and community based residential care
- Sexual trauma counseling
- Specialized healthcare for women veterans
- Health and rehabilitation programs for homeless veterans
- Readjustment counseling
- Alcohol and drug dependency treatment
- Medical evaluation for disorders associated with military service during OIF/OEF, the Gulf War, Vietnam, Korea, or WWII, as well as post traumatic stress disorder, traumatic brain injury, exposure to Agent Orange, radiation, and other environmental hazards.
Combat Veterans
The VA provides free healthcare for veterans who served in a theater of combat after November 11, 1998 for any illness possibly related to their service in that theater. You have five years from the date of your discharge from active duty on or after January 28, 2003 to apply.

Compensated Work Therapy Programs and Veterans Industries
The VA offers return to work services to assist veterans seeking competitive employment in the community. This may include Supported Employment, Community Based Employment Services, Vocational Assistance, or Transitional Work services. SE, CBES, and Voc. Assistance provide assistance searching for employment that may include applying to existing positions or helping employers create new, carved positions to perform a specific function. Transitional Work experiences offer structured work opportunities and may include supervised therapeutic housing for at-risk and homeless veterans with physical, mental health, and addiction problems. The VA contracts with private industry and the public sector for services from these veterans, who learn job skills, re-learn successful work habits, and regain a sense of self-esteem. Veterans receive a stipend for their participation and meet with a counselor for assistance finding employment in the community. Virginia currently has veterans industries programs located at the VA medical centers in Richmond, Salem, and Hampton.

Vocational Rehabilitation and Employment (VR&E)
The VA provides assistance to veterans with service-connected disabilities to prepare for, obtain, and maintain suitable employment. For veterans with serious service-connected disabilities, the VA also offers services to improve their ability to live as independently as possible. There are five service delivery options available:

- Re-employment
- Rapid access to employment
- Self employment
- Employment through long-term services
- Independent living

Eligibility:
- Active Duty Service members are eligible if they:
  - Expect to receive an honorable or other than dishonorable discharge upon separation from active duty
  - Obtain a memorandum rating of 20% or more from the Department of Veterans Affairs (VA)
- Veterans are eligible if they:
  - Have received a discharge that is other than dishonorable
  - Have a service-connected disability rating of at least 10% from VA
  - Apply for VR&E services
VETERANS RE-ENTRY ROADMAP

- Basic period of Eligibility
  - The basic period of eligibility ends 12 years from the date of notification of one of the following: Date of separation from active military service, or Date the Veteran was first notified by VA of a service-connected disability rating.
  - The basic period of eligibility may be extended if a Vocational Rehabilitation Counselor (VRC) determines that a Veteran has a Serious Employment Handicap.
- Transitioning Service members within six months prior to discharge from active duty
- Veterans within one year following discharge from active duty
- Any Service member/Veteran currently eligible for a VA education benefit

- Services include Assisting the Service member/Veteran with:
  - Career Choice - understand the best career options for you based on your interests and capabilities
  - Benefits Coaching - guidance on the effective use of your VA benefits and/or other resources to achieve your education and career goals
  - Personalized Support - Academic or adjustment counseling and personalized support to help you remove any barriers to your success

- You can also access veteran employment resources at www.vets.gov/employment and at www.dol.gov/veterans/findajob/

- To apply:
  - Log into your ebenefits.va.gov account select “apply” select “Vocational Rehabilitation and Employment Benefits” Apply for "Educational and Career Counseling"
  - If you do not have an eBenefits account fill out VA Form 28-8832, “Application for Counseling” and mail to your nearest VA Regional Office, Attn: Vocational Rehabilitation and Employment.

- Compensated Work Therapy Program (CWT):
  - Eligibility: To be considered for participation in the CWT program, a Veteran must be eligible to receive VA healthcare services, have a goal of a return to competitive employment and have barriers to obtaining and/or retaining employment which requires the intensive supports provided by one of the CWT service components.
  - Applying: Veteran would first meet with their provider about having a consult or order sent to the CWT program. Once a consult is received, the CWT staff contact the Veteran to schedule an appointment
Education and Training
VA pays benefits to eligible veterans, reservists, and active duty service members while they are in an approved education or training program. Benefits are based on the type of military service.

- **The Post-9/11 GI Bill** provides financial support for education and housing to individuals with at least 90 days of aggregate service on or after September 11, 2001, or individuals discharged with a service-connected disability after 30 days. You must have received an honorable discharge to be eligible for the Post-9/11 GI Bill. Additional information is available at [http://www.gibill.va.gov](http://www.gibill.va.gov) or you can call 1-800-GIBILL1.

- **Benefits**: The school will report a veteran’s status as incarcerated on the certification and note whether the federal, state, or local government is paying all or part of the cost for tuition, fees, books, equipment, or supplies and the amounts paid.

- **Time Limits**: Benefits are available for up to 15 years from the last period of active duty of at least 90 consecutive days. This also applies if released for a service-connected disability after at least 30 days of continuous service.

- **Forever GI Bill and General Education information**: Claimants incarcerated for a felony conviction can be paid only the costs of tuition, fees, and necessary books, equipment, and supplies. VA cannot make payments for tuition, fees, books, equipment, or supplies if another Federal State or local program pays these costs in full. If another government program pays only a part of the cost of tuition, fees, books, equipment, or supplies, VA can authorize the incarcerated claimant payment for the remaining part of the costs.

**VetSuccess on Campus Program**: The VetSuccess on Campus (VSOC) program aims to help Service members, Veterans, and eligible dependents succeed and thrive through a coordinated delivery of on-campus benefits assistance and counseling, leading to completion of their education and preparing them to enter the labor market in viable careers.
Forever GI Bill Updates
The law removes the 15-year time limit for the use of Post-9/11 GI Bill benefit for those whose last discharge or release from active duty is on or after January 1, 2013, children of deceased service members who became entitled to Post-9/11 GI Bill benefit on or after January 1, 2013, and all spouses using Fry Scholarship.

- Independent Study at Technical Schools and Non-Institutions of Higher Learning (IHLs). Beneficiaries will now be able to use their educational assistance to pursue accredited independent study (e.g., online learning) at non-IHLs. The non-IHLs must be area career and technical education schools that provide postsecondary level education or postsecondary vocational institutions. Note: This change does not apply to Dependents’ Educational Assistance program beneficiaries.

- Reservists who established eligibility to educational assistance under the Reserve Educational Assistance Program (REAP) before November 25, 2015, and lost it due to the program's sunset may elect to have that service credited towards the Post-9/11 GI Bill. Those who use Post-9/11 GI Bill on or after January 1, 2018, will receive a monthly housing allowance based on the Department of Defense basic housing allowance (BAH) for monthly housing rates.

- VA will develop a pilot program to provide eligible Veterans with the opportunity to enroll in high technology education programs that VA determines provides training and skills sought by employers in a relevant field or industry.

- The law authorizes service by Guard and Reserve members under 10 U.S.C 12304a and 12304b to receive Post-9/11 GI Bill benefits.

- The VA will provide up to nine months of additional Post-9/11 GI Bill benefits to eligible individuals who are enrolled in a STEM field program of education. For more information go to [www.benefits.va.gov/GIBILL/](http://www.benefits.va.gov/GIBILL/) or call 1-888-442-4551.


**Home Loans**
The VA offers a number of home loan services to eligible veterans, some military personnel, and certain surviving spouses.

- **Guaranteed Loans:** The VA can guarantee part of a loan from a private lender to help you buy a home, a manufactured home, a lot for a manufactured home, or certain types of condominiums. VA also guarantees loans for building, repairing, and improving homes. More information is available at [http://www.benefits.va.gov/homeloans/](http://www.benefits.va.gov/homeloans/).
- **Refinancing Loans:** If you have a VA mortgage, the VA can help you refinance your loan at a lower interest rate. You may also refinance a non-VA loan.
- **Special Grants:** Certain disabled veterans and military personnel can receive grants to adapt or acquire housing suitable for their needs.
- **Time Limits:** There is no time limit for a VA home loan.

**Life Insurance**

- **Service members’ Group Life Insurance (SGLI)** is low-cost term life insurance for service members and reservists. Coverage of up to $400,000 begins when you enter the service. Generally, it expires 120 days after you leave the service. **Traumatic SGLI** is automatically included in SGLI and provides for payment up to $100,000 for service members who lose limbs or incur other serious injuries.
- **Veterans Group Life Insurance (VGLI)** is renewable term life insurance for veterans who want to convert their SGLI up to an amount not to exceed the coverage you had when you separated from service. You must apply within one year and 120 days from separation.
- **Service-Disabled Veterans Insurance**, also called RH insurance, is for service-connected disabled veterans. Coverage is $10,000. You may be eligible for a $20,000 supplemental policy if you are totally disabled. You must apply for RH within two years of being rated service-connected by the VA.

**Dependents and Survivors Dependency and Indemnity Compensation (DIC)**

DIC is payable to certain survivors of:
- Service members who died on active duty
- Veterans who died from service-related disabilities
- Certain veterans who were being paid 100% VA disability compensation at the time of death.

**Death Pension** is payable to some surviving spouses and children of deceased wartime veterans. The benefit is based on financial need.

**Parents’ DIC** is payable to some surviving parents. The benefit is based on financial need.
VA Benefits During Incarceration

If You Are Incarcerated

If you are incarcerated for a felony, the VA will reduce or terminate your disability benefits after your 61st day in confinement. If you were rated at 20% or higher for a service-connected disability prior to incarceration, your monthly benefit will get reduced to 10%. If you were rated at 10%, your monthly payment will be cut in half. Importantly, it is not the disability rating itself that gets reduced, only the monthly payment. After you are released from incarceration, your benefits will be reinstated at their usual level.

If you are incarcerated for a misdemeanor or a felony and have a VA pension, on your 61st day in jail or prison, your pension will be terminated for the duration of your incarceration. Veterans can notify the VA upon release to get their pension reinstated. It is recommended that individuals call the Veteran Benefits Hotline at 1-800-827-1000 upon release.

If incarcerated less than 60 days, or you have completed your sentence, or been paroled, or sent to a halfway house or work release program, your disability benefits will not be reduced or terminated.

Apportionment

Although your VA pension will be terminated or your disability compensation reduced while you are in jail, your family can apply to receive a portion of the benefits. This process is called apportionment.

By applying for apportionment, your family can receive your pension while you are ineligible to receive it due to incarceration. Likewise, your family can receive any amount of your disability compensation that you are ineligible to receive while in jail. For example, if you are rated at 70% before going to jail, your monthly benefit will be reduced to 10%, but your family can apply for apportionment to receive the remaining 60%.

The VA will consider the following factors:

• The family member's income and living expenses;
• The amount of compensation available to be apportioned;
• The needs and living expenses of other family members.

Additional Information:

• No apportionment may be made to or on behalf of any person who is incarcerated in a Federal, State, or local penal institution for conviction of a felony.
• An apportionment of an incarcerated Veteran's VA benefits is not granted automatically to the Veteran's dependents. The dependent(s) must file a claim for an apportionment.
Character of Discharge Requirements

Discharge Requirements for Compensation Benefits requires the Veteran's discharge to be under other than dishonorable conditions (e.g. honorable, under honorable conditions, general.)

Discharge Requirements for Pension Benefits requires the Veteran's discharge to be under other than dishonorable conditions (e.g. honorable, under honorable conditions, general.)

Discharge Requirements for Education Benefits from the VA through the Montgomery GI Bill program or Post 9/11 GI Bill program, the Veteran's character of discharge or service must be honorable.

To receive VA education benefits and services through any other VA educational benefits program, including the Survivors' and Dependents' Educational Assistance (DEA) program, the Veteran's character of discharge or service must be under other than dishonorable conditions (e.g., honorable, under honorable, general.)

Discharge Requirements for Home Loan Benefits require the Veteran's discharge to be under other than dishonorable conditions (e.g. honorable, under honorable conditions, general.)

Discharge Requirements for Insurance Benefits generally do not have a character of discharge for Veterans' Group Life Insurance. However, for Service Disabled Veterans Insurance and Veterans' Mortgage Life Insurance benefits, the Veteran's character of discharge must be other than dishonorable.
US Department of Veterans Affairs - Help for Justice Involved Veterans and Homeless Veterans

VA Programs for the Homeless Veterans

The goal with any VA benefit and services is the prevention of homelessness. Upon release or shortly after release, if it appears you are facing homelessness, contact the

**NATIONAL HOMELESS CALL CENTER 1-877-424-3838**
**VETERANS CRISIS LINE 1-800-273-8255**

to be referred to the nearest VA Medical Center’s HCHV program. This is a 24-Hour call center to support Veterans in crisis.

Although the below listed resources are established in all national VA Medical Center, each HCHV program has a different referral process to the programs offered. Refer to the nearest VA Medical Center for further assistance.

About Us

The Department of Veterans Affairs (VA) is taking decisive action to end Veteran homelessness. All Veterans at risk for homelessness or attempting to exit homelessness should have easy access to programs and services. VA offers a variety of resources, programs and benefits to aid in this mission. Veterans are seen at the medical center, in legal and criminal justice system settings, or in the community. The Veteran’s needs are assessed and resources are provided directly through the VA or with community-based partners. Our programs were established to help the Veteran to prevent homelessness or to emerge from homelessness in order to live as self-sufficiently and independently as possible.

Mission

To serve Veterans in their journey out of homelessness through skilled social work casework and treatment resulting in housing, recovery, improved quality of life and independence.

Who We Are And What We Offer

**Healthcare for Homeless Veterans-Outreach**: The VA Health Care for Homeless Veterans (HCHV) Program provides a gateway to VA and community supportive services to eligible Veterans. Through the HCHV Program, Veterans are provided with case management and residential treatment and housing in the community. The Program also conducts outreach to Veterans in the community who would otherwise have barriers to obtaining hospital-wide services on their own. This program provides community outreach, case management and a range of other services to help homeless Veterans gain secure housing.
Contracts & Grant Per Diem Program (GPD): This program allows the VA to provide grant and per diem payments to assist public and non-profit organizations in establishing and operating transitional supportive housing. Richmond’s Homeless Program offers three different Grant and Per Diem Programs for homeless Veterans. These programs are designed to provide housing assistance, case management, education, crisis intervention, counseling and services targeted towards this special population of Veterans. The goal of the program is to help homeless Veterans achieve residential stability, increase their skill levels and/or income, and obtain greater self-determination.

Housing & Urban Development/Veterans Affairs Supportive Housing Program (HUD/VASH): The HUD/VASH program is a collaboration between the U.S. Department of Housing and Urban development (HUD) and the U.S. Department of Veterans Affairs Supporting Housing (VASH) program to help homeless Veterans and their immediate families find and maintain affordable, safe and permanent housing in the community.

Supportive Services for Veteran Families (SSVF): For very low-income Veterans, SSVF provides case management and supportive services to prevent the imminent loss of a Veteran's housing or identify new housing for the veteran and his or her family. SSVF providers also work to rapidly re-house Veterans and their families who are homeless and might remain homeless without assistance. Nonprofit agencies and community partners use SSVF funding to rapidly house Veterans and their families and to prevent homelessness. Case management includes help securing VA and other benefits such as educational aid and financial planning.

Veterans Justice Outreach Initiative (Jails): The purpose of the Veteran Justice Outreach (VJO) Initiative is to avoid the unnecessary criminalization of mental illness and extended incarceration among Veterans by ensuring that eligible justice-involved Veterans (JIVs) have timely access to VHA mental health and substance abuse services when clinically indicated, and other VA services and benefits as appropriate. The Veterans Justice Outreach Specialist is responsible for direct outreach, assessment, and short-term case management for justice-involved Veterans in local courts and jails, and liaison with local justice system partners.

Substance Use Disorder Program: This program focuses on working with the clients from the Health Care for Homeless Veterans Program who exhibit signs of a Substance Use Disorder(s). The primary focus will be on drug & alcohol abuse recovery however, other issues could, and should, be addressed i.e., gambling, smoking etc. This is done for the sake of preserving the Veteran's health, protecting their family and to prevent the loss of their housing.

Healthcare for Re-Entry Veterans Initiative (Prisons): The Health Care for Homeless Re-entry Veterans Initiative is a national program, which offers outreach to incarcerated homeless Veterans in state and federal prisons who are within six months of release. The purpose of the initiative is to educate JIVs about VA services and foster a relationship between the incarcerated Veterans and the VA as well as other agencies in order to ensure support in their transition into life outside of prison.
The Healthcare for Re-entry Veterans (HCRV) Specialist provides direct outreach, assessment and short-term case management for justice-involved Veterans in state and federal prisons.

Healthcare for Homeless Veterans/HUD-VASH Vocational Development

Program: The Vocational Development Program is developed to assist veterans in exploring and pursuing meaningful career options. This is accomplished by providing integrative, purposeful opportunities for individualized development of the whole person. The program works to develop the career decision-making process and vocational discernment of the veteran.

Veterans Affairs Veterans Justice Program (VJP)

Health Care for Re-Entry Veterans along with Veterans Justice Outreach comprises the two entities of the Department of Veterans Affairs (VA) Veterans Justice Program (VJP). While Veterans Justice Outreach Specialists (VJOs) focus on the local and regional jails, Health Care for Re-Entry Veterans (HCRV) Specialists focus on incarcerated veterans within the state and federal prisons. Specific information on both programs is listed below.

Health Care for Re-Entry Veterans (HCRV) Program Details: HCRV program is designed to help incarcerated veterans successfully re-integrate back into the community after their release. The primary goal is to begin working with the veteran during their incarceration by providing information and resources and once released to prevent homelessness.

The HCRV Specialist provides:

1) Outreach: identification of veterans within the state and federal prisons to participate in treatment matching assessment and follow up services. Outreach services are conducted via the state and federal prison Re-Entry counselors, unit managers, probation/parole officers, or self-referred.

2) Treatment-Matching Assessment: This is the initial step for the HCRV Specialist as it will determine the needs of the veterans. The Specialist develops the initial plan and based on the plan and information resources will be provided to the veteran for follow up upon release. In some cases, the HCRV Specialist will make appropriate referrals to the local VA Medical Center for medical, psychiatric, and substance abuse programs.

3) Education: Veteran educational information on VA resources in areas of medical, psychiatric, substance abuse disorders, benefits, employment along with community services and benefits. In addition to providing education to incarcerated veterans, HCRV Specialists educate criminal justice systems about their roles and ability to aid JIVs.

4) Case Management: Short term case management follows upon the JIV’s release. The primary goal of case management is to continue working with the veteran to help support their successful transition into the community. This is done by linking the Veteran to local, state and federal resources including social services, employment, VA health care services and benefits, Social Security and other available resources.
Veterans Justice Outreach (VJO) Program Details

If you are incarcerated in a local or regional jail, a Veterans Justice Outreach (VJO) Specialist may be able to assist. The aim of the Veterans Justice Outreach program is to avoid the unnecessary criminalization of mental illness and extended incarceration among Veterans by ensuring that eligible, justice-involved Veterans have timely access to Veterans Health Administration (VHA) mental health, substance use disorder (SUD) treatment and homeless services. Linkage to both VAMC and non-VAMC community resources will also be provided as appropriate.

The VJO program is designed to collaborate with local justice system partners to identify veterans that enter the criminal justice system and need treatment services. The VJO Specialist works with local law enforcement, jails, and court teams to identify Veterans that may be in crisis because of mental illness, substance abuse, or other issues; and assist with connecting them with appropriate resources.

The VJO Specialist provides direct outreach, assessment and case management for justice-involved Veterans in local courts and jail. The VJO Specialist can also assist with eligibility determination, enrollment and referral to both VA and non-VA services upon release. In addition, the VJO Specialist can collaborate with judges and specialty courts to connect veterans with VA treatment services and homeless prevention programming.

VA Healthcare Eligibility and Enrollment

Veterans Affairs Health Care Eligibility

When you are released from jail or prison, you may resume or begin your health care at the closest VA Medical center near your housing plan. Although it is not a requirement to have VA Health Care, if you do not have health care insurance upon release, you may want to enroll for medical, mental health, substance abuse treatment, or other services.

To enroll and receive VA Health Care, you must meet basic eligibility which is defined as:

- A person who served in the active military, naval, or air service and who was discharged or released under conditions other than dishonorable may qualify for VA healthcare benefits.

- Reservists and National Guard members may also qualify for VA healthcare benefits if they were called to active duty (other than for training only) by a Federal order and completed the full period for which they were called or ordered to active duty.
Along with these basic eligibility requirements, you also will need to meet the **minimum duty requirement (how long you served)**. These requirements are:

- Veterans who enlisted after Sept. 7, 1980, or who entered active duty after Oct. 16, 1981, must have served 24 continuous months or the full period for which they were called to active duty to be eligible.
- This minimum duty requirement may not apply to Veterans discharged for hardship, early out or a disability incurred or aggravated in the line of duty.

**VA Health Care Enrollment Process**

It is best to seek VA health care attention within 30 days of release or immediately after release so necessary appointments, referrals and other services can begin.

If you were enrolled or established VA Health Care **PRIOR** to your incarceration, you may re-establish these services by making a visit to the local VA Medical Center. Local VA Medical Centers usually offer same day access to see a doctor or a mental health provider and emergency room services. See the Appendix at the back of this guide for a listing of VA Medical Centers.

If you are unsure or did not enroll in VA Health Care **PRIOR** to your incarceration and you meet the basic and duty requirements listed above along with choosing to receive VA health care, you have two options with enrollment:

- Complete the [VA Application for Health Benefits](#) and mail the completed application along with a copy of your DD 214 (military discharge paperwork) to the [VJO/HCRV](#) (contact information located in directory) who can determine eligibility and enrollment into the VA Health Care System. The [VJO/HCRV Specialist](#) will inform you on whether you meet eligibility and enrollment.

- If you do not have a copy of your DD214 or never requested one, please complete the [Request Pertaining to Military Records](#). You can mail this form to National Personnel Center to receive your DD214. The agency's address is on the back of the request form, block #14.
Following Up on Your Claim

You will receive a confirmation letter from the VA advising you of the status of your eligibility for benefits. This correspondence will be mailed to the address identified when you meet with the HCRV/VJO specialist. You will be determined as eligible, ineligible, or unable to determine as eligible. If you disagree with the determination, you may appeal the decision and submit documents in support of your claim.

Be sure to obtain a copy of your DD214 since this is an important document to submit if your eligibility is denied or more information is needed to confirm your eligibility for VA healthcare. Keep the original for your records and submit only a copy of your DD214. If your eligibility is confirmed or if you want to contest the preliminary eligibility determination, visit the VA medical center of your choice to register for care. Make an appointment to meet with the contact person at the VA medical center so he or she can assist you with the registration process.

You will need a picture identification in order to register for healthcare (the picture identification provided by the prison is adequate for registration purposes). You will be asked to update your information. At the time of registration you may schedule an appointment for primary care. You will also be photographed for a VA identification card.

Make sure you receive an appointment with a primary care physician in a timely manner if you are prescribed medications. Typically the prison or jail will provide you with at least a 30 day supply of medication. In most cases you may be able to see a VA physician within 30 days. In case of an emergency, you may be seen in the emergency department at the VA medical center. Your primary care physician is an essential contact. You may request specialized services such as mental health, substance use, and other assistance from this physician.
## Veterans Re-Entry Roadmap

**Department of Veterans Affairs Veterans Justice Program Directory**

### Health Care for Re-Entry Veterans (HCRV) Specialist

<table>
<thead>
<tr>
<th>Chrystal Jones, LCSW</th>
<th>Leslie Hindle, LCSW</th>
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<tbody>
<tr>
<td>McGuire VA Medical Center</td>
<td>Salem VA Medical Center</td>
</tr>
<tr>
<td>1201 Broad Rock Boulevard</td>
<td>1970 Roanoke Boulevard</td>
</tr>
<tr>
<td>Richmond, Virginia 23249</td>
<td>Salem, Virginia 24153</td>
</tr>
<tr>
<td>804-675-5000 extension 3494</td>
<td>804-982-2463</td>
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### Veterans Justice Outreach Specialists (VJOS)

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<thead>
<tr>
<th>Kevin Birdsell, LCSW</th>
<th>Machele Huff, LCSW</th>
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<td>McGuire VA Medical Center</td>
<td>Salem VA Medical Center</td>
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<td>1201 Broad Rock Boulevard</td>
<td>1970 Roanoke Boulevard</td>
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<td>Richmond, Virginia 23249</td>
<td>Salem, Virginia 24153</td>
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<td>804-675-5000 extension 7241</td>
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<thead>
<tr>
<th>LaBarbara Williams, LCSW</th>
<th>Tamesha Ellis, LCSW</th>
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<tr>
<td>Hampton VA Medical Center</td>
<td>Hampton VA Medical Center</td>
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<td>100 Emancipation Drive</td>
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<td>Hampton, Virginia 23667</td>
<td>Hampton, Virginia 23667</td>
</tr>
<tr>
<td>757-722-9961 extension 7734</td>
<td>757-722-9961 extension 7741</td>
</tr>
</tbody>
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<table>
<thead>
<tr>
<th>Demetrius Granger, LCSW</th>
<th>Brenda Hawthorne, LCSW</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hampton VA Medical Center</td>
<td>James Quillen VA Medical Center</td>
</tr>
<tr>
<td>100 Emancipation Drive</td>
<td>PO Box 4000 621-MTN Home</td>
</tr>
<tr>
<td>Hampton, Virginia 23667</td>
<td>Mountain Home, Tennessee 37684</td>
</tr>
<tr>
<td>757-772-9961</td>
<td>423-926-1171 extension 3791</td>
</tr>
</tbody>
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<table>
<thead>
<tr>
<th>Torrie Dreier, LCSW</th>
<th>Rodney Carter</th>
</tr>
</thead>
<tbody>
<tr>
<td>James Quillen VA Medical Center</td>
<td>Incarcerated Veterans Re-entry Specialist</td>
</tr>
<tr>
<td>PO Box 4000 621-MTN Home</td>
<td></td>
</tr>
<tr>
<td>Mountain Home, Tennessee 37684</td>
<td>15000 Franklin Street, NE</td>
</tr>
<tr>
<td>(865-545-4592 extension 4107</td>
<td>Washington, DC 20018</td>
</tr>
<tr>
<td></td>
<td>202-636-7671 (o)</td>
</tr>
<tr>
<td></td>
<td>202-251-2508 (c)</td>
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<table>
<thead>
<tr>
<th>Karen N. Carrington, LICSW</th>
<th></th>
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</thead>
<tbody>
<tr>
<td>Veterans Justice Outreach Specialist, VA Medical Center, Community Resource and Referral Center (CRRC)</td>
<td></td>
</tr>
<tr>
<td>1500 Franklin St NE, Washington, DC 20018</td>
<td></td>
</tr>
<tr>
<td>202-636-7670 (o)</td>
<td>202-251-2508 (c)</td>
</tr>
<tr>
<td>202-431-6776 (c)</td>
<td></td>
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</tbody>
</table>
The Virginia Department of Veterans Services (DVS) contains six service delivery lines - Benefits, Veterans Education, Transition and Employment (VETE), Care Centers, Veterans Cemeteries, the Virginia Veteran and Family Support program (VVFS) and the Virginia War Memorial.

**Benefits**

The mission of the DVS Benefits Offices is to provide Virginia's Veterans and their family members with accurate, timely and ethical education and assistance in obtaining the federal and state benefits they have earned. Information on current federal, state and local veterans' programs, entitlements and referral services is available in Virginia through a network of 30 benefits offices staffed with accredited Veteran Service Representatives (VSRs). All services are free of charge.

Services provided by VSRs include assistance with applying for benefits such as:

- Veteran Compensation Claims
  - Initial, Re-Opened, Notice of Disagreement, Appeals, Dependency
- VA Health Care Eligibility
- Veteran Pension Claims
- Aid and Attendance Claims
- Survivor Benefit Claims
- Survivor Pension Claims
- Claim for Burial Benefits/Flags/Markers
- State Tax Relief Eligibility Determinations
- Certificate of Eligibility for VA Home Loan
- Guarantees VGLI Applications
- Education Benefits Applications
- Outreach into Local Communities - Itinerary Visits
- Referral to Local, State, and Federal Social Services

Office locations and phone numbers are found on page 27-29.
The VETE directorate promotes Virginia's economic development by supporting Veterans and their families with increased access to and attainment of education, employment and entrepreneurship opportunities. VETE is comprised of five programs:

- The State Approving Agency (SAA) ensures access and quality instruction, appropriate administration, and fair and equitable practices for every Veteran (and eligible person) who enters a Virginia SAA-approved educational or training program. This is done by validating and approving education and training programs; ensuring compliance with federal and state guidelines and ensuring the interests and prerogatives of the State are preserved. The Virginia SAA currently has over 900 facilities approved for G.I. Bill benefits. These schools include vocational schools, and on-the-job training and apprenticeship programs. Contact 804-225-2298 or saa@dvs.virginia.gov for more information.

- The Virginia Military Survivors and Dependents Education Program (VMSDEP) waives tuition and mandatory fees at Virginia’s public colleges and universities for spouses and children of a qualified military service member who, during direct involvement in covered military combat, was killed, missing in action, or became a prisoner of war, or of a qualified Veteran who, as a direct result of such service, has been rated by the U.S. Department of Veterans Affairs as totally and permanently disabled or at least 90 percent permanently disabled and have been discharged or released under conditions other than dishonorable. Contact 804-225-2083 or vmsdep@dvs.virginia.gov for more information.

- The Virginia Values Veterans (V3) Program aims to educate and train companies on why it is a good business decision to recruit, hire, and retain Veterans, and helps those committed companies meet their hiring goals. If you are an employer looking for Veteran talent in the Commonwealth, join the V3 Programs network of employers by registering online at: www.dvsV3.com.

- The Military Medics and Corpsmen (MMAC) Program provides recently discharged service members with specialized medical training, an opportunity for employment at major Virginia healthcare systems, a pathway to licensure and long-term medical careers, and a solution to acute healthcare staffing shortages in Virginia's healthcare industry. Our motto? No Medics or Corpsmen left behind. Contact us at 804-482-8509 or mmac@dvs.virginia.gov for more information.

- The Virginia Transition Assistance Program’s (VTAP) mission is to assess, coordinate, and disseminate opportunities for members of the armed forces and their spouses transitioning from military to civilian life by providing a pathway to employment, education, and entrepreneurship. Contact us at 804-786-8060 or VTAP@dvs.virginia.gov for assistance.
VETE also hosts an annual Virginia Women Veterans Summit. The mission of the summit is to bring together veterans, employers, community leaders, and government agencies from the federal, state, and local levels to raise awareness about the services and benefits offered specifically for women veterans through expert presenters, panel discussions, and exhibits. Contact womenvet@dvs.virginia.gov for more information.

Veterans Care Centers, Cemeteries and the Virginia War Memorial

DVS Veterans Care Centers provide affordable long-term care, Alzheimer's/dementia care, and short term rehabilitation to Virginia’s veterans. DVS Veteran Care Centers are located in Richmond (Sitter & Barfoot), Roanoke (Virginia Veterans Care Center), Virginia Beach (Jones & Cabaco), opening early 2020, and Fauquier County (Puller Veterans Care Center—opening in early 2020).

The agency also operates three veterans cemeteries: the Virginia Veterans Cemetery in Amelia, the Albert G. Horton, Jr. Memorial Veterans Cemetery in Suffolk, and the Southwest Virginia Veterans Cemetery in Dublin.

The Virginia War Memorial is Virginia’s monument to honor the memory of men and women from Virginia who served and fought from World War II to the present. The Virginia War Memorial in Richmond serves an integral role in supporting the mission of the Virginia Department of Veteran Services.
The Virginia Veteran and Family Support program (VVFS) provides outreach, connection, and support to veterans and their families as they address the challenges of military service, transition, deployments, Post Traumatic Stress and behavioral health concerns, physical and traumatic brain injuries. Referrals and resource connections are coordinated with community providers throughout the Commonwealth. The VVFS program offers:

- Comprehensive assessments of individual and family needs
- Care coordination services for behavioral health, rehabilitative and supportive services
- Direct linkage to treatment services for Post Traumatic Stress and traumatic brain injury
- Direct linkage to VA benefits and healthcare, employment, and education services
- Peer support services
- Family support services and groups
- Homeless and housing services
- Criminal justice and re-entry services
- Outreach and education services

The VVFS program proudly serves military service veterans of any era, regardless of their discharge status, including:

- Members of all branches of the Armed Services, National Guard and Reserves not in federal service
- Family members of veterans and members of the Guard and Reserves

VVFS is also proud to serve Virginia’s most vulnerable veterans including veterans involved in the criminal justice system and those experiencing homelessness. The VVFS Justice Involved Services (JIS) program offers support to veterans and service members in the criminal justice system. The program provides direct services to justice-involved veterans and service members interfacing with courts and diversion/veteran docket programs, during incarceration in jails and prisons, and upon re-entry to the community. A Veteran Justice Specialist identifies needs, develops a coordinated services plan, and connects the veteran/service member to community resources.

VVFS operates in four regions. To reach your regional office for further information or assistance, call the toll free number at 1-877-285-1299 or visit our website at www.dvs.virginia.gov.
Virginia Department of Veterans Services Offices

DVS VVFS & Benefits Offices

Ashburn
44345 Premier Plaza Suite 200
200 Ashburn, VA 20147
804-840-7903

Abingdon
100 Abingdon Place, Suite 202
Abingdon, VA 24211
276-623-0080

Big Stone Gap
Suite D-1, Clover Leaf Square
Big Stone Gap, VA 24219
276-523-1411

Charlottesville
1430 Rolkin Court
Charlottesville, VA 22911
434-529-6431

Chesapeake
Tidewater Community College
1428 Cedar Road, Room 158
Chesapeake, VA 23322
757-822-5298

Danville
139A Deer Run Road
Danville, VA 24540
434-836-8447

Fairfax
9990 Fairfax Blvd, Suite 120
Fairfax, VA 22030
703-359-1210

Frederick
10300 Spotsylvania Avenue Lee Hill Building 1, Suite 290
Fredericksburg, VA 22408
540-376-7298

Henrico
121 Cedar Fork Road, Room 412
Henrico, VA 23223
804-952-6112

Lynchburg
510 Leesville Road, Suite A
Lynchburg, VA 245002
434-582-5102

Manassas
9300 West Courthouse Road
Suite 305
Manassas, VA 20110
703-479-7437

Norfolk
6350 Center Drive
Building 5, Suite 100
Norfolk VA 23502
757-455-0814

Oakton
10467 White Granite Drive
Oakton, VA 22030

Petersburg
Freedom Support Center
32 W. Washington Street
Petersburg, VA 23803
804-691-4095

Springfield
6564 Loisdale Court
Suite 301
Springfield, VA 22150
703-417-9090

Staunton
Greenbrier Office Complex
1600 North Coalter Street
Building 1, Suite 17B
Staunton, VA 24401
540-332-7840

Strasburg
105 Stony Pointe Way, Suite 220
Strasburg, VA 22657
540-465-6113

Wytheville
335 West Monroe Street
Suite 200
Wytheville, VA 24382
276-228-5211
### DVS Benefits Offices

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone Numbers</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Accomac</strong></td>
<td>23365 Front Street Suite B Post Office Box 7 Accomac, VA 23301</td>
<td>757-787-5862</td>
</tr>
<tr>
<td><strong>Emporia</strong></td>
<td>Emporia Community Based Outpatient Clinic 1746 Atlantic Street East Emporia, VA 23847 434-829-63866</td>
<td></td>
</tr>
<tr>
<td><strong>Hampton VMAC</strong></td>
<td>100 Emancipation Drive Building 43, Room 112 Hampton, VA 23667</td>
<td>757-722-9961</td>
</tr>
<tr>
<td><strong>Hampton</strong></td>
<td>2101 Executive Drive Suite 420 Tower Box 48 Hampton, VA 23666</td>
<td>757-825-7893</td>
</tr>
<tr>
<td><strong>Richmond McGuire VMAC</strong></td>
<td>1201 Broad Rock Blvd 1M-169A Richmond, VA 23249 804-675-6546</td>
<td></td>
</tr>
<tr>
<td><strong>Portsmouth</strong></td>
<td>620 John Paul Circle Building 7th Floor Portsmouth, VA 23708</td>
<td>757-93-6205</td>
</tr>
<tr>
<td><strong>Quantico Marine Corps Base</strong></td>
<td>Education Center 3089 Roan Street Quantico, VA 22134</td>
<td>703-630-2811</td>
</tr>
<tr>
<td><strong>Roanoke</strong></td>
<td>210 Franklin Road, Suite 810 Roanoke, VA 24011 540-597-1730</td>
<td>540-982-2463 ext 4055 540-982-2463 ext 3357</td>
</tr>
<tr>
<td><strong>Salem VAMC</strong></td>
<td>1970 Roanoke Blvd Building 8, Room 101A &amp; 101B</td>
<td></td>
</tr>
<tr>
<td><strong>South Hill</strong></td>
<td>118 East Danville Street South Hill, VA 23970 434-584-9100</td>
<td></td>
</tr>
<tr>
<td><strong>Tazewell</strong></td>
<td>657 Main Street Tazewell, VA 24651 276-988-3761</td>
<td></td>
</tr>
<tr>
<td><strong>Virginia Beach</strong></td>
<td>Pembroke Office Park 287 Independence Blvd Pembroke Two, Suite 130 Virginia Beach, VA 23462 757-552-1884/757-552-1885</td>
<td></td>
</tr>
<tr>
<td><strong>Williamsburg</strong></td>
<td>203 Ironbound Road Dillard Complex Post Office Box 8795 Williamsburg, VA 23187-8795 757-221-1734</td>
<td></td>
</tr>
</tbody>
</table>
Virginia Veteran and Family Support Program Offices

**Blacksburg**
New River Valley CSB  
700 University City Blvd  
Blacksburg, VA 24060  
540-443-7527

**Covington**
311 South Monroe Ave  
Covington, VA 24426  
540-965-2100 ext. 115

**Fairfax**
10467 White Granite Drive  
Fairfax, VA 22030  
571-235-5345

**Hampton**
Pinewood Plaza  
1919 Commerce Drive  
Suite 450  
Hampton, VA 23666  
757-224-5208 ext. 2207

**Norfolk**
Norfolk CSB  
225 West Olney Road  
Norfolk, VA 23510  
757-406-1588

**Palmyra**
13623 James Madison Hwy  
Palmyra, VA 22963  
804-690-3217

**Richmond**
2000 Mecklenburg Street  
Office #116  
Richmond, VA 23223  
804-819-4029

**Stuart**
2228 Jeb Stuart Highway  
Stuart, VA 24171  
276-694-4361 x113

**Suffolk**
7025 Harbour View Blvd  
Suite 119  
Suffolk, VA 23435  
757-942-1095 ext 1201

**Yorktown**
3804 George Washington Hwy  
Yorktown, VA 23692  
757-898-6941 ext 236
General Information

Healthcare Resources

Supplemental Security Income (SSI), Social Security Disability Insurance (SSDI), and Medicaid

SSI
If you were receiving Supplemental Security Income (SSI) prior to incarceration, your payments are suspended for 12 months during incarceration. If released within 12 months, your payments can be reinstated in the month you are released. However, if you are incarcerated for longer than 12 consecutive months, your SSI payments are terminated and you must file a new application for benefits.

Virginia Department of Corrections (DOC), the Social Security Administration (SSA), and the Department for Aging and Rehabilitative Services Disability Determination Services (DDS) have a memorandum of agreement for the SSI pre-release benefits application process. This agreement allows identified DOC offenders incarcerated in state correctional facilities to apply for SSI prior to release. Not everyone is eligible for this pre-release benefits process, so if incarcerated in a state correctional facility you should contact your corrections institutional counselor for more information.

If you were incarcerated in a local jail and the jail did not have a pre-release agreement with Social Security, contact the local Social Security office at 1-800-772-1213 Monday through Friday, 7:00am-7:00pm to schedule an appointment to apply for benefits.

Once released be sure to inform Social Security of your release from prison. As proof of release, bring your official jail or prison release documents to your appointment. Release from prison or jail does not automatically make you eligible for benefits. However, depending on the circumstances of your case, you may be able to have your checks started effective within the month after the month of your release.
SSDI
If you were receiving SSDI benefits prior to incarceration, your payments are in suspense during the entire time of your incarceration. Once released from jail or prison, you can report to the local Social Security office to have your SSDI payments reinstated. You do not have to re-apply for SSDI benefits.

Medicaid
If you were receiving Medicaid prior to incarceration, Medicaid benefits are terminated after 30 consecutive days of incarceration. The Virginia Department of Social Services (DSS) has a Medicaid prerelease policy that allows potentially eligible incarcerated individuals to apply for Medicaid prior to release. Individuals should contact their jail or prison counselor for additional information and assistance.

Ineligible for veteran's benefits? Free or low-cost healthcare may be available.
Department of Veterans Services Virginia Veteran and Family Support (VVFS) can direct you to community services for healthcare, behavioral healthcare, and brain injury. The VVFS staff can also assist with supportive services in the community. Contact information for VVFS is listed in Section 2: Virginia Department of Veterans Services.

Department of Social Services and local health departments can tell you where to find healthcare clinics and connect you to local healthcare resources. Check the phone book blue pages under local, city, or county government for the number. For more information you can also visit the Virginia Department of Social Services website at http://www.dss.virginia.gov/. For more information on local health departments you can visit the Virginia Department of Health website at http://www.vdh.virginia.gov/.

Free clinics are run by many local organizations and communities. You can visit the Virginia Association of Free and Charitable Clinics website at https://www.vafreeclinics.org/ for a listing of free clinics in your area.

Mental Health Services
If not eligible for veterans benefits:

National Alliance on Mental Illness (NAMI) lists community mental health service providers at www.nami.org or call 1-800-950-6264.

Mental Health America officers support groups, rehabilitation, socialization, and housing services through 340 community organizations located across the country.
Call 1-800-273-TALK for mental health counseling or find a local office online at www.nmha.org.

Local Community Services Boards (CSBs) provide mental health and substance abuse services to citizens based on where they live. These clinics are listed in the phone book blue pages under City and County Government. Additional information is available at http://www.dbhds.virginia.gov/community-services-boards-csbs.

Check the Appendix in this guide for a listing of all CSBs in Virginia.

**Substance Abuse Treatment**

If not eligible for veterans benefits:

The Federal Substance Abuse and Mental Health Services Administration Treatment Referral Routing Services can refer you to local programs. Call 1-800-662-4357.

Alcoholics Anonymous and Narcotics Anonymous
Check the phonebook for a local number or visit http://www.aa.org or http://www.na.org

**Housing**

**Shelter and Housing Crisis Assistance**
If you are in need of housing outside of the VA housing resources, local communities provide homelessness prevention and housing services for homeless individuals and families. For housing crisis assistance, please visit the Virginia Department of Housing and Community Development's website at http://www.dhcd.virginia.gov/images/Housing/Crisis-Assistance-Directory.pdf for a listing of the shelter and housing crisis assistance contact lines available in local areas. This directory is also listed in the Appendix of this guide.

The local Salvation Army provides housing and homeless services at certain locations. For additional information visit their website at http://virginiasalvationarmy.org/ or check your phonebook for a local number.

**Emergency and Transitional Housing**
To find homeless veteran service providers in your area:

Call 1-800-VET-HELP
Write to NCHV, 333 1/2 Pennsylvania Ave., SE; Washington, DC 20003-1148
Go to http://www.nchv.org
Employment

Virginia Employment Commission Programs
The Virginia Employment Commission's purpose is to promote economic growth and stability by delivering and coordinating workforce services that include: policy development, job placement, temporary income support, workforce information as well as transition and training services. They partner with stakeholders, develop and empower staff, improve processes, embrace innovative solutions and technologies as well as continually renew their organization.

Your local Virginia Employment Commission (VEC) Workforce Center can help you with your job search through employment assistance, access to job listings and resources. VEC Office locations and contact information can be found in the telephone book under the State Government listings as well as at www.vec.virginia.gov/find-a-job/vec-local-offices. Be sure to ask to speak with the veterans representative.

Virginia Workforce Network provides access to a wide range of employment and training services through the Virginia Workforce Centers. The veterans representatives (Disabled Veterans' Outreach Program (DVOPs) and Local Veterans' Employment Representatives (LVERs) are stationed at VEC Workforce Centers. The best way to find employment, whether full or part time, is to visit the Virginia Workforce Connection website at www.vec.virginia.gov/veterans.

The Virginia Workforce Connection is your doorway to employment and labor market information in Virginia. You will have access to new job search tools, resume building, employment information, wage data, occupational skill requirement, as well as industry and occupational trends. You can also access jobs posted on numerous websites in one location. Virginia also has a Vocational Rehabilitation Program. Look in the phone book under Virginia Department for Aging and Rehabilitative Services or online at http://www.vadars.org.

Virginia Bonding Program
The Virginia Bonding Program or the Federal Bonding Program in Virginia provide fidelity bonds to employers for individuals with convictions. Bonds are a business insurance that reimburse employers to cover theft, larceny, forgery and embezzlement. The Federal Bonding Program was first developed in 1966 by the Federal Government and bonds were given free to states. Virginia bonds were administered by the Virginia Employment commission. IN 1998, the federal Government began charging $100 per bond.

The Virginia Department of Corrections now administers the bonds in Virginia. Bonds are issued at no cost to the job seeker or employer. Also, there are no applications, forms or paperwork to complete. Bonds are administered for $5,000 to cover a period of six months and there is no deductible amount for the employer to pay.
VETERANS RE-ENTRY ROADMAP

After six months the bond terminates and the employers can purchase another six months for a low fee.

A bond can insure full, part time or temporary employment. Bonds can be issued for a person with a conviction who lives and works in the state of Virginia. If the person lives out of the state, then they must work for a Virginia company. This program is very important because it bridges the gap between employers and job seekers with a criminal background. This allows trust and rapport to be established between the employer and the skilled job seeker. This win/win situation can help contribute to the growth and success of the company. Employers must desire or require the bond and contact the Virginia Bonding office to request a bond for a potential employee. Bonds do not cover liability due to poor performance, accidents or injury. Also it does not "move" with the employee if their job changes.

Persons are eligible for a bond if:

- They are of legal working age in Virginia
- They have prior criminal convictions - felony, misdemeanor, federal, state or juvenile.
- They have been incarcerated, on probation, or community service. This also includes those convicted who did not serve any time.
- They live in Virginia or live in another state yet work for a Virginia company.

This federal fidelity bond allows employers to hire workers with the knowledge, skills, credentials and abilities companies need while protecting them from potential financial loss. Nationwide, bonding services as a job placement tool can be considered to have a 99% success rate.

If you are interested in obtaining information on the Virginia Bonding Program or hiring an individual that may fit this criteria contact:

Kia Parson, Virginia Bonding Program Coordinator
Virginia Department of Corrections
6900 Atmore Drive
Richmond, Virginia 23225
804-887-8262
Virginia.BondingProgram@vadoc.virginia.gov
Financial Assistance

Supplemental Nutrition Assistance Program (SNAP) offers nutrition assistance to eligible low-income individuals and families. The Food and Nutrition Service works with State agencies, nutrition educators as well as neighborhood and faith-based organizations to ensure those eligible can make informed decisions to access benefits. For further information, please see www.fns.usda.gov/snap.

Local meal programs may be available in your community. You can contact Department of Social Services (DSS), as well as community and faith-based organizations.

Other programs may be available in your area. Check the community services section of your phonebook. Look for listings such as the American Red Cross, Catholic Charities or Catholic Social Services, the Salvation Army, United Way, 2-1-1, and other non-profit providers.

211 Virginia
800-230-6977
www.211virginia.org
2-1-1 Virginia is an easy to remember phone number connecting people with free information on available community services. When you dial 2-1-1, a trained professional listens to your situation and suggests sources of help using one of the largest databases of health and human services in Virginia. 2-1-1 Virginia provides access to services in your community and statewide. All referrals are confidential and you can search for these same services on the 2-1-1 VIRGINIA's website.

Women Veterans

Most VA medical centers and readjustment offices have a designated women veterans coordinator to assist women veterans in accessing VA benefit programs and healthcare services. Call 1-877-222-8387 to find the medical center nearest you. Additional information is available at http://www.oefoif.va.gov/womenvets.asp.

The National Resource Center for Justice Involved Women (NRCJIW) is a partnership between the U.S. Department of Justice, the Office of Justice Programs, the Bureau of Justice Assistance (BJA) and the National Institute of Corrections. The partnership seeks to address the unique and complex needs of adult women who are involved in the criminal justice system. The mission of the NRCJIW provides guidance and support to criminal justice professionals and to promote gender-responsive policies and practices to reduce the number and improve outcomes of women involved in the criminal justice center. For more information, visit their website http://cjinvolvedwomen.org.
Legal Assistance

Legal Issues
Most law is state-specific. Most common legal problems are governed by the law in the state where you live or where the problem occurred. When looking for legal help, make sure the information you find applies to your state or that the lawyer or other service provider is qualified to work in your state.

The American Bar Association has a website with guidelines about free legal services and links to directories of legal aid offices and pro-bono programs. Go to www.abanet.org.

The Virginia Bar Association has a program called Virginia Lawyers Serving Veterans. Go to http://www.vba.com or call 804-644-0041.

Legal Services or Legal Aid offices have staff lawyers who provide free legal help. Look in the yellow pages for a local legal aid office or check online for the program nearest you.

Legal Resources (non-criminal)

https://www.militaryprobono.org/

William & Mary Law School
The Lewis B. Puller, Jr. Veterans Benefits Clinic
William & Mary Law School
P.O. Box 8795
Williamsburg, Virginia 23187-8795
757-221-7443
http://law.wm.edu/academics/programs/jd/electives/clinics/veterans/index.php

George Mason University Law School Veterans Clinic
3301 Fairfax Drive, MS1 G3
Arlington, VA 22201
Phone: 703-993-8214
Fax: 703-993-9540
mvets@gmu.edu
https://mvets.law.gmu.edu/
Legal Resources (non-criminal) continued

A VA Site where you can file online.
http://explore.va.gov/file-claim
There is also a link to contact an accredited Veterans Service Organization (VSO).

Virginia’s website Veterans page with multiple resources
http://www.easyaccess.virginia.gov/veterans.shtml

VA website with a pdf file list of the VSOs and other information
https://www.va.gov/vso/

American Bar Association Website for Pro-bono services including claims

Veterans Claim Assistance Network
https://www.healthlawyers.org/hlresources/PI/Pages/Collaborative-Pro-Bono-Initiatives.aspx

National Veterans Legal Services Programs
http://www.nvlsp.org/

Disabled American Veterans Claim Assistance
https://www.dav.org/veterans/

Virginia Bar Association
http://www.vba.org/?page=vba_veterans_initiat
Dockets & Re-entry Resources

Specialty Dockets in Virginia

The term "specialty dockets" refers to specialized court dockets within the existing structure of Virginia's circuit and district court system offering judicial monitoring of intensive treatment, supervision, and remediation integral to case disposition. The types of court proceedings appropriate for grouping in a "specialty docket" are those which

(i) require more than simply the adjudication of discrete legal issues,
(ii) present a common dynamic underlying the legally cognizable behavior,
(iii) require the coordination of services and treatment to address that underlying dynamic, and
(iv) focus primarily on the remediation of the defendant in these dockets. The treatment, services, and the disposition options are those which are otherwise available under law.

The Supreme Court of Virginia currently recognizes only the following three types of specialty dockets: (i) drug treatment court dockets as provided for in the Drug Treatment Court Act, 18.2-254.1, (ii) veterans dockets, and (iii) behavioral/mental health dockets. Drug treatment court dockets offer judicial monitoring of intensive treatment and strict supervision in drug and drug-related cases. Veterans dockets offer eligible defendants who are veterans of the armed services with substance dependency or mental illness a specialized criminal specialty docket that is coordinated with specialized services for veterans. Behavioral/mental health dockets offer defendants with diagnosed behavioral or mental health disorders judicially supervised, community-based treatment plans, which a team of court staff and mental health professionals design and implement.

These specialty dockets require authorization by the Supreme Court of Virginia. In addition, standards have been developed for the Veterans Dockets and Behavioral Health Dockets. An application has been developed for localities seeking to create a specialty docket and these dockets are required to participate in training.
The veterans dockets need to complete the Justice for Vets Veterans Docket Planning Initiative Training and the Behavioral Health Dockets need to complete the Counsel of State Governments’ Developing a Mental Health Court curriculum training. As of 2018, there are 4 operational veterans dockets in Virginia with additional applications pending approval. There are currently 10 behavioral health dockets operating in the Commonwealth and applications pending approval. These dockets continue to grow in number as do the drug treatments courts.

PAPIS Organizations Programs

The PAPIS (prelease and post-incarceration services) programs provide services and guidance that increase the opportunity for successful reintegration of adults being released from prisons and jails into local communities. PAPIS programs are funded by the Department of Criminal Justice Services (DCIS). Prerelease services include assessment, programming and discharge planning. Post-incarceration services include assessment, cognitive-behavioral programming and interventions, employment services, and additional connections to community resources.

Contact Information for PAPIS Program Providers

Colonial Community Correctional Transitional Service
4093 Ironbound Road, Suite B
Williamsburg, VA 23188
Phone: 757-564-2311 Fax: 757-229-8963
Areas Served: Charles City, James City, New Kent, Poquoson, Williamsburg & York

Northern Neck Regional Jail Reentry & Transition Services
Post Office Box 1090
Warsaw, VA 22572
Phone: 804-333-6005; Fax: 804-333-6029
Areas Served: Essex (post-release only), Lancaster (post-release only), Northumberland, Richmond County and Westmoreland
Institution: Northern Neck Regional Jail

Northwestern Regional Adult Detention Center
143 Fort Collier Road
Winchester, VA 22603
Phone: 540-535-3851; Fax: 540-524-6192
Area Served: Clarke, Fauquier, Frederick, Winchester
Institutions: Northwestern Regional Adult Detention Center
Offender Aid and Restoration (OAR) provides a variety of services aimed at restoring the individual as a responsible member of the community. Programs focus on employment counseling and job placement, employments support services, housing assistance, parenting education, pre-release productive citizenship classes, support groups and one-to-one mentoring support. OAR, a community-based restorative justice organization, blends compassion and accountability to assist offenders in leading productive and responsible lives.

OAR of Arlington and the Cities of Alexandria and Falls Church
1400 North Uhle Street, Suite 704
Arlington, Virginia 22201
Phone: 703-228-7030

Areas Served: Arlington County and the Cities of Alexandria and Falls Church
Institutions Served: Jails in Alexandria and Arlington and individuals returning from Coffewood Correctional center, Haynesville Correctional Center and Sussex II and other Department of Corrections Facilities

OAR of Fairfax, Inc.
10640 Page Avenue, Suite 250
Fairfax, Virginia 22030
Phone: 703-246-3033

Areas Served: Counties of Fairfax, Loudoun, and Prince William; Cities of Fairfax and Manassas
Institution Served: Fairfax Adult Detention Center and Alternative Incarceration Branch, Loudoun Adult Detention Center and Work Release Center and Prince William Adult Detention Center

OAR-- Jefferson Area
750 Harris Street, Suite 207
Charlottesville, Virginia 22903
Phone: 434-296-2441

Areas Served: Albemarle, Fluvanna, Goochland, Greene, Louisa, Madison, Nelson, and Orange; City of Charlottesville
Institutions: Albemarle/Charlottesville Regional Jail, Central Virginia Regional Jail and Piedmont Halfway House

OAR of Richmond, Inc. (also known as Opportunity Alliance and Reentry of Richmond)
3111 West Clay Street
Richmond, VA 23230
Phone: 804-643-2746

Areas Served: Cities of Colonial Heights, Hopewell, Petersburg and Richmond, Town of Ashland, Counties of Caroline, Chesterfield, Goochland, Hanover, Henrico, New Kent
Institutions Served: Jails in Chesterfield, Henrico and Richmond City; Regionals Jails and Pamunkey Regional Jail, and the Powhatan, Deep Meadow, and Fluvanna Correctional Centers and the Virginia Correctional Center for Women
STEP-UP, Inc
5900 East Virginia Beach Blvd., Suite 102
Norfolk, VA 23502
Phone: 757-588-3151; Fax: 757-587-4507
Areas Served: Cities of Chesapeake, Franklin, Hampton, Newport News, Norfolk, Portsmouth, Suffolk, Virginia Beach and Wakefield; Counties of Accomack, Isle of Wight, Northampton, Southampton, Surry and Sussex Institutions: Brunswick and Deerfield Correctional Centers, Virginia Correctional Center for Women, Greensville, Haynesville, Indian Creek, St. Bridges, Sussex I and II Correctional Centers; Jails in Chesapeake, Hampton, Newport News, Norfolk, Portsmouth, Virginia Beach and Williamsburg

Virginia CARES, Inc.
108 Henry St, NW, 3rd Floor
Roanoke, VA 24016
Phone: 540-342-9344; Fax: 540-342-9427
http://vacares.org/
Cities/Towns: Abingdon, Bedford, Blacksburg, Bristol, Christiansburg, Clifton, Forge, Covington, Fredericksburg, Hampton, Lynchburg, Newport News, Petersburg, Radford, Roanoke, Rocky Mount, Salem and Warrenton
Counties of: Alleghany, Amherst, Appomattox, Bedford, Botetourt, Buchanan, Buckingham, Campbell, Craig, Dickenson, Fauquier, Floyd, Franklin, Frederick, Giles, Henry, Montgomery, Prince George, Pulaski, Roanoke, Rockbridge, Scott, Tazewell, Washington and Wise Institutions: Appalachian Detention Center, Augusta, Botetourt Unit 25, Brunswick, Buckingham, Cold Springs, Fluvanna, Patrick Henry Unit 28, Petersburg Federal Prison, Tazewell Unit 31, Wise Unit 18
Local Jails Served: Fauquier, Hampton, Lynchburg, Newport News, Salem and Roanoke
Regional Jails: Blue Ridge, Duffield, Hampton Roads, New River Valley, Piedmont and Western Virginia
Virginia Community Re-Entry Initiative (VCRI)

The Virginia Community Re-Entry Initiative (VCRI) is a community-based re-entry approach that is voluntarily implemented by a number of Virginia localities. Like other resources in this manual, these organizations are committed to helping you successfully reenter community life. Participating localities established a local re-entry council that coordinates local resources to reduce recidivism, maximize opportunities for former offenders to successfully return to the community and to support family and community reintegration. The re-entry council can serve as referral points for your pre-release planning.

State probation and parole districts can provide positive supports to help you transition to the community. Many state probation and parole districts have a re-entry senior probation and parole officer that serves as a key member of the re-entry councils. For additional information about re-entry councils, contact a state probation and parole district office in your area.

Virginia Probation & Parole Districts

District 1: Serving the City of Richmond
829 Oliver Hill Way/Richmond, VA 23219
804-786-0251

District 2: Serving the City of Norfolk
861 Monticello Avenue/Norfolk, VA 23510
757-683-8417

District 3: Serving the City of Portsmouth
601 Port Centre Parkway, Suite 200/Portsmouth, VA 23704
757-396-6845

District 4: Serving the Accomack, Northampton, and the Eastern Shore
23328 Front Street/P.O.Box 27/Accomack, VA 23301
757-787-5890

District 5: Counties of Gloucester, King & Queen, Mathews, Middlesex and the Town of West Point
6270 Professional Drive/Gloucester, VA 23061
804-695-1693

District 6: Serving the County of Isle of Wight, City of Suffolk and the Town of Smithfield
425 West Washington Street, Suite 5/Suffolk, VA 23434
757-925-2278
District 7: Serving the Counties of Amelia, Dinwiddie, Nottoway, Powhatan and the City of Petersburg
26317 W. Washington Street, Bld. 2/P.O. Box 511/Petersburg, VA 23804
804-534-6542

District 8: Serving the Counties of Halifax, Lunenburg and Mecklenburg and the Town of South Boston
2510 Houghton Avenue/South Boston, VA 24592
434-575-5774

District 9: Serving the Counties of Albemarle, Fluvanna, Goochland and Louisa, and the City of Charlottesville
750 Harris Street, Suite 202/Charlottesville, VA 22903
434-295-7194

District 10: Serving the County of Arlington and the City of Falls Church
3300 North Fairfax Drive, Ste 320/Arlington, VA 22201
703-875-0100

District 11: Serving the Counties of Clarke, Frederick, Shenandoah and Warren, the City of Winchester and the Towns of Front Royal and Woodstock
100 Premiere Place/Winchester, VA 22601
540-722-3404

District 12: Serving the Counties of Augusta, Bath, Highland and the Cities of Staunton and Waynesboro
500 Commerce Road/Staunton, VA 24401
P.O. Box 238/Staunton, VA 24402
540-332-7780

District 13: Serving the Counties of Amherst, Campbell and Nelson and the City of Lynchburg
2209 Florida Avenue/Lynchburg, VA 24501
434-947-6651

District 14: Serving the County of Pittsylvania and the City of Danville
220 Deer Run Road/Danville, VA 24540
434-791-5231

District 15: Serving the County of Roanoke, and the Cities of Roanoke and Salem and the Town of Vinton
305 Electric Road/Salem, Virginia 24153
540-387-5257

District 16: Serving the Counties of Bland, Carroll, Giles, Grayson and Wythe and the City of Galax
335 West Monroe Street, 3rd Floor/Wytheville, VA 24382
276-228-5311
VETERANS RE-ENTRY ROADMAP

District 17: Serving the Counties of Russell, Smyth and Washington and the City of Bristol
252 West Main Street, Suite 4/Abington, VA 24210
276-676-5477

District 18: Serving the Counties of Dickenson, Lee, Scott and Wise and the City of Norton
1650 Park Avenue, SW/Norton, VA 24273
276-679-9201

District 19: Serving the City of Newport News
2506 Warwick Blvd./Newport News, VA 236007
757-247-8000

District 20: Serving the City and County of Bedford
107-C Turnpike Road/Bedford, VA 24523
540-586-7920

District 21: Serving the Counties of Stafford, Spotsylvania and King George and City of Fredericksburg
5620 Southpointe Centre Blvd./Fredericksburg, VA 22407
540-710-2102

District 22: Serving the Counties of Henry and Patrick and the City of Martinsville
32 Bridge Street, Suite 300/Martinsville, VA 24112
276-666-2366

District 23: Serving the City of Virginia Beach
2520 Nimmo Parkway/Virginia Beach, VA 23456
757-821-7575

District 24: Serving the Counties of Appomattox, Buckingham, Charlotte, Cumberland and Prince Edward
601 Industrial Park Road/P.O. Box 271/Farmville, VA 23901
434-392-8671

District 25: Serving the Counties of Fauquier, Loudoun and Rappahannock and the Town of Warrenton
751-D Miller Drive/Leesburg, VA 20175
703-771-2510

District 26: Serving the Counties of Culpeper, Greene, Madison and Orange
1845 Orange Road/Culpeper, VA 22701
540-829-7369

District 27: Serving the City of Colonial Heights and the County of Chesterfield
6910 Courthouse Road/Chesterfield, VA 23832
804-796-4225
**Veterans Entry Roadmap**

**District 28:** Serving the City of Radford and the Counties of Floyd, Montgomery, and Pulaski  
1216 E. Main Street/Radford, VA 24141  
540-831-5850

**District 29:** Serving the City and County of Fairfax, and the Towns of Clifton, Herndon and Vienna  
10398 Democracy Lane, Suite 101/Fairfax, VA 22030  
703-934-0880

**District 30:** Serving the City of Hampton  
7 West Queensway/P.O.Box 69222/Hampton, VA 23669  
757-727-4855

**District 31:** Serving the City of Chesapeake  
909 Live Oak Drive, Suite 125/Chesapeake, VA 23320  
757-424-6760

**District 32:** Serving the County of Henrico  
2914 Hungry Springs Road/Richmond, VA 23228  
804-672-7486

**District 33:** Serving the Counties of Essex, Lancaster, Northumberland, Westmoreland and Richmond and the Town of Colonial Beach  
471 Main Street/P.O.Box 159/Warsaw, VA 22572  
804-333-3286

**District 34:** Serving the Cities of Williamsburg and Poquoson and the Counties of Charles City, James City, New Kent, York and the Community of Lanexa  
5244 Olde Towne Road/Williamsburg, VA 23188  
757-253-4860

**District 35:** Serving the County of Prince William  
9309 Center Street, Suite 204/Manassas, VA 20110  
703-361-9149

**District 36:** Serving the City of Alexandria  
4740 Eisenhower Avenue Alexandria, VA 22230-4  
571-414-6868

**District 37:** Serving the Town of Rocky Mount, and the City of Franklin  
245 Circle Drive/P.O.Box 2015/Rocky Mount, VA 24151  
540-483-0854
VE T E R A N S  R E - E N T R Y  R O A D M A P

District 38: Serving the Cities of Emporia and Hopewell and the Counties of Brunswick, Greensville, Prince George, Surry and Sussex
418 South Main Street/Emporia, VA 23847
434-348-3211

District 39: Serving the City of Harrisonburg, and the Counties of Page and Rockingham
30-A West Water Street/Harrisonburg, VA 22801
540-433-2404

District 40: Serving the City of Covington, Towns of Buchanan, Clifton Forge, Fincastle, Iron Gate, New Castle and Troutville and Counties of Alleghany, Botetourt, and Craig
450 South Church Street/P.O.Box 588/Fincastle, VA 24090
540-473-2056

District 41: Serving the Town of Ashland and the Counties of Caroline and Hanover
103 Green Chimneys Court, Suite A/Ashland, VA 23005
804-752-5507

District 42: Serving the City of Franklin and the County of Southampton
161 Stewart Drive/P.O. Box 306/Franklin, VA
757-562-0305

District 43: Serving the Counties of Buchanan and Tazewell
134 Taylor Road/Cedar Bluff, VA 24609
P.O. Box 463/Pounding Mill, VA 24637
276-963-3092
Virginia Re-Entry & Community Collaboration Councils

**Albemarle/Charlottesville Re-Entry & Community Collaboration Council**  
Serving: City of Charlottesville; Albemarle County

**Alexandria Re-Entry & Community Collaboration Council**  
Serving: City of Alexandria

**Allegheny/Covington/Botetourt/Craig Re-Entry & Community Collaboration Council**  
Serving: Allegheny, Botetourt and Craig Counties

**Appalachian Re-Entry & Community Collaboration Council**  
Serving: City of Norton; Dickenson, Lee, Scott and Wise Counties

**Arlington Re-Entry & Community Collaboration Council**  
Serving: Arlington County

**Bedford Re-Entry & Community Collaboration Council**  
Serving: City of Bedford and Bedford County

**Black Diamond Re-Entry & Community Collaboration Council**  
Serving: Tazewell and Buchanan Counties

**Blue Ridge Re-Entry & Community Collaboration Council**  
Serving: City of Lynchburg, Town of Altavista; Campbell, Appomattox, Amherst and Nelson Counties

**Central Shenandoah Re-Entry & Community Collaboration Council**  
Serving: Cities of Staunton and Waynesboro; Augusta, Rockbridge, Highland and Bath Counties

**Chesapeake Re-Entry & Community Collaboration Council**  
Serving: City of Chesapeake

**Colonial Re-Entry & Community Collaboration Council**  
Serving: City of Williamsburg & York; Poquoson and James City Counties

**Culpepper Area Re-Entry & Community Collaboration Council**  
Serving: Culpepper, Orange, Madison and Rappahannock Counties

**Danville/Pittsylvania Re-Entry & Community Collaboration Council**  
Serving City of Danville and Pittsylvania County

**Eastern Shore Re-Entry & Community Collaboration Council**  
Serving: Accomack and Northampton Counties
Fairfax Re-Entry & Community Collaboration Council
Serving: Cities of Fairfax and Falls Church; Fairfax County

Fauquier Re-Entry & Community Collaboration Council
Serving: Fauquier County

Galax Re-Entry & Community Collaboration Council
Serving: City of Galax; Carroll and Grayson Counties

Greene Re-Entry & Community Collaboration Council
Serving: Greene County

Hampton Re-Entry & Community Collaboration Council
Serving: City of Hampton

Harrisonburg/Rockingham/Page Re-Entry & Community Collaboration Council
Serving: City of Harrisonburg; Rockingham and Page Counties

Highlands Re-Entry & Community Collaboration Council
Serving: City of Bristol; Bland, Smyth, Russell, Washington and Wythe Counties

Loudoun Re-Entry & Community Collaboration Council
Serving: Loudoun County

Lousia Re-Entry & Community Collaboration Council
Serving: Lousia County

Manassas/Prince William Re-Entry & Community Collaboration Council
Serving: Cities of Manassas & Manassas Park; Prince William County

Martinsville/Henry/Patrick/Franklin Re-Entry & Community Collaboration Council
Serving: City of Martinsville; Henry, Patrick and Franklin Counties

Middle Peninsula Re-Entry & Community Collaboration Council
Serving: Gloucester, Mathews & Middlesex Counties

New Kent and Charles City Re-Entry & Community Collaboration Council
Serving: New Kent & Charles City Counties

New River Valley Re-Entry & Community Collaboration Council
Serving: City of Radford; Pulaski, Giles, Montgomery and Floyd Counties

Newport News Re-Entry & Community Collaboration Council
Serving: City of Newport News

Norfolk Re-Entry & Community Collaboration Council
Serving: City of Norfolk
Northern Neck Re-Entry & Community Collaboration Council  
Serving: Lancaster, Richmond, Northumberland and Westmoreland Counties

Northern Shenandoah Re-Entry & Community Collaboration Council  
Serving: City of Winchester; Frederick, Clark, Shenandoah and Warren Counties

Planning District 14 Re-Entry & Community Collaboration Council  
Serving: Amelia, Buckingham, Cumberland, Lunenburg, Nottoway, Prince Edward and Charlotte Counties

Planning District 16 Re-Entry & Community Collaboration Council  
Serving: City of Fredericksburg; Caroline, King George, Spotsylvania and Stafford Counties

Petersburg/Dinwiddie Re-Entry & Community Collaboration Council  
Serving: City of Petersburg and Dinwiddie County

Portsmouth Re-Entry & Community Collaboration Council  
Serving: City of Portsmouth

Powhatan Re-Entry & Community Collaboration Council  
Serving: Powhatan, Goochland and Fluvanna Counties

Richmond Regional Re-Entry & Community Collaboration Council  
Serving: City of Richmond; Henrico, Chesterfield and Hanover Counties

Roanoke Re-Entry & Community Collaboration Council  
Serving: Cities of Roanoke and Salem; Roanoke County

Southcentral Virginia Re-Entry & Community Collaboration Council  
Serving: Cities of Emporia, Hopewell; Greensville, Sussex, Prince George, Brunswick and Surry Counties

Southside Re-Entry & Community Collaboration Council  
Serving: Town of South Boston; Halifax and Mecklenburg Counties

Upper Peninsula Re-Entry & Community Collaboration Council  
Serving: Essex, King and Queen, Richmond and King William Counties

Virginia Beach Re-Entry & Community Collaboration Council  
Serving: City of Virginia Beach
Restoration of Rights

An individual convicted of a felony in Virginia loses four civil rights - the right to vote, sit on a jury, serve as a notary public and run for public office as well as being able to carry a firearm. The Constitution of Virginia gives the Governor the discretion to restore civil rights, but not firearm rights.

To be eligible for Restoration of Civil Rights, an individual must have a felony conviction and be free of incarceration and/or supervision resulting from felony convictions. The Secretary of the Commonwealth's Office gives priority consideration to individuals who request Restoration of Civil Rights. You may call the office at 804-692-0104 or go to their website restore.virginia.gov.

The Secretary of the Commonwealth's Office does identify individuals who may meet the Governor's standards for restoration of rights and those individuals will be considered for possible restoration in the order of when they were released from supervision.
Appendix

Emergency Assistance

EMERGENCY NUMBERS

If you are in a medical crisis, call 911 for immediate medical and mental health assistance.

If you have thoughts of harming yourself, call the Veterans Suicide Hotline Resource at 1-800-273-TALK (8255) or the National Suicide Support Number: 1-888-784-2433 (1-888-SUICIDE).

To find homeless veteran service providers in your area, call 1-800-VET-HELP.

VA Resources

VA Medical Centers Serving Virginia

Beckley VA Medical Center
200 Veterans Avenue
Beckley, WV 25801
304-255-2121, ext. 4480
(Provides care to veterans living in southwestern Virginia)

James H. Quillen VA Medical Center
Corner of Lamont & Veterans Way
Mountain Home, TN 37684
423-926-1171

Hunter Holmes McGuire VA Medical Center
1201 Broad Rock Blvd., 116A
Richmond, VA 23249
804-675-5000

Salem VA Medical Center
197 Roanoke Boulevard
Salem, VA 24153
540-982-2463
<table>
<thead>
<tr>
<th>Veterans Re-Entry Roadmap</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Hampton VA Medical Center</strong></td>
</tr>
<tr>
<td>100 Emancipation Drive, 116B</td>
</tr>
<tr>
<td>Hampton, VA 23667</td>
</tr>
<tr>
<td>757-722-9961</td>
</tr>
<tr>
<td><strong>Martinsburg WVA Medical Center</strong></td>
</tr>
<tr>
<td>510 Butler Avenue</td>
</tr>
<tr>
<td>Martinsburg, WV 25405</td>
</tr>
<tr>
<td>304-263-0811</td>
</tr>
<tr>
<td>800-463-6295</td>
</tr>
<tr>
<td><strong>Washington DC VA Medical Center</strong></td>
</tr>
<tr>
<td>50 Irving Street, NW</td>
</tr>
<tr>
<td>Washington, DC 20422</td>
</tr>
<tr>
<td>202-745-8000 or 888-553-0242</td>
</tr>
<tr>
<td>(provides care to veterans residing in Northern Virginia counties)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>VA Community Based Outreach Clinics</th>
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</thead>
<tbody>
<tr>
<td>You can use Community Based Outpatient Clinics (CBOC’s) for routine care after you have registered for care at the associated medical center. These CBOC’s are designed to provide access to healthcare and routine care in areas distant from the medical center.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Alexandria</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>6940 South Kings Highway Suite #208</td>
</tr>
<tr>
<td>Alexandria, VA 22301</td>
</tr>
<tr>
<td>703-313-0694</td>
</tr>
<tr>
<td><strong>Charlottesville</strong></td>
</tr>
<tr>
<td>650 Peter Jefferson Pkwy</td>
</tr>
<tr>
<td>Charlottesville, VA 22911</td>
</tr>
<tr>
<td>434-293-3890</td>
</tr>
<tr>
<td><strong>Danville</strong></td>
</tr>
<tr>
<td>705 Piney Forest Rd</td>
</tr>
<tr>
<td>Danville, VA 24540</td>
</tr>
<tr>
<td>434-710-4210</td>
</tr>
<tr>
<td><strong>Emporia</strong></td>
</tr>
<tr>
<td>1746 East Atlantic</td>
</tr>
<tr>
<td>Emporia, VA 23847</td>
</tr>
<tr>
<td>434-348-1500</td>
</tr>
<tr>
<td><strong>Fredricksburg</strong></td>
</tr>
<tr>
<td>1965 Jefferson Davis Hwy., Suite 100</td>
</tr>
<tr>
<td>Fredricksburg, VA 22401</td>
</tr>
<tr>
<td>540-370-4468</td>
</tr>
<tr>
<td><strong>Harrisonburg</strong></td>
</tr>
<tr>
<td>847 Cantrell Avenue, Suite 100</td>
</tr>
<tr>
<td>Harrisonburg, VA 22801</td>
</tr>
<tr>
<td>540-442-1773</td>
</tr>
<tr>
<td><strong>Hillsville</strong></td>
</tr>
<tr>
<td>702 Pine St</td>
</tr>
<tr>
<td>Hillsville, VA 24343</td>
</tr>
<tr>
<td>276-779-4220</td>
</tr>
<tr>
<td><strong>Lynchburg</strong></td>
</tr>
<tr>
<td>1600 Lakeside Dr</td>
</tr>
<tr>
<td>Lynchburg, VA 24501</td>
</tr>
<tr>
<td>434-316-5000</td>
</tr>
<tr>
<td><strong>Norton</strong></td>
</tr>
<tr>
<td>654 Highway 58 East</td>
</tr>
<tr>
<td>Norton, VA 24273</td>
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<tr>
<td>276-679-8010</td>
</tr>
</tbody>
</table>
Veterans who served on active duty in a war or conflict may apply for counseling to assist in readjusting to civilian life. Veterans who served in the active military during the Vietnam Era, but not in the Republic of Vietnam, may also be eligible if they requested assistance before January 1, 2004. Vet Centers provide readjustment counseling and outreach services to all veterans who served in any combat zone. Services are also available for their family members for military-related issues. These benefits are provided at no cost to the veteran or family.

Alexandria Vet Center
6940 South Kings Highway #204
Alexandria, VA 22310
Phone: 703-360-8633
Fax: 703-360-2935

Norfolk Vet Center
1711 Church Street, Suites A&B
Norfolk, VA 23504
Phone: 757-623-7584
Fax: 757-441-6621

Richmond Vet Center
4902 Fitzhugh Avenue
Richmond, VA 23230
Phone: 804-353-8958
Fax: 804-353-0837

Roanoke Vet Center
350 Albemarle Ave., SW
Roanoke, VA 24016 Phone:
540-342-9726 Fax:
540-857-2405

Washington DC Vet Center
1250 Taylor St, NW
Washington, DC 20011
Phone: 202-726-5212

Martinsburg
900 Winchester Avenue
Martinsburg, WV 25401
Phone: 304-263-6776
## Shelter & Housing Crisis Assistance Hotlines

<table>
<thead>
<tr>
<th>Virginia Community</th>
<th>Crisis Assistance Contact</th>
<th>Localities (City/County)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Richmond/Henrico, Chesterfield, Hanover Counties CoC</td>
<td>Shelter Diversion Line (YWCA of Richmond) 804-972-0813</td>
<td>Charles City, Chesterfield, Goochland, Hanover, Henrico, New Kent, Powhatan, and the City of Richmond</td>
</tr>
<tr>
<td>Norfolk, Chesapeake, and Suffolk CoC</td>
<td>ForKids Housing Crisis Hotline 757-622-6400 option 5 or 1-866-750-4431</td>
<td>City of Chesapeake, City of Franklin, Isle of Wight, City of Norfolk, Southampton, and the City of Suffolk</td>
</tr>
<tr>
<td>Roanoke City &amp; County/Salem CoC</td>
<td>City of Roanoke Central Intake 540-853-1163</td>
<td>Alleghany, Botetourt, City of Covington, Craig, Roanoke (City and County), and the City of Salem</td>
</tr>
<tr>
<td>Virginia Beach CoC</td>
<td>Connection Point 757-227-5932</td>
<td>City of Virginia Beach</td>
</tr>
<tr>
<td>Charlottesville CoC</td>
<td>The Haven 434-973-1234 ext. 100</td>
<td>Albemarle, City of Charlottesville, Fluvanna, Greene, Louisa, and Nelson</td>
</tr>
<tr>
<td>Newport News/ Hampton/ Virginia Peninsula CoC</td>
<td>ForKids Housing Crisis Hotline 757-622-6400 option 5 or 1-866-750-4431</td>
<td>City of Hampton, James City, City of Newport News, City of Poquoson, City of Williamsburg, York</td>
</tr>
<tr>
<td>Portsmouth CoC</td>
<td>Portsmouth Area Resources Coalition 757-397-5208</td>
<td>City of Portsmouth</td>
</tr>
<tr>
<td>Lynchburg CoC</td>
<td>Coordinated Homeless Intake and Access 434-455-5722</td>
<td>Amherst, Appomattox, Bedford (City and County), Campbell, and City of Lynchburg</td>
</tr>
<tr>
<td>Fredericksburg/Spotsylvania, Stafford Counties CoC</td>
<td>George Washington Regional Commission 540-642-1579</td>
<td>Caroline, City of Fredericksburg, King George, Spotsylvania, and Stafford</td>
</tr>
</tbody>
</table>
## Shelter & Housing Crisis Assistance Hotlines

<table>
<thead>
<tr>
<th>Virginia Community</th>
<th>Crisis Assistance Contact</th>
<th>Localities (City/County)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Harrisonburg/ Winchester CoC</td>
<td>Mercy House 540-271-1701</td>
<td>City of Harrisonburg, City of Winchester, Rockingham, Clarke, Frederick, Page, Shenandoah, Warren</td>
</tr>
<tr>
<td>Arlington County CoC</td>
<td>Centralized Access Center 703-228-1300</td>
<td>Arlington</td>
</tr>
<tr>
<td>Fairfax County CoC</td>
<td>Coordinated Services Planning 703-222-0880</td>
<td>Fairfax (City and County) and Falls Church</td>
</tr>
<tr>
<td>Loudoun County CoC</td>
<td>Loudoun County Department of Family Services 703-777-0353</td>
<td>Loudoun</td>
</tr>
<tr>
<td>Alexandria CoC</td>
<td>Homeless Services Assessment Center 703-746-5902</td>
<td>City of Alexandria</td>
</tr>
<tr>
<td>Prince William County CoC</td>
<td>Prince William Department of Social Services 703-792-7549</td>
<td>City of Manassas, City of Manassas Park, and Prince William</td>
</tr>
<tr>
<td>Planning District 1 (Lenowisco)</td>
<td>Family Crisis Support Services 1-800-572-2278</td>
<td>Lee, Scott, Wise, and Norton</td>
</tr>
<tr>
<td>Planning District 2 (Cumberland Plateau)</td>
<td>People Incorporated 276-619-2240</td>
<td>Buchanan, Dickenson, Russell, Tazewell, Washington, and City of Bristol</td>
</tr>
<tr>
<td>Planning District 3 (HOPE Inter-Agency Council on Homelessness)</td>
<td>HOPE, Inc. Housing Solution Coordinator 276-228-6280 ext. 253</td>
<td>Bland, Carroll, Grayson, Smyth, Wythe, and City of Galax</td>
</tr>
</tbody>
</table>
### Shelter & Housing Crisis Assistance Hotlines

<table>
<thead>
<tr>
<th>Virginia Community</th>
<th>Crisis Assistance Contact</th>
<th>Localities (City/County)</th>
</tr>
</thead>
</table>
| Planning District 4  
(Housing Partnership for the  
New River Valley) | New River Family Shelter  
540-200-5053 | Giles, Floyd, Montgomery (including Blacksburg and Christiansburg), Pulaski, and City of Radford |
| Planning District 9  
(Foothills Housing Network) | FHN Central Entry  
540-724-6630 | Culpeper, Fauquier, Madison, Orange, and Rappahannock |
| Planning District 10  
Staunton/Waynesboro/Augusta, Highland Counties CoC | Waynesboro Redevelopment and Housing Authority  
540-946-9230 | Augusta, Highland, Bath, Rockbridge, cities of Staunton, Waynesboro, Lexington, Buena Vista, |
| Planning District 12  
(West Piedmont Better Housing Coalition) | Piedmont Community Services - ListenLine  
1-877-934-3576 | City of Danville, Franklin, Henry, City of Martinsville, Patrick, and Pittsylvania |
| Planning District 13  
(Southside) | Tri-County Community Action  
434-575-7916 | Brunswick, Charlotte, Halifax, and Mecklenburg |
| Planning District 14  
(Heartland) | STEPS, Inc.  
434-696-1117 | Amelia, Buckingham, Cumberland, Lunenburg, Nottoway, and Prince Edward |
| Planning Districts 17/18  
(Northern Neck/Middle Peninsula Housing Partnership) | The Haven  
1-800-224-2836 | Lancaster, Westmoreland, Northumberland, Richmond County, Essex, Gloucester, Mathews, Middlesex, King and Queen, King William |
| Planning District 19  
(Crater Area Coalition on Homelessness) | St. Joseph’s Villa Flagler Housing Resource Center  
804-722-1181 | City of Colonial Heights, Dinwiddie, City of Emporia, Greensville, City of Hopewell, City of Petersburg, Prince George, Surry, and Sussex |
| Planning District 22  
(Community Partners of the Eastern Shore) | Accomack-Northampton Planning District Commission  
757-787-2936 | Accomack and Northampton |
Virginia Supportive Services for Veteran Families (SSVF)

2017-2018 Program Contacts

Through the SSVF Program, VA aims to improve very low-income Veteran families’ housing stability (rapid re-housing/prevention, and supportive services). Grantees (private non-profit organizations and consumer cooperatives) provide eligible Veteran families with outreach, case management, and assistance in obtaining VA and other benefits, which may include:

- Health care services
- Daily living services
- Personal financial planning services
- Transportation services
- Fiduciary and payee services
- Legal services
- Child care services
- Housing counseling services

In addition, grantees may also provide time-limited payments to third parties (e.g., landlords, utility companies, moving companies, and licensed child care providers) if these payments help Veterans’ families stay in or acquire permanent housing on a sustainable basis.

http://www.va.gov/homeless/ssvf.asp

If you are a Veteran in need of help, call 1-877-424-3838 (4AIDVET) or scroll down to a local provider

**Northern Virginia**

<table>
<thead>
<tr>
<th>Friendship Place (DC)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Areas Served:</strong> Counties of Arlington, Fairfax, Fairfax City, Manassas, and Manassas Park, Loudoun, Prince William, City of Falls Church, and City of Alexandria</td>
</tr>
<tr>
<td><a href="mailto:vfscreen@friendshipplace.org">vfscreen@friendshipplace.org</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Housing Counseling Services</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Areas Served:</strong> Arlington, City of Alexandria, Fairfax</td>
</tr>
<tr>
<td><a href="mailto:ssvfprogram@housingetc.org">ssvfprogram@housingetc.org</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Operation Renewed Hope Foundation</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Areas Served:</strong> Arlington, Alexandria, Fairfax, Loudoun, Prince William</td>
</tr>
<tr>
<td><a href="https://operationrewedhopefoundation.org">https://operationrewedhopefoundation.org</a></td>
</tr>
</tbody>
</table>
### United States Veterans Initiative

**Areas Served:** Arlington, Alexandria, and Fairfax  
druchon@usvetsinc.org  
202-441-1016

### Volunteers of America Chesapeake (VOA)

#### Northern Virginia

**Areas Served:** Arlington, Fairfax, Fairfax City, Manassas, and Manassas Park, Loudoun, Prince William and City of Alexandria  
cweldy@voaches.org  
703-341-7020  
importer@voaches.org  
703-341-5077

#### Fredericksburg

**Areas Served:** City of Fredericksburg and counties of Spotsylvania, Stafford, King George, King and Queen, King William, Caroline, Essex, Fauquier, and Culpeper  
sebrown@voaches.org  
nmarquina@voaches.org  
844-461-2982

### Central Virginia

#### Virginia Supportive Housing (VSH)

**Areas Served:** Richmond City, Charles City, Colonial Heights, Petersburg, Hopewell, Hanover, Henrico, Chesterfield, New Kent, Goochland, Prince George, Powhatan, Dinwiddie, Surry, Sussex, Emporia  
tskipwith@virginiasupportivehousing.org  
788-6825 ext.260  

**Areas Served:** Charlottesville, Albemarle, Fluvanna, Greene, Louisa, and Nelson  
tskipwith@virginiasupportivehousing.org  
788-6825 ext.260
## Veterans Re-entry Roadmap

### Southeastern Virginia (Hampton Roads)

<table>
<thead>
<tr>
<th>Hampton Roads Community Action Program</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Areas Served:</strong> Newport News, Hampton, Poquoson, Williamsburg, James City County, and York County</td>
</tr>
<tr>
<td><a href="mailto:mgrant@hrcapinc.org">mgrant@hrcapinc.org</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>STOP Inc.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Areas Served:</strong> Chesapeake, Norfolk, Portsmouth and Virginia Beach, Suffolk, Franklin City, Isle of Wight, Southampton, Accomack, Northampton Counties</td>
</tr>
<tr>
<td><a href="mailto:ssvfintake@stopinc.org">ssvfintake@stopinc.org</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Virginia Beach Community Development Corporation (VBCDC)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Areas Served:</strong></td>
</tr>
<tr>
<td>Families - Virginia Beach and Portsmouth</td>
</tr>
<tr>
<td>Singles - Virginia Beach, Norfolk, Portsmouth, Chesapeake, Suffolk, Isle of Wight, Southampton, Franklin City, Hampton, Newport News</td>
</tr>
<tr>
<td><a href="mailto:TDavis@vbcdc.org">TDavis@vbcdc.org</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>ForKids (sub-grantee of VBCDC)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Areas Served:</strong> Families only - Norfolk, Chesapeake, Suffolk, Isle of Wight, Southampton, Franklin City</td>
</tr>
<tr>
<td><a href="mailto:SBrackett@forkidsva.org">SBrackett@forkidsva.org</a></td>
</tr>
</tbody>
</table>
### Western Virginia

**Volunteers of America Chesapeake (VOA)**

<table>
<thead>
<tr>
<th><strong>Northwestern Virginia</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Areas Served:</strong> Counties of Page, Shenandoah, Warren, Clarke, Rockingham and Frederick, City of Winchester and Harrisonburg</td>
</tr>
<tr>
<td><a href="mailto:dcullers@voaches.org">dcullers@voaches.org</a></td>
</tr>
<tr>
<td>844-461-2982</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Southwestern Virginia</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Areas Served:</strong> Counties of Buchanan, Dickenson, Lee, Scott, Washington, Russell, Tazewell, Wise and City of Norton and Bristol</td>
</tr>
<tr>
<td><a href="mailto:yfraction@voaches.org">yfraction@voaches.org</a></td>
</tr>
<tr>
<td>844-461-2982</td>
</tr>
</tbody>
</table>

### Total Action For Progress (TAP)

<table>
<thead>
<tr>
<th><strong>Areas Served:</strong> City of Danville, Martinsville, Roanoke, Salem, Staunton, Rockbridge, Buena Vista, and Lexington. Counties of Roanoke, Craig, Botetourt, Franklin, Montgomery, Augusta</th>
</tr>
</thead>
<tbody>
<tr>
<td><a href="mailto:Evelyn.jordan@tapintohope.org">Evelyn.jordan@tapintohope.org</a></td>
</tr>
<tr>
<td><a href="mailto:Aldith.ellis@tapintohope.org">Aldith.ellis@tapintohope.org</a></td>
</tr>
<tr>
<td>540-283-4800</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Areas Served:</strong> Lynchburg, Bedford, Amherst, Appomattox, and Campbell</th>
</tr>
</thead>
<tbody>
<tr>
<td><a href="mailto:Evelyn.jordan@tapintohope.org">Evelyn.jordan@tapintohope.org</a></td>
</tr>
<tr>
<td>540-283-4918</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Areas Served:</strong> Counties of Alleghany, Covington, Bath, Highland</th>
</tr>
</thead>
<tbody>
<tr>
<td><a href="mailto:Anne.stclair@tapintohope.org">Anne.stclair@tapintohope.org</a></td>
</tr>
<tr>
<td>540-962-6328</td>
</tr>
</tbody>
</table>

Updated January 2018
# Alexandria Community Services Board Address List

<table>
<thead>
<tr>
<th>DBHDS Region 2</th>
<th>Interim Exec. Dir.</th>
<th>Ms. Carol Layer, LCSW</th>
<th>Serving: City of Alexandria</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Address</td>
<td>4480 King Street, 5th Floor Alexandria, VA 22302</td>
<td>Type of CSB: Administrative Policy</td>
</tr>
<tr>
<td></td>
<td>Phone Number</td>
<td>(703) 746-3406</td>
<td>Types of CSBs are defined in § 37.2-100 of the Code of Virginia</td>
</tr>
<tr>
<td></td>
<td>FAX Number TDD</td>
<td>(703) 746-3440</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Number</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>E-mail Address</td>
<td><a href="mailto:carol.layer@alexandriava.gov">carol.layer@alexandriava.gov</a></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Emergency Services Number</td>
<td>(703) 746-3401</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Chairperson</td>
<td>Mr. Roy Shannon</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Address</td>
<td>302 E. Raymond Ave. Alexandria, VA 22301</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Phone Number</td>
<td>(703) 328-8285</td>
<td></td>
</tr>
<tr>
<td></td>
<td>E-mail Address</td>
<td><a href="mailto:rshannon@rrbmdk.com">rshannon@rrbmdk.com</a></td>
<td></td>
</tr>
</tbody>
</table>

# Alleghany Highlands Community Services Board Address List

<table>
<thead>
<tr>
<th>DBHDS Region 1</th>
<th>Executive Director</th>
<th>Mrs. Ingrid W. Barber</th>
<th>Serving: County of Alleghany and City of Covington</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Address</td>
<td>205 E. Hawthorne Street Covington, VA 24426</td>
<td>Type of CSB: Operating</td>
</tr>
<tr>
<td></td>
<td>Phone Number</td>
<td>(540) 965-2135</td>
<td></td>
</tr>
<tr>
<td></td>
<td>FAX Number TDD</td>
<td>(540) 965-6371</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Number</td>
<td>(540) 962-3939</td>
<td></td>
</tr>
<tr>
<td></td>
<td>E-mail Address</td>
<td><a href="mailto:ibarber@ahcsb.org">ibarber@ahcsb.org</a></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Emergency Services Numbers</td>
<td>(540) 965-6537 (during business hours)</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>(800) 446-0128 (evenings &amp; weekends)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Chairperson</td>
<td>Mrs. Anne Dean</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Address</td>
<td>110 Maple Lane</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Phone Number</td>
<td>Covington, VA 24426</td>
<td></td>
</tr>
<tr>
<td></td>
<td>E-mail Address</td>
<td>(540) 962-0317</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="mailto:Aniedoddle@aol.com">Aniedoddle@aol.com</a></td>
<td></td>
</tr>
</tbody>
</table>

# Arlington County Community Services Board Address List

<p>| DBHDS Region 2 | Executive Director | Ms. Deborah Warren, LCSW, DCSW 2100 Washington Boulevard, 4th Floor Arlington, VA 22204 | Serving: County of Arlington |
|----------------|--------------------|--------------------------------------------------------------------------------------------------|Type of CSB: Administrative Policy|
|                | Address            | 2100 Washington Boulevard, 4th Floor Arlington, VA 22204 | |
|                | Phone Number FAX Number | (703) 228-5150 | |
|                | Number TDD         | (703) 228-5234 | |
|                | E-mail Address     | (703) 228-5242 | <a href="mailto:dwarren@arlingtonva.us">dwarren@arlingtonva.us</a> |
|                | Emergency Services Number | (703) 228-5160 | |
|                | Chairperson Address | Mrs. Anne Hermann | |
|                | Phone Number       | 2514 North Quebec Street Arlington, VA 22207 | |
|                | E-mail Address     | (703) 524-3684 | <a href="mailto:Rherm65128@aol.com">Rherm65128@aol.com</a> |</p>
<table>
<thead>
<tr>
<th>Community Services Board (CSB) Address List</th>
</tr>
</thead>
</table>

### Blue Ridge Behavioral Healthcare

**Web Site:** [http://www.brbh.org](http://www.brbh.org)

<table>
<thead>
<tr>
<th>DBHDS Region 3 and Sub-region 3.a.</th>
<th><strong>Executive Director</strong></th>
<th>Ms. Debbie Bonniwell, MBA, LCSW</th>
<th>Serving: Counties of Botetourt, Craig, and Roanoke and Cities of Roanoke and Salem</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address</td>
<td>301 Elm Avenue, SW</td>
<td>Roanoke, VA 24016-4001</td>
<td>Type of CSB: Operating</td>
</tr>
<tr>
<td>Phone Number FAX Number</td>
<td>(540) 345-9841</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Number</td>
<td>(540) 345-6891</td>
<td></td>
<td></td>
</tr>
<tr>
<td>TDD Number</td>
<td>(540) 345-0690</td>
<td></td>
<td></td>
</tr>
<tr>
<td>E-mail Address</td>
<td><a href="mailto:dbonniwell@brbh.org">dbonniwell@brbh.org</a></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Emergency Services Number</strong></td>
<td>(540) 981-9351</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Chairperson</strong></td>
<td>Mr. David C. Wells</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Address</td>
<td>301 Elm Avenue, SW</td>
<td>Roanoke, VA 24016-4001</td>
<td></td>
</tr>
<tr>
<td>Phone Number</td>
<td>(540) 765-8119</td>
<td></td>
<td></td>
</tr>
<tr>
<td>E-mail Address</td>
<td><a href="mailto:david.carl.wells@gmail.com">david.carl.wells@gmail.com</a></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Chesapeake Integrated Behavioral Healthcare


<table>
<thead>
<tr>
<th>DBHDS Region 5</th>
<th><strong>Executive Director</strong></th>
<th>Mr. Joseph J. Scislowicz</th>
<th>Serving: City of Chesapeake</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address</td>
<td>224 Great Bridge Boulevard</td>
<td>23320</td>
<td>Type of CSB: Administrative Policy</td>
</tr>
<tr>
<td>Phone Number FAX Number</td>
<td>(757) 547-9334</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Number</td>
<td>(757) 819-6292</td>
<td></td>
<td></td>
</tr>
<tr>
<td>TDD Number</td>
<td><a href="mailto:jscislowicz@chesapeakeibh.net">jscislowicz@chesapeakeibh.net</a></td>
<td></td>
<td></td>
</tr>
<tr>
<td>E-mail Address</td>
<td>(757) 547-9334 (business hours)</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Emergency Services Number</strong></td>
<td>(757) 548-7000 (after hours)</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Chairperson</strong></td>
<td>Dr. Daniel W. Carlson</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Address</td>
<td>4405 Tartan Arch</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Phone Number</td>
<td>Chesapeake, VA 23321</td>
<td></td>
<td></td>
</tr>
<tr>
<td>E-mail Address</td>
<td>(757) 544-6393</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="mailto:dananddbabs@verizon.net">dananddbabs@verizon.net</a></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Chesterfield Community Services Board

**Web Site:** [http://www.chesterfield.gov/csb/](http://www.chesterfield.gov/csb/)

<table>
<thead>
<tr>
<th>DBHDS Region 4</th>
<th><strong>Executive Director</strong></th>
<th>Ms. Debbie Burcham</th>
<th>Serving: County of Chesterfield</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address</td>
<td>6801 Lucy Corr Blvd (P.O. Box 92)</td>
<td>Chesterfield, VA 23832-0092</td>
<td>Type of CSB: Administrative Policy</td>
</tr>
<tr>
<td>Phone Number FAX Number</td>
<td>(804) 768-7220</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Number</td>
<td>(804) 768-9205</td>
<td></td>
<td></td>
</tr>
<tr>
<td>TDD Number</td>
<td>(804) 768-7200</td>
<td></td>
<td></td>
</tr>
<tr>
<td>E-mail Address</td>
<td><a href="mailto:burchamdt@chesterfield.gov">burchamdt@chesterfield.gov</a></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Emergency Services Number</strong></td>
<td>(804) 748-6356</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Chairperson</strong></td>
<td>Tyler Craddock</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Address</td>
<td>731 Orchard Harvest Drive</td>
<td>Chester, VA 23836</td>
<td></td>
</tr>
<tr>
<td>Phone Number</td>
<td>(804) 980-1172</td>
<td></td>
<td></td>
</tr>
<tr>
<td>E-mail Address</td>
<td><a href="mailto:tcraddock@gmail.com">tcraddock@gmail.com</a></td>
<td></td>
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<tr>
<td>Community Services Board (CSB) Address List</td>
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<td><strong>Colonial Behavioral Health (CBH)</strong></td>
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</tr>
<tr>
<td><strong>Executive Director</strong></td>
<td>Mr. David A. Coe</td>
<td>Serving Counties of James City and York and Cities of Poquoson and Williamsburg</td>
<td></td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>473 McLaws Circle</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Phone Number FAX Number</strong></td>
<td>(757) 253-4061</td>
<td></td>
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</tr>
<tr>
<td><strong>TDD Number</strong></td>
<td>(757) 253-4208 (AD/MH/SA)</td>
<td></td>
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<tr>
<td><strong>E-mail Address</strong></td>
<td><a href="mailto:dcoe@colonialbh.org">dcoe@colonialbh.org</a></td>
<td></td>
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<tr>
<td><strong>Emergency Services Number</strong></td>
<td>(757) 220-3200</td>
<td></td>
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<tr>
<td><strong>Chairperson</strong></td>
<td>Mr. John Kuplinski</td>
<td></td>
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<tr>
<td><strong>Address</strong></td>
<td>473 McLaws Circle</td>
<td></td>
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<tr>
<td><strong>Phone Number</strong></td>
<td>Williamsburg, VA 23185</td>
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<tr>
<td><strong>E-mail Address</strong></td>
<td>(757) 253-4061</td>
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<td><strong>Type of CSB:</strong></td>
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<td><strong>Crossroads Community Services Board</strong></td>
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<td><strong>Web Site:</strong> <a href="http://www.crossroadscsb.org">http://www.crossroadscsb.org</a></td>
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<td><strong>DBHDS Region 4</strong></td>
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<tr>
<td><strong>Executive Director</strong></td>
<td>Susan K. Baker, Ph.D.</td>
<td>Serving Counties of Amelia, Buckingham, Charlotte, Cumberland, Lunenburg, Nottoway, and Prince Edward</td>
<td></td>
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<tr>
<td><strong>Address</strong></td>
<td>60 Bush River Drive (P.O. Drawer 248)</td>
<td></td>
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</tr>
<tr>
<td><strong>Phone Number FAX Number</strong></td>
<td>Farmville, VA 23901-0248</td>
<td></td>
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<tr>
<td><strong>TDD Number</strong></td>
<td>(434) 392-7049</td>
<td></td>
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</tr>
<tr>
<td><strong>E-mail Address</strong></td>
<td>(434) 392-9221</td>
<td></td>
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<tr>
<td><strong>Emergency Services Number</strong></td>
<td>(434) 828-1120</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Chairperson</strong></td>
<td><a href="mailto:sbaker@crossroadscsb.org">sbaker@crossroadscsb.org</a></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>1-800-548-1688</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Phone Number</strong></td>
<td>Mr. Sid Smyth</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>E-mail Address</strong></td>
<td>1810-A Main Street</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Type of CSB:</strong></td>
<td><a href="mailto:sid@longandfoster.com">sid@longandfoster.com</a></td>
<td>Operating</td>
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<tr>
<td><strong>Cumberland Mountain Community Services Board</strong></td>
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<td><strong>Web Site:</strong> <a href="http://www.cmcsb.com">http://www.cmcsb.com</a></td>
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<tr>
<td><strong>DBHDS Region 3</strong></td>
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</tr>
<tr>
<td><strong>Executive Director</strong></td>
<td>Ms. Mary F. Cole, LCSW</td>
<td>Serving Counties of Buchanan, Russell, and Tazewell</td>
<td></td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>196 Cumberland Road (P.O. Box 810)</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Phone Number FAX Number</strong></td>
<td>Cedar Bluff, VA 24609-0810</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>TDD Number</strong></td>
<td>(276) 964-6702 or 964-6703</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>E-mail Address</strong></td>
<td>(276) 964-0292</td>
<td></td>
<td></td>
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<tr>
<td><strong>Emergency Services Number</strong></td>
<td>(800) 347-4939</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Chairperson</strong></td>
<td><a href="mailto:mcole@cmcsb.com">mcole@cmcsb.com</a></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>1-800-286-0586</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Phone Number</strong></td>
<td>Ms. Frannie B. Minton</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>E-mail Address</strong></td>
<td>1105 Keen Mountain Camp Road</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Type of CSB:</strong></td>
<td><a href="mailto:afc@vmmicro.net">afc@vmmicro.net</a></td>
<td>Operating</td>
<td></td>
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</table>
### Community Services Board (CSB) Address List

<table>
<thead>
<tr>
<th>Community Services Board</th>
<th>Web Site: <a href="http://www.dpcs.org">http://www.dpcs.org</a></th>
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<tbody>
<tr>
<td><strong>Danville-Pittsylvania Community Services Board</strong></td>
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<td><strong>DBHDS Region 3 and Sub-region 3.b.</strong></td>
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</tr>
<tr>
<td><strong>Executive Director</strong></td>
<td>Mr. James F. Bebeau, L.P.C.</td>
</tr>
<tr>
<td>Address</td>
<td>245 Hairston Street</td>
</tr>
<tr>
<td>Phone Number</td>
<td>434-799-0456</td>
</tr>
<tr>
<td>FAX Number</td>
<td>434-799-4261</td>
</tr>
<tr>
<td>TDD Number</td>
<td>434-799-0198</td>
</tr>
<tr>
<td>E-mail Address</td>
<td><a href="mailto:jbebeau@dpcs.org">jbebeau@dpcs.org</a></td>
</tr>
<tr>
<td><strong>Emergency Services Numbers</strong></td>
<td>434-793-4922</td>
</tr>
<tr>
<td>1-877-793-4922 (toll free)</td>
<td></td>
</tr>
<tr>
<td><strong>Chairperson</strong></td>
<td>Mr. Robert Warren</td>
</tr>
<tr>
<td>Address</td>
<td>185 Sunny Knoll Lane</td>
</tr>
<tr>
<td>Phone Number</td>
<td>434-724-9915</td>
</tr>
<tr>
<td>E-mail Address</td>
<td><a href="mailto:bob@rjbaldivianagency.com">bob@rjbaldivianagency.com</a></td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Executive Director</strong></td>
<td>Dr. Joseph R. Fuller, Jr.</td>
</tr>
<tr>
<td>Address</td>
<td>P.O. Box 309</td>
</tr>
<tr>
<td>Phone Number</td>
<td>276-926-1682</td>
</tr>
<tr>
<td>FAX Number</td>
<td>276-926-8134</td>
</tr>
<tr>
<td>TDD Number</td>
<td>276-926-6691</td>
</tr>
<tr>
<td>E-mail Address</td>
<td><a href="mailto:joseph.fuller@dcbhs.com">joseph.fuller@dcbhs.com</a></td>
</tr>
<tr>
<td><strong>Emergency Services Numbers</strong></td>
<td>276-926-1680 (during business hours)</td>
</tr>
<tr>
<td>276-926-1650 (central dispatch - anytime)</td>
<td></td>
</tr>
<tr>
<td>911 or cen. dispatch (evenings &amp; weekends)</td>
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</tr>
<tr>
<td><strong>Chairperson</strong></td>
<td>Mr. T. J. Fryatt</td>
</tr>
<tr>
<td>Address</td>
<td>P.O. Box 309</td>
</tr>
<tr>
<td>Phone Number</td>
<td>276-926-8714</td>
</tr>
<tr>
<td>E-mail Address</td>
<td><a href="mailto:bob@rjbaldivianagency.com">bob@rjbaldivianagency.com</a></td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Executive Director</strong></td>
<td>Mr. Joseph E. Hubbard, C.P.A.</td>
</tr>
<tr>
<td>Address</td>
<td>20 West Bank Street, Suite 7</td>
</tr>
<tr>
<td>Phone Number</td>
<td>804-862-8054</td>
</tr>
<tr>
<td>FAX Number</td>
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<td>TDD Number</td>
<td>804-862-8063</td>
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<tr>
<td>E-mail Address</td>
<td><a href="mailto:jhubbard@d19csb.com">jhubbard@d19csb.com</a></td>
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<tr>
<td><strong>Emergency Services Numbers</strong></td>
<td>804-862-8000</td>
</tr>
<tr>
<td>1-866-365-2130 (toll-free crisis line)</td>
<td></td>
</tr>
<tr>
<td><strong>Chairperson</strong></td>
<td>Mr. Donald R. Hunter</td>
</tr>
<tr>
<td>Address</td>
<td>6255 Hunter Place</td>
</tr>
<tr>
<td>Phone Number</td>
<td>804-722-8614 (work)</td>
</tr>
<tr>
<td>E-mail Address</td>
<td><a href="mailto:dhunter@princegeorgecountyva.gov">dhunter@princegeorgecountyva.gov</a></td>
</tr>
<tr>
<td><strong>Address</strong></td>
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| **Dickenson County Behavioral Health Services** | Web Site: [http://www.dcbhs.com](http://www.dcbhs.com) |
| **DBHDS Region 3** | |
| **Executive Director** | Dr. Joseph R. Fuller, Jr. |
| Address | P.O. Box 309 |
| Phone Number | 276-926-1682 |
| FAX Number | 276-926-8134 |
| TDD Number | 276-926-6691 |
| E-mail Address | joseph.fuller@dcbhs.com |
| **Emergency Services Numbers** | 276-926-1680 (during business hours) |
| 276-926-1650 (central dispatch - anytime) | |
| 911 or cen. dispatch (evenings & weekends) | |
| **Chairperson** | Mr. T. J. Fryatt |
| Address | P.O. Box 309 |
| Phone Number | 276-926-8714 |
| E-mail Address | bob@rjbaldivianagency.com |
| **Address** | |

| **District 19 Community Services Board** | Web Site: [http://www.d19csb.com](http://www.d19csb.com) |
| **DBHDS Region 4** | |
| **Executive Director** | Mr. Joseph E. Hubbard, C.P.A. |
| Address | 20 West Bank Street, Suite 7 |
| Phone Number | 804-862-8054 |
| FAX Number | 804-863-1665 |
| TDD Number | 804-862-8063 |
| E-mail Address | jhubbard@d19csb.com |
| **Emergency Services Numbers** | 804-862-8000 |
| 1-866-365-2130 (toll-free crisis line) | |
| **Chairperson** | Mr. Donald R. Hunter |
| Address | 6255 Hunter Place |
| Phone Number | 804-722-8614 (work) |
| E-mail Address | dhunter@princegeorgecountyva.gov |
| **Address** | |
### Eastern Shore Community Services Board
Web Site: [http://www.escsb.org](http://www.escsb.org)

<table>
<thead>
<tr>
<th>DBHDS Region 5</th>
<th>Executive Director</th>
<th>Chairperson</th>
<th>Type of CSB</th>
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</thead>
<tbody>
<tr>
<td>Address</td>
<td>Ms. Lisa B. Sedjat, LCSW</td>
<td>Mr. Richard Hubbard</td>
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<tr>
<td>Phone Number</td>
<td>(757) 442-3636</td>
<td>(757) 617-3101</td>
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<td>FAX Number</td>
<td>(757) 442-2319</td>
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<td>E-mail Address</td>
<td><a href="mailto:lstedjat@escsb.org">lstedjat@escsb.org</a></td>
<td><a href="mailto:rhubbard@co.northampton.va.us">rhubbard@co.northampton.va.us</a></td>
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<tr>
<td>Emergency</td>
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### Fairfax-Falls Church Community Services Board
Web Site: [http://www.fairfaxcounty.gov/csb](http://www.fairfaxcounty.gov/csb)

<table>
<thead>
<tr>
<th>DBHDS Region 2</th>
<th>Executive Director</th>
<th>Chairperson</th>
<th>Type of CSB</th>
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<tbody>
<tr>
<td>Address</td>
<td>Ms. Tisha Deeghan</td>
<td>Ms. Suzette Kern</td>
<td>Administrative Policy</td>
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<tr>
<td>Phone Number</td>
<td>(703) 324-7000 or 324-7015</td>
<td>(703) 324-7000</td>
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<td>FAX Number</td>
<td>(703) 324-3225</td>
<td>(703) 324-7000</td>
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<tr>
<td>TDD Number</td>
<td>Virginia Relay 711</td>
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<tr>
<td>E-mail Address</td>
<td><a href="mailto:tisha.deeghan@fairfaxcounty.gov">tisha.deeghan@fairfaxcounty.gov</a></td>
<td><a href="mailto:suzette.kern@gmail.com">suzette.kern@gmail.com</a></td>
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<tr>
<td>Emergency</td>
<td>(703) 573-5679</td>
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### Goochland-Powhatan Community Services Board
Web Site: [http://www.gpcsrb.org](http://www.gpcsrb.org)

<table>
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<th>DBHDS Region 4</th>
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<th>Chairperson</th>
<th>Type of CSB</th>
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<tbody>
<tr>
<td>Address</td>
<td>Ms. Susan Bergquist</td>
<td>Ms. Angela Cimmino</td>
<td>Operating</td>
</tr>
<tr>
<td>Phone Number</td>
<td>(804) 556-5440</td>
<td>(804) 512-8000</td>
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<tr>
<td>FAX Number</td>
<td>(804) 556-5403</td>
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<tr>
<td>TDD Number</td>
<td>(804) 556-5428 (G) 598-7197 (P)</td>
<td>(804) 598-2697 (Powhatan Co.)</td>
<td></td>
</tr>
<tr>
<td>E-mail Address</td>
<td><a href="mailto:sbergquist@co.goochland.va.us">sbergquist@co.goochland.va.us</a></td>
<td><a href="mailto:acimmino@comcast.net">acimmino@comcast.net</a></td>
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</tr>
<tr>
<td>Emergency</td>
<td>(804) 556-3716 (Goochland Co.)</td>
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<tr>
<td>Services</td>
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<tr>
<td>Numbers</td>
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### Notes
- Serving Counties of Accomack and Northampton
- Type of CSB:
  - Operating
- Serving County of Fairfax and Cities of Fairfax and Falls Church
  - Administrative Policy
- Serving Counties of Goochland and Powhatan
# Community Services Board (CSB) Address List

## Hampton-Newport News Community Services Board
**Web Site:** [http://www.hnncsb.org](http://www.hnncsb.org)

<table>
<thead>
<tr>
<th>DBHDS Region 5</th>
<th>Executive Director</th>
<th>Address</th>
<th>Phone Number FAX</th>
<th>Number Video Phone</th>
<th>No. E-mail Address</th>
<th>Emergency Services Number</th>
<th>Chairperson</th>
<th>Address</th>
<th>Phone Number</th>
<th>E-mail Address</th>
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<tbody>
<tr>
<td></td>
<td>Ms. Natale Ward Christian</td>
<td>300 Medical Drive, 2nd Floor Hampton, VA 23666</td>
<td>(757) 788-0300</td>
<td>(757) 788-0968</td>
<td>(757) 245-3089</td>
<td><a href="mailto:nward@hnncsb.org">nward@hnncsb.org</a></td>
<td>Mrs. Wanda Rogers</td>
<td>1320 LaSalle Avenue Hampton, VA 23669</td>
<td>(757) 727-1821</td>
<td><a href="mailto:wrogers@hampton.gov">wrogers@hampton.gov</a></td>
</tr>
</tbody>
</table>

**Serving:** Cities of Hampton and Newport News
**Type of CSB:** Operating

## Hanover County Community Services Board
**Web Site:** [http://www.hanovercounty.gov/Community-Services-Board/862/](http://www.hanovercounty.gov/Community-Services-Board/862/)

<table>
<thead>
<tr>
<th>DBHDS Region 4</th>
<th>Executive Director</th>
<th>Address</th>
<th>Phone Number FAX</th>
<th>Number TDD Number</th>
<th>E-mail Address</th>
<th>Emergency Services Number</th>
<th>Chairperson</th>
<th>Address</th>
<th>Phone Number</th>
<th>E-mail Address</th>
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</thead>
<tbody>
<tr>
<td></td>
<td>Ivy T. Sager</td>
<td>12300 Washington Highway Ashland, VA 23005-7646</td>
<td>(804) 365-4222</td>
<td>(804) 365-4282</td>
<td>(804) 365-4184</td>
<td><a href="mailto:itsager@hanovercounty.gov">itsager@hanovercounty.gov</a></td>
<td>Mrs. Jeanie Edwards</td>
<td>12300 Washington Highway Ashland, VA 23005-7646</td>
<td>(804) 365-4283</td>
<td><a href="mailto:jcanjedwards@gmail.com">jcanjedwards@gmail.com</a></td>
</tr>
</tbody>
</table>

**Serving:** County of Hanover
**Type of CSB:** Administrative Policy

## Harrisonburg-Rockingham Community Services Board
**Web Site:** [http://www.hrcsb.org](http://www.hrcsb.org)

<table>
<thead>
<tr>
<th>DBHDS Region 1</th>
<th>Executive Director</th>
<th>Address</th>
<th>Phone Number FAX</th>
<th>Number TDD Number</th>
<th>E-mail Address</th>
<th>Emergency Services Number</th>
<th>Chairperson</th>
<th>Address</th>
<th>Phone Number</th>
<th>E-mail Address</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Ms. Ellen D. Harrison, MBA, LPC</td>
<td>1241 North Main Street Harrisonburg, VA 22802</td>
<td>(540) 434-1941</td>
<td>(540) 434-1791</td>
<td>(540) 434-1941</td>
<td><a href="mailto:eharrison@hrcsb.org">eharrison@hrcsb.org</a></td>
<td>Ms. Sherry L. Mongold</td>
<td>2955 Cullison Court Harrisonburg, VA 22801</td>
<td>(540) 564-7240 (w)</td>
<td><a href="mailto:slmongol@sentara.com">slmongol@sentara.com</a></td>
</tr>
</tbody>
</table>

**Serving:** City of Harrisonburg and County of Rockingham
**Type of CSB:** Operating
# Community Services Board (CSB) Address List

## Henrico Area Mental Health & Developmental Services Board

<table>
<thead>
<tr>
<th>DBHDS Region 4</th>
<th>Executive Director</th>
<th>Address</th>
<th>Phone Number</th>
<th>FAX Number</th>
<th>TDD Number</th>
<th>E-mail Address</th>
<th>Emergency Services Numbers</th>
<th>Chairperson</th>
<th>Address</th>
<th>Phone Number</th>
<th>E-mail Address</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Ms. Laura S. Totty, M.S.</td>
<td>10299 Woodman Road, Glen Allen, VA 23060-4419</td>
<td>(804) 727-8581</td>
<td>(804) 727-8580</td>
<td>(804) 727-8484</td>
<td><a href="mailto:tot05@henrico.us">tot05@henrico.us</a></td>
<td>(804) 727-8484 (Henrico)</td>
<td>Mrs. Brenda A. Brown</td>
<td>3121 River Bluffs Court, Richmond, VA 23223-1240</td>
<td>(804) 329-8756</td>
<td><a href="mailto:bbrown969@verizon.net">bbrown969@verizon.net</a></td>
</tr>
</tbody>
</table>

- **Serving:** Counties of Charles City, Henrico and New Kent
- **Type of CSB:** Administrative Policy

## Highlands Community Services Board

<table>
<thead>
<tr>
<th>DBHDS Region 3</th>
<th>Executive Director</th>
<th>Address</th>
<th>Phone Number</th>
<th>FAX Number</th>
<th>E-mail Address</th>
<th>Emergency Services Numbers</th>
<th>Chairperson</th>
<th>Address</th>
<th>Phone Number</th>
<th>E-mail Address</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Mr. Jeffrey R. Fox, M.S.</td>
<td>610 Campus Drive, Suite 220, Abingdon, VA 24210</td>
<td>(276) 525-1550</td>
<td>(276) 669-9093</td>
<td><a href="mailto:jfox@highlandscsb.org">jfox@highlandscsb.org</a></td>
<td>(276) 525-1550 (during business hours)</td>
<td>Mr. William “Bill” Hartley</td>
<td>1230 Massachusetts Avenue, Bristol, VA 24201</td>
<td>(423) 416-1088</td>
<td><a href="mailto:bill.hartley@bristolva.org">bill.hartley@bristolva.org</a></td>
</tr>
</tbody>
</table>

- **Serving:** City of Bristol (Virginia) and County of Washington
- **Type of CSB:** Operating

## Horizon Behavioral Health

<table>
<thead>
<tr>
<th>DBHDS Region 1</th>
<th>Executive Director</th>
<th>Address</th>
<th>Phone Number</th>
<th>FAX Number</th>
<th>TDD No.</th>
<th>E-mail Address</th>
<th>Emergency Services Numbers</th>
<th>Chairperson</th>
<th>Address</th>
<th>Phone Number</th>
<th>E-mail Address</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Mr. Damien Cabezas</td>
<td>2241 Langhorne Road, Lynchburg, VA 24501</td>
<td>(434) 847-8050</td>
<td>(434) 847-6099</td>
<td>(434) 847-8062</td>
<td><a href="mailto:damien.cabezas@horizonbh.org">damien.cabezas@horizonbh.org</a></td>
<td>(434) 477-5000 (daytime)</td>
<td>Mr. S. James Sikkema</td>
<td>6155 Rocky Ford Road, Bedford, VA 24523</td>
<td>(540) 314-8854</td>
<td><a href="mailto:sjamessikkema@aol.com">sjamessikkema@aol.com</a></td>
</tr>
</tbody>
</table>

- **Serving:** Counties of Amherst, Appomattox, Bedford, and Campbell and City of Lynchburg
- **Type of CSB:** Operating
<table>
<thead>
<tr>
<th>Community Services Board (CSB) Address List</th>
</tr>
</thead>
</table>

**DBHDS Region 2**  
**Executive Director**  
Ms. Margaret Graham  
906 Trail View Boulevard, SE, Suite C  
Leesburg, VA 20175  
(703) 777-0378  
(703) 771-5401  
(703) 777-0377  
margaret.graham@loudoun.gov  
**Address**  
Ms. Margaret Graham  
906 Trail View Boulevard, SE, Suite C  
Leesburg, VA 20175  
(703) 777-0378  
(703) 771-5401  
(703) 777-0377  
margaret.graham@loudoun.gov  
**Phone Number**  
(703) 777-0378  
(703) 771-5401  
(703) 777-0377  
**Fax Number**  
(703) 661-0445  
(703) 661-0445  
**Email Address**  
margaret.graham@loudoun.gov  
**Chairperson**  
Mr. Angelo Wider  
43431 Stuke Drive  
Dulles, VA 20166  
(703) 661-0445  
widera5105@aol.com  
**Address**  
Ms. Margaret Graham  
906 Trail View Boulevard, SE, Suite C  
Leesburg, VA 20175  
(703) 777-0378  
(703) 771-5401  
(703) 777-0377  
margaret.graham@loudoun.gov  
**Phone Number**  
(703) 777-0378  
(703) 771-5401  
(703) 777-0377  
**Fax Number**  
(703) 661-0445  
(703) 661-0445  
**Email Address**  
widera5105@aol.com  
**Type of CSB:**  
Policy-Advisory CSB with a local government department  
**Serving:** County of Loudoun  
**Middle Peninsula-Northern Neck Community Services Board** Web Site: [http://www.mpnnnscsboard.org](http://www.mpnnnscsboard.org)  
**DBHDS Region 5**  
**Executive Director**  
Mr. Charles R. Walsh, Jr., L.C.S.W.  
530 General Puller Highway (P.O. Box 40)  
Saluda, VA 23149  
(804) 758-5314  
(804) 758-3418  
(804) 758-5004  
cwalsh@mpnn.state.va.us  
**Address**  
Ms. Alice Coates  
P O Box 117  
Lively, VA 22507  
(804) 758-5314  
acoates@nvnwifi.com  
**Phone Number**  
1-804-693-2673  
1-800-542-2673  
**Fax Number**  
(804) 758-5314  
(804) 758-5314  
**Email Address**  
acoates@nvnwifi.com  
**Chairperson**  
Ms. Alice Coates  
P O Box 117  
Lively, VA 22507  
(804) 758-5314  
acoates@nvnwifi.com  
**Type of CSB:**  
Operating  
**Serving:** Counties of Essex, Gloucester, King & Queen, King William, Lancaster, Mathews, Middlesex, Northumberland, Richmond and Westmoreland  
**Mount Rogers Community Services Board** Web Site: [http://www.mtroggerscsb.com](http://www.mtroggerscsb.com)  
**DBHDS Region 3**  
**Executive Director**  
Ms. Lisa Moore  
770 West Ridge Road  
Wytheville, VA 24382  
(276) 223-3200  
(276) 223-1455  
(800) 828-1120  
lisa.moore@mrscs.state.va.us  
**Address**  
Ms. Lisa Moore  
770 West Ridge Road  
Wytheville, VA 24382  
(276) 223-3200  
(276) 223-1455  
(800) 828-1120  
lisa.moore@mrscs.state.va.us  
**Phone Number**  
(276) 223-9700  
(276) 783-8185  
(276) 223-3202  
**Fax Number**  
(276) 223-9700  
(276) 783-8185  
(276) 223-3202  
**Email Address**  
(276) 223-9700  
(276) 783-8185  
(276) 223-3202  
**Chairperson**  
Ms. Sandra J. Troth  
783 Churchview Lane  
Fries, VA 24330  
(276) 744-3352  
sjtroth@embarqmail.com  
**Address**  
Ms. Sandra J. Troth  
783 Churchview Lane  
Fries, VA 24330  
(276) 744-3352  
sjtroth@embarqmail.com  
**Phone Number**  
(276) 223-9700  
(276) 783-8185  
(276) 223-3202  
**Fax Number**  
(276) 223-9700  
(276) 783-8185  
(276) 223-3202  
**Email Address**  
sjtroth@embarqmail.com  
**Type of CSB:**  
Operating  
**Serving:** Counties of Bland, Carroll, Grayson, Smyth, and Wythe and City of Galax  
*during business hours evenings and weekends - call (866) 589-0265
## Community Services Board (CSB) Address List

<table>
<thead>
<tr>
<th>DBHDS Region</th>
<th>Executive Director</th>
<th>Address</th>
<th>Phone Number</th>
<th>FAX Number</th>
<th>TDD Number</th>
<th>E-mail Address</th>
<th>Emergency Services Number</th>
<th>Chairperson</th>
<th>Address</th>
<th>Phone Number</th>
<th>FAX Number</th>
<th>TDD Number</th>
<th>E-mail Address</th>
<th>Type of CSB:</th>
</tr>
</thead>
<tbody>
<tr>
<td>3</td>
<td>Mr. James W. Pritchett</td>
<td>700 University City Boulevard Blacksburg, VA 24060</td>
<td>(540) 961-8340</td>
<td>(540) 557-4042</td>
<td>(540) 961-8400</td>
<td><a href="mailto:jpritchett@nrvc.org">jpritchett@nrvc.org</a></td>
<td>(540) 961-8400</td>
<td>Mr. Robert Sisk</td>
<td>7536 Riverbluff Road Fairlawn, VA 24141</td>
<td>(540) 239-3155</td>
<td>(540) 961-8400</td>
<td><a href="mailto:rsisk@nrvc.org">rsisk@nrvc.org</a></td>
<td>Operating</td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>Ms. Sarah Paige Fuller</td>
<td>225 West Olney Road Norfolk, VA 23510-1523</td>
<td>(757) 823-1600</td>
<td>(757) 441-1153</td>
<td>(757) 664-7690</td>
<td><a href="mailto:sarah.fuller@norfolk.gov">sarah.fuller@norfolk.gov</a></td>
<td>(757) 664-7690</td>
<td>Ms. Karen A. Fox</td>
<td>8300 Jolima Avenue Norfolk, VA 23518</td>
<td>(757) 754-8643</td>
<td>(540) 743-8744</td>
<td><a href="mailto:karen.fox@norfolk.gov">karen.fox@norfolk.gov</a> <a href="mailto:foxcontracting@cox.net">foxcontracting@cox.net</a></td>
<td>Administrative Policy</td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>Mr. Michael F. Elwell</td>
<td>209 West Criser Road, Suite 300 Front Royal, VA 22630</td>
<td>(540) 636-4250</td>
<td>(540) 636-7171</td>
<td>(540) 828-1120</td>
<td><a href="mailto:melwell@nwcsb.com">melwell@nwcsb.com</a></td>
<td>(540) 667-8888(Clarke, Frederick, Winchester*) (540) 743-4548 (Page Co.<em>) (540) 459-5180 (Shenandoah Co.</em>) (540) 635-4804 Warren Co.*)</td>
<td>Ms. Dominika Seal</td>
<td>121 Gapview Lane Luray, VA 22835</td>
<td>(540) 743-9492</td>
<td>(540) 667-8888</td>
<td><a href="mailto:kds222@embarqmail.com">kds222@embarqmail.com</a></td>
<td>Operating</td>
<td></td>
</tr>
</tbody>
</table>

*During business hours, evenings & weekends - call the local Concern Hotline number.
### Veterans Readiness Roadmap

#### Community Services Board (CSB) Address List

<table>
<thead>
<tr>
<th>Area</th>
<th>Community Services Board</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Piedmont Community Services Board</strong></td>
<td>Web Site: <a href="http://www.piedmontcsb.org">http://www.piedmontcsb.org</a></td>
</tr>
</tbody>
</table>

| DBHDS Region 3 and Sub-region 3.b. | **Executive Director Address** | Mr. Greg Preston  
24 Clay Street  
Martinsville, VA 24112-3715  
(276) 632-7128  
(276) 638-5450  
TDD Number: 632-9037  
gpreston@piedmontcsb.org |
|-------------------------------|--------------------------------|-------------------------------------------------------------|
| *during business hours, evenings & weekends call 911 or CONTACT Listenline at 1-877-934-3576* | **Emergency Services Numbers** | (540) 483-0582 (Franklin Co.*)  
(276) 632-7128 (Martinsville & Henry Co.*)  
(276) 694-4361 (Patrick Co.*) |
|                              | **Chairperson Address** | Mr. Charles D. Wagner  
330 Riverview Street  
Rocky Mount, VA 24151  
(540) 483-9109  
mtwagner@embarqmail.com |
|                              | **Phone Number** | (276) 632-7128 (Martinsville & Henry Co.*) |
|                              | **E-mail Address** | gpreston@piedmontcsb.org |

<table>
<thead>
<tr>
<th><strong>Planning District One Behavioral Health Services</strong></th>
<th>Web Site: <a href="http://www.pdlbhs.org">www.pdlbhs.org</a></th>
</tr>
</thead>
</table>
| DBHDS Region 3                                       | **Executive Director Address** | Ms. Sandy O’Dell  
1941 Park Avenue, SW (P.O. Box 1130)  
Norton, VA 24273  
(276) 679-5751  
(276) 679-5754  
sodell@pdlbhs.org |
|                                                      | **Emergency Services Numbers** | (276) 346-3590 (Lee Co.*)  
(276) 225-0976 (Scott Co.*)  
(276) 523-8300 (Wise Co., Norton) |
|                                                      | **Chairperson Address** | Ms. Sandra Craft  
P.O. Box 1130  
Norton, VA 24273  
(276) 386-3503  
jimandsandra@mounet.com |
|                                                      | **Phone Number** | (276) 679-5751 |
|                                                      | **E-mail Address** | sodell@pdlbhs.org |

<table>
<thead>
<tr>
<th><strong>Portsmouth Department of Behavioral Healthcare Services</strong></th>
<th>Web Site: <a href="http://www.portsmouthva.gov/behaviorhealthcareservices/">http://www.portsmouthva.gov/behaviorhealthcareservices/</a></th>
</tr>
</thead>
</table>
| DBHDS Region 5                                           | **Executive Director Address** | Ms. M. Elaine Breathwaite  
1811 King Street  
Portsmouth, VA 23704  
(757) 393-8618  
(757) 393-5226  
TDD Number: 393-5466  
ebreathwaite@portsmouthva.gov |
|                                                          | **Emergency Services Number** | (757) 393-8990 |
|                                                          | **Chairperson Address** | Mr. Paul Bell  
3829 Long Point Blvd.  
Portsmouth, VA 23703  
(757) 735-0347  
pbell@correctcaresolutions.com |
|                                                          | **Phone Number** | (757) 393-8618  
(757) 393-5226 |
|                                                          | **E-mail Address** | ebreathwaite@portsmouthva.gov |

Type of CSB: Operating

Serving: Counties of Franklin, Henry, and Patrick and City of Martinsville

Serving: Counties of Lee, Scott, and Wise and City of Norton

Serving: City of Portsmouth

Type of CSB: Policy-Advisory CSB with a local government department
### Prince William County Community Services Board

**Web Site:** [http://www.pwcgov.org/csb](http://www.pwcgov.org/csb)

<table>
<thead>
<tr>
<th>DBHDS Region 2</th>
<th>Executive Director</th>
<th>Address</th>
<th>Phone Number</th>
<th>FAX Number</th>
<th>TDD Number</th>
<th>E-mail Address</th>
<th>Emergency Services Numbers</th>
<th>Chairperson</th>
<th>Address</th>
<th>Phone Number</th>
<th>E-mail Address</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Mr. Alan D. Wooten</td>
<td>8033 Ashton Avenue, Suite 103</td>
<td>(703) 792-7800</td>
<td>(703) 792-7817 (Manassas)</td>
<td>(703) 792-7711 (Manassas)</td>
<td><a href="mailto:awooten@pwcgov.org">awooten@pwcgov.org</a></td>
<td>(703) 792-4900 (east Pr Wm, Woodbridge)</td>
<td>Mr. William “Bill” Tracey</td>
<td>3610 Wanda Court</td>
<td>(703) 590-2147</td>
<td><a href="mailto:billtracey3@gmail.com">billtracey3@gmail.com</a></td>
</tr>
</tbody>
</table>

**Type of CSB:** Administrative Policy

Serving: County of Prince William and Cities of Manassas and Manassas Park

### Rappahannock Area Community Services Board

**Web Site:** [http://www.racsb.state.va.us](http://www.racsb.state.va.us)

<table>
<thead>
<tr>
<th>DBHDS Region 1</th>
<th>Executive Director</th>
<th>Address</th>
<th>Phone Number</th>
<th>FAX Number</th>
<th>TDD Number</th>
<th>E-mail Address</th>
<th>Emergency Services Numbers</th>
<th>Chairperson</th>
<th>Address</th>
<th>Phone Number</th>
<th>E-mail Address</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Ms. Jane Yaun</td>
<td>600 Jackson Street</td>
<td>(540) 373-3223</td>
<td>(540) 371-3753</td>
<td>(540) 373-3223</td>
<td><a href="mailto:jyaun@racsb.state.va.us">jyaun@racsb.state.va.us</a></td>
<td>(804) 633-4148 (Caroline Co.)</td>
<td>Ms. Linda A. Ball</td>
<td>11308 Hidden Cove</td>
<td>(540) 972-7023</td>
<td><a href="mailto:linda@inroads.cc">linda@inroads.cc</a></td>
</tr>
</tbody>
</table>

**Type of CSB:** Operating

Serving: Counties of Caroline, King George, Spotsylvania, and Stafford and City of Fredericksburg, Spotsylvania Co.

### Rappahannock-Rapidan Community Services Board

**Web Site:** [http://www.rrcsb.org](http://www.rrcsb.org)

<table>
<thead>
<tr>
<th>DBHDS Region 1</th>
<th>Executive Director</th>
<th>Address</th>
<th>Phone Number</th>
<th>FAX Number</th>
<th>TDD Number</th>
<th>E-mail Address</th>
<th>Emergency Services Number</th>
<th>Chairperson</th>
<th>Address</th>
<th>Phone Number</th>
<th>E-mail Address</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Mr. Brian D. Duncan</td>
<td>15361 Bradford Road (P.O. Box 1568) Culpeper, VA 22701</td>
<td>(540) 825-3100</td>
<td>(540) 825-6245</td>
<td><a href="mailto:bduncan@rrcsb.org">bduncan@rrcsb.org</a></td>
<td>(540) 825-5656</td>
<td>(540) 825-5656</td>
<td>Mr. Robert Legge</td>
<td>4189 S. Ft Valley Road</td>
<td>(540) 923-4661</td>
<td><a href="mailto:rjma@hughes.net">rjma@hughes.net</a></td>
</tr>
</tbody>
</table>

**Type of CSB:** Operating

Also serves as the Area Agency on Aging for Planning District 9
# Community Services Board (CSB) Address List

## Region Ten Community Services Board

<table>
<thead>
<tr>
<th>DBHDS Region</th>
<th>Executive Director</th>
<th>Address</th>
<th>Phone Number</th>
<th>FAX Number</th>
<th>TTY Number</th>
<th>E-mail Address</th>
<th>Type of CSB:</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Mr. Robert L. Johnson</td>
<td>502 Old Lynchburg Road</td>
<td>(434) 970-1458</td>
<td>(434) 972-1831</td>
<td>(434) 220-2842</td>
<td><a href="mailto:robert.johnson@regionten.org">robert.johnson@regionten.org</a></td>
<td>Operating</td>
</tr>
</tbody>
</table>

Serving: Counties of Albemarle, Fluvanna, Greene, Louisa, and Nelson and City of Charlottesville

<table>
<thead>
<tr>
<th>Chairperson</th>
<th>Address</th>
<th>Phone Number</th>
<th>E-mail Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ms. Patricia Hughes</td>
<td>23 Camping Ridge</td>
<td>(434) 361-1870</td>
<td><a href="mailto:tricia047@gmail.com">tricia047@gmail.com</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Emergency Services Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>(434) 972-1800</td>
</tr>
</tbody>
</table>

## Richmond Behavioral Health Authority

<table>
<thead>
<tr>
<th>DBHDS Region</th>
<th>Chief Exec. Officer</th>
<th>Address</th>
<th>Phone Number</th>
<th>FAX Number</th>
<th>TDD Number</th>
<th>E-mail Address</th>
<th>Type of CSB:</th>
</tr>
</thead>
<tbody>
<tr>
<td>4</td>
<td>John P. Lindstrom, Ph.D.</td>
<td>107 South 5th Street</td>
<td>(804) 819-4000</td>
<td>(804) 819-4081</td>
<td>(804) 819-4145</td>
<td><a href="mailto:lindstroj@rbha.org">lindstroj@rbha.org</a></td>
<td>Operating</td>
</tr>
</tbody>
</table>

Serving: City of Richmond

<table>
<thead>
<tr>
<th>Chairperson</th>
<th>Address</th>
<th>Phone Number</th>
<th>E-mail Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dr. Cynthia Newbille</td>
<td>900 E. Broad Street, Suite 200</td>
<td>(804) 646-5429</td>
<td><a href="mailto:Cynthia.Newbille@Richmondgov.com">Cynthia.Newbille@Richmondgov.com</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Emergency Services Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>(804) 819-4100</td>
</tr>
</tbody>
</table>

| (Established in lieu of a CSB per § 37.2-500 of the Code of Virginia; defined in § 37.2-100.) |

## Rockbridge Area Community Services

<table>
<thead>
<tr>
<th>DBHDS Region</th>
<th>Executive Director</th>
<th>Address</th>
<th>Phone Number</th>
<th>FAX Number</th>
<th>TDD Number</th>
<th>E-mail Address</th>
<th>Type of CSB:</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>John Young</td>
<td>241 Greenhouse Road</td>
<td>(540) 462-6600</td>
<td>(540) 462-6700</td>
<td>(540) 463-3141</td>
<td><a href="mailto:jyoung@racsb.org">jyoung@racsb.org</a></td>
<td>Operating</td>
</tr>
</tbody>
</table>

Serving: Counties of Bath and Rockbridge and Cities of Buena Vista and Lexington

<table>
<thead>
<tr>
<th>Chairperson</th>
<th>Address</th>
<th>Phone Number</th>
<th>E-mail Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mrs. Sheryl Walters</td>
<td>438 Cowpasture River Farm Road</td>
<td>(540) 862-2162</td>
<td><a href="mailto:sfurfaro@gmail.com">sfurfaro@gmail.com</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Emergency Services Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>(855) 222-2046</td>
</tr>
</tbody>
</table>
## Community Services Board (CSB) Address List

<table>
<thead>
<tr>
<th>Southside Community Services Board</th>
<th>Web Site: <a href="http://www.sscsb.org">http://www.sscsb.org</a></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>DBHDS Region 3 and Sub-region 3.b.</strong></td>
<td>Serving: Counties of Brunswick, Halifax, and Mecklenburg</td>
</tr>
<tr>
<td><strong>Executive Director</strong></td>
<td>Ms. Elizabeth C. Engelhorn, MA, LPC</td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>P.O. Box 1478</td>
</tr>
<tr>
<td><strong>Street Address</strong></td>
<td>143 Industrial Parkway</td>
</tr>
<tr>
<td><strong>City</strong></td>
<td>Clarksville, VA 23927</td>
</tr>
<tr>
<td><strong>Phone Numbers</strong></td>
<td>(434) 572-6916, ext. 1548</td>
</tr>
<tr>
<td><strong>FAX Number</strong></td>
<td>(434) 374-3221</td>
</tr>
<tr>
<td><strong>TDD Number</strong></td>
<td>(434) 572-2103</td>
</tr>
<tr>
<td><strong>E-mail Addresses</strong></td>
<td><a href="mailto:bengelhorn@sscsb.org">bengelhorn@sscsb.org</a></td>
</tr>
<tr>
<td><strong>Emergency Services Numbers</strong></td>
<td>(434) 848-4121 (Brunswick Co.)</td>
</tr>
<tr>
<td></td>
<td>(434) 572-2936 (Halifax Co.)</td>
</tr>
<tr>
<td></td>
<td>(434) 738-0154 (Mecklenburg Co.)</td>
</tr>
<tr>
<td><strong>Chairperson</strong></td>
<td>Mrs. Francis N. Clark</td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>984 Camp Road</td>
</tr>
<tr>
<td><strong>Phone Number</strong></td>
<td>(434) 447-7308</td>
</tr>
<tr>
<td><strong>E-mail Address</strong></td>
<td><a href="mailto:fnclark@bitbroadband.com">fnclark@bitbroadband.com</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Valley Community Services Board</th>
<th>Web Site: <a href="http://www.myvalleycsb.org/">http://www.myvalleycsb.org/</a></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>DBHDS Region 1</strong></td>
<td>Serving: Counties of Augusta and Highlands and Cities of Staunton and Waynesboro</td>
</tr>
<tr>
<td><strong>Executive Director</strong></td>
<td>Mr. David E. Deering, M.H.A., M.B.A.</td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>85 Sanger’s Lane</td>
</tr>
<tr>
<td><strong>City</strong></td>
<td>Staunton, VA 24401</td>
</tr>
<tr>
<td><strong>Phone Number</strong></td>
<td>(540) 887-3200</td>
</tr>
<tr>
<td><strong>FAX Number</strong></td>
<td>(540) 213-7592</td>
</tr>
<tr>
<td><strong>TDD Number</strong></td>
<td>(540) 213-7348</td>
</tr>
<tr>
<td><strong>E-mail Address</strong></td>
<td><a href="mailto:ddeering@vcsb.org">ddeering@vcsb.org</a></td>
</tr>
<tr>
<td><strong>Emergency Services Numbers</strong></td>
<td>(540) 885-0866 (Staunton, west Augusta)</td>
</tr>
<tr>
<td></td>
<td>(540) 943-1590 (Waynesboro, east Augusta)</td>
</tr>
<tr>
<td></td>
<td>1-866-274-7475 (toll-free)</td>
</tr>
<tr>
<td><strong>Chairperson</strong></td>
<td>Mr. Mike Hamp</td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>PO Box 1028</td>
</tr>
<tr>
<td><strong>Phone Number</strong></td>
<td>(540) 942-6600</td>
</tr>
<tr>
<td><strong>E-mail Address</strong></td>
<td><a href="mailto:hampmg@waynesboro.va.us">hampmg@waynesboro.va.us</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Virginia Beach Community Services Board</th>
<th>Web Site: <a href="http://www.vbgov.com/hs">http://www.vbgov.com/hs</a></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>DBHDS Region 5</strong></td>
<td>Serving: City of Virginia Beach</td>
</tr>
<tr>
<td><strong>Director of Human Services and Deputy Director of Human Services &amp; Administration</strong></td>
<td>Ms. Dannette R. Smith, M.S.W.</td>
</tr>
<tr>
<td><strong>CSB Executive Director</strong></td>
<td>Mrs. Aileen L. Smith</td>
</tr>
<tr>
<td><strong>Deputy CSB Director</strong></td>
<td>City of Virginia Beach</td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>Department of Human Services</td>
</tr>
<tr>
<td><strong>City</strong></td>
<td>3432 Virginia Beach Boulevard, Suite 342</td>
</tr>
<tr>
<td><strong>Phone Number</strong></td>
<td>Virginia Beach, VA 23452-4420</td>
</tr>
<tr>
<td><strong>FAX Number</strong></td>
<td>(757) 385-3608 (Administration)</td>
</tr>
<tr>
<td><strong>TDD Number</strong></td>
<td>(757) 385-3466</td>
</tr>
<tr>
<td><strong>Email Addresses</strong></td>
<td><a href="mailto:drsmith@vbgov.com">drsmith@vbgov.com</a></td>
</tr>
<tr>
<td></td>
<td><a href="mailto:alsmith@vbgov.com">alsmith@vbgov.com</a></td>
</tr>
</tbody>
</table>
## Community Services Board (CSB) Address List

### Virginia Beach Community Services Board

<table>
<thead>
<tr>
<th>Emergency Services Number</th>
<th>(757) 385-0888</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chairperson</td>
<td>Mrs. Carrollyn C. Cox</td>
</tr>
</tbody>
</table>
| Address                   | 600 Queensgrove Crescent  
Virginia Beach, VA 23452 |
| Phone Number              | (757) 486-2435 (H); (757) 285-6607 (C) |
| E-mail Address            | carrollyn@coxandcox.com |

### Western Tidewater Community Services Board

Web Site: [http://www.wtcsb.org](http://www.wtcsb.org)

| DBHDS Region 5 | Executive Director | Mr. Demetrios N. Peratsakis  
5268 Godwin Boulevard  
Suffolk, VA 23434 |
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Phone Number</td>
<td>(757) 255-7126</td>
</tr>
<tr>
<td>Number</td>
<td>(757) 255-7142 (AD)</td>
</tr>
<tr>
<td>E-mail Address</td>
<td><a href="mailto:dperatsakis@wtcsb.org">dperatsakis@wtcsb.org</a></td>
</tr>
<tr>
<td>Emergency Services Number</td>
<td>(757) 925-2484</td>
</tr>
</tbody>
</table>
| Chairperson    | Rachel W. Lewis, M.Ed.  
PO Box 1818  
Suffolk, VA 23439 |
| Phone Number   | (757) 514-7335 |
| E-mail Address | rlewis@suffolkva.us |

More information about the VACSB is available at [www.vacsb.org](http://www.vacsb.org).

09-18-2017
TOLL FREE NUMBERS and WEBSITES

SAMHSA National Helpline
A confidential, free, 24-hour-a-day, 365-day-a-year, information service (in English and Spanish) for individuals and family members facing mental and/or substance use disorders.
1-800-662-HELP (4357)

Project Inform HIV Health InfoLine
The HIV Health InfoLine is staffed by operators and staff of Project Inform and provide information and support to callers.
1-800-822-7422 Monday-Friday, 10am-4pm (Pacific Time), call back service only

National Coalition for Homeless Veterans
1-800-838-4357

National Homeless Call Center
1-877-424-3838

National Veterans Crisis Line
1-888-273-TALK (8255), Veterans press 1
https://suicidepreventionlifeline.org/help-yourself/veterans/

US Department of Veterans Affairs
Benefits: 1-800-827-1000
Healthcare: 1-877-222-8387
VA Benefits Assistance Service: 1-800-749-8387

Virginia Department of Veterans Services
Headquarters: (804) 786-0286
National Veterans Services Organizations

Veterans of Foreign Wars
http://www.vfw.org

Disabled American Veterans
http://www.legion.org

The American Legion
http://www.legion.org

AMVETS
http://www.amvets.org

Military Order of the Purple Heart
http://www.purpleheart.org

Vietnam Veterans of America
http://www.vva.org

Marine Corps League
http://www.mclnational.org

American EX-POW
http://www.axpow.org

Fleet Reserve Association
http://www.fra.org

Military Officers Association of America (MOAA)
http://www.moaa.org

Iraq and Afghanistan Veterans of America (IAVA)
https://iava.org
Pre-Release Checklist

Within six months of your release date, work with your counselor to begin making a list of what you need to accomplish prior to release; what you will need post release, and how to successfully make a transition back as a returning citizen.

Write down all the questions you are thinking about and the information you need to help you make the right choices. For example:

Housing:
   Do I need a place to live?
   Check on resources available with the VA or in the community
   Check on monthly rent, security deposits, and other expenses

Employment:
   Do I need a job?
   Check on skills, classes, or certifications available at the facility
   Find out about employment assistance programs being offered in the community where I will be returning
   Check on re-entry resources available for veterans being released from jail or prison

Basic Needs:
   Make a budget with available income resources
   Check on community resources for work clothing
   Work on budgeting skills; ability to spend and save money or use an ATM debit/credit card
   Check on where to go to obtain food assistance-food stamps, food pantries
   Make a list of all medical and mental health care while in jail/prison, including a list of medications, dosage, and how often I need to take them
   If able, get a copy of medical records to bring to the VA for ongoing health care needs (if eligible)

Other checklist items include:

   What benefits am I eligible for as a veteran?
   Make a list of places to go to obtain addiction treatment and health care treatment and mental health care
   Find out about how much owed in child support and where to pay
   Find out about any legal fees, court fines, costs, and restitution

This is your checklist, it may or may not look like another person’s checklist. It is based on your individual needs to prepare you for release and help you succeed in the community.