

A Re-entry Roadmap for Veterans
Incarcerated in Virginia

RE-ENTRY MANUAL

A Re-Entry Roadmap for Veterans Incarcerated in Virginia

Produced by:

U. S. Department of Veterans Affairs Healthcare Re-entry Veterans and Veterans Justice Outreach Program

> Virginia Department of Veterans Services Virginia Veteran & Family Support

Virginia Department of Corrections 2018







U. S. Department of Veterans Affairs Veterans Integrated Services Network (VISN) 6

Virginia Department of Veterans Services Virginia Veteran & Family Support



Virginia Department of Corrections

The U.S. Department of Veterans Affairs, Virginia Department of Veterans Services, Virginia Veteran and Family Support, and the Virginia Department of Corrections have partnered together to develop this roadmap resource guide to create a smoother transition for you and your family when entering back into the community. Our hope is that this resource guide will help you connect with various people, organizations, and services which can provide you with veteran specific guidance within your own community.

The Department of Veterans Affairs (VA) has professionals within every region to help you connect with VA services and resources while you are incarcerated. If you are currently in a local jail, a Veterans Justice Outreach (VJO) specialist will be able to help you in preparing for release. If you are currently in a state prison, the Healthcare for Re-Entry Veterans (HCRV) specialist can meet with you six months prior to your release to discuss services and assistance you may be able to connect to in the community. We advise asking your caseworker, counselor, or jail services officer to contact the VJO or HCRV specialist so that they may schedule to meet with you prior to your release. You may also write to them using the addresses listed within this resource guide.

Virginia Department of Veterans Services (DVS) can also help connect you to the VA and other community services. DVS provides services to veterans pre- and post-release and can assist you with connecting to benefits, rehabilitative and behavioral healthcare, employment, housing, peer support, and other supportive services. Information on DVS service lines and contacts are listed in this resource guide.

Although you may feel overwhelmed, the people, organizations, and services in this guide can assist in your transition back to your family and community. As you read through this guidebook be sure to make a list of all the organizations or individuals you may be interested in contacting. Sharing this resource packet with your family and friends can also help further your research while incarcerated. We truly believe in your ability to succeed and want to remind you that there are many people who are ready to help you during incarceration, assist you with planning for your release, and returning to your community.

We welcome your return to our community and hope to be there for you along the way. Best wishes for a successful return.

DEANNE M.

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Table of Contents

U.S. Department of Veterans Affairs	
Benefits Eligibility	/
Benefits and Services	7
VA Benefits during incarceration.	13
Assistance for Justice-Involved Veterans	15
Following up on Claims.	20
Virginia Department Dept. of Veteran Services	23
Benefits	23
Education & Employment	24
Veterans Care Centers.	25
Cemeteries	25
Virginia War Memorial.	25
Virginia Veteran and Family Support.	26
Resources	31
Healthcare Resources if Ineligible for VA Benefits	31
Housing	33
	Benefits Eligibility Benefits and Services VA Benefits during incarceration Assistance for Justice-Involved Veterans Following up on Claims Virginia Department Dept. of Veteran Services Benefits Education & Employment Veterans Care Centers Cemeteries Virginia War Memorial Virginia Veteran and Family Support

	Financial Assistance
	Women Veterans
	Legal Assistance
4	Resources for Justice Involved Veterans39
	Veteran Docket General Information39
	PAPIS Organizations40
	Virginia Community Re-Entry Initiative
	Probation and Parole Offices
	Virginia Re-Entry Councils
	Restoration of Rights51
5	Appendix53
	VA Resources53
	Shelter & Housing Resources by Region56
	CSB Listings64
	Other Info-Toll Free Numbers78
	Pre-Release Checklist80



About the U.S. Department of Veterans Affairs

The U.S. Department of Veterans Affairs (VA) offers a wide range of benefits for the nation's veterans, service members, and their families.

Who Is Eligible for Benefits-General Overview

You may be eligible for VA benefits if you are:

- a veteran
- a veteran's dependent
- a surviving spouse, child, or parent of a deceased veteran
- an active duty military service member
- a member of the Reserve or National Guard

Benefits and Services Available

Compensation

The VA will pay you monthly compensation if you are at least 10% disabled as a result of your military service.

Pension

You can receive a monthly pension if you are a wartime veteran with limited income, and you are permanently and totally disabled or at least age 65. There is no time limit to apply for compensation and pension benefits.

Healthcare

The VA provides a number of healthcare services.

- Hospital, outpatient medical, dental, pharmacy, and prosthetic services
- Domiciliary, nursing home, and community based residential care
- Sexual trauma counseling
- Specialized healthcare for women veterans
- Health and rehabilitation programs for homeless veterans
- Readjustment counseling
- Alcohol and drug dependency treatment
- Medical evaluation for disorders associated with military service during OIF/OEF, the Gulf War, Vietnam, Korea, or WWII, as well as post traumatic stress disorder, traumatic brain injury, exposure to Agent Orange, radiation, and other environmental hazards.

Combat Veterans

The VA provides free healthcare for veterans who served in a theater of combat after November 11, 1998 for any illness possibly related to their service in that theater. You have five years from the date of your discharge from active duty on or after January 28, 2003 to apply.

Compensated Work Therapy Programs and Veterans Industries

The VA offers return to work services to assist veterans seeking competitive employment in the community. This may include Supported Employment, Community Based Employment Services, Vocational Assistance, or Transitional Work services. SE, CBES, and Voc. Assistance provide assistance searching for employment that may include applying to existing positions or helping employers create new, carved positions to perform a specific function. Transitional Work experiences offer structured work opportunities and may include supervised therapeutic housing for at-risk and homeless veterans with physical, mental health, and addiction problems. The VA contracts with private industry and the public sector for services from these veterans, who learn job skills, re-learn successful work habits, and regain a sense of self-esteem. Veterans receive a stipend for their participation and meet with a counselor for assistance finding employment in the community. Virginia currently has veterans industries programs located at the VA medical centers in Richmond, Salem, and Hampton.

Vocational Rehabilitation and Employment (VR&E)

The VA provides assistance to veterans with service-connected disabilities to prepare for, obtain, and maintain suitable employment. For veterans with serious service-connected disabilities, the VA also offers services to improve their ability to live as independently as possible. There are five service delivery options available:

- Re-employment
- Rapid access to employment
- Self employment
- Employment through long-term services
- Independent living
- Eligibility:
 - Active Duty Service members are eligible if they:
 - Expect to receive an honorable or other than dishonorable discharge upon separation from active duty
 - Obtain a memorandum rating of 20% or more from the Department of Veterans Affairs (VA)
 - Veterans are eligible if they:
 - O Have received a discharge that is other than dishonorable
 - O Have a service-connected disability rating of at least 10% from VA
 - o Apply for VR&E services

- Basic period of Eligibility
 - O The basic period of eligibility ends 12 years from the date of notification of one of the following: Date of separation from active military service, or Date the Veteran was first notified by VA of a service-connected disability rating.
 - The basic period of eligibility may be extended if a Vocational Rehabilitation Counselor (VRC) determines that a Veteran has a Serious Employment Handicap.
- Transitioning Service members within six months prior to discharge from active duty
- Veterans within one year following discharge from active duty
- Any Service member/Veteran currently eligible for a VA education benefit
- Services include Assisting the Service member/Veteran with:
 - Career Choice understand the best career options for you based on your interests and capabilities
 - Benefits Coaching guidance on the effective use of your VA benefits and/or other resources to achieve your education and career goals
 - O Personalized Support Academic or adjustment counseling and personalized support to help you remove any barriers to your success
- You can also access veteran employment resources at <u>www.vets.gov/employment</u> and at www.dol.gov/veterans/findajob/
- To apply:
 - Log into your ebenefits.va.gov account select "apply" select "Vocational Rehabilitation and Employment Benefits" Apply for "Educational and Career Counseling"
 - If you do not have an eBenefits account fill out VA Form 28-8832, "Application for Counseling" and mail to your nearest VA Regional Office, Attn: Vocational Rehabilitation and Employment.
- Compensated Work Therapy Program (CWT):
 - O Eligibility: To be considered for participation in the CWT program, a Veteran must be eligible to receive VA healthcare services, have a goal of a return to competitive employment and have barriers to obtaining and/or retaining employment which requires the intensive supports provided by one of the CWT service components.
 - Applying: Veteran would first meet with their provider about having a consult or order sent to the CWT program. Once a consult is received, the CWT staff contact the Veteran to schedule an appointment

Education and Training

VA pays benefits to eligible veterans, reservists, and active duty service members while they are in an approved education or training program. Benefits are based on the type of military service.

- The Post-9/11 GI Bill provides financial support for education and housing to individuals with at least 90 days of aggregate service on or after September 11, 2001, or individuals discharged with a service-connected disability after 30 days. You must have received an honorable discharge to be eligible for the Post-9/11 GI Bill. Additional information is available at http://www.gibill.va.gov or you can call 1-800-GIBILL1.
- **Benefits:** The school will report a veteran's status as incarcerated on the certification and note whether the federal, state, or local government is paying all or part of the cost for tuition, fees, books, equipment, or supplies and the amounts paid.
- **Time Limits:** Benefits are available for up to 15 years from the last period of active duty of at least 90 consecutive days. This also applies if released for a service- connected disability after at least 30 days of continuous service.
- Forever GI Bill and General Education information: Claimants incarcerated for a felony conviction can be paid only the costs of tuition, fees, and necessary books, equipment, and supplies. VA cannot make payments for tuition, fees, books, equipment, or supplies if another Federal State or local program pays these costs in full. If another government program pays only a part of the cost of tuition, fees, books, equipment, or supplies, VA can authorize the incarcerated claimant payment for the remaining part of the costs.

VetSuccess on Campus Program: The VetSuccess on Campus (VSOC) program aims to help Service members, Veterans, and eligible dependents succeed and thrive through a coordinated delivery of on-campus benefits assistance and counseling, leading to completion of their education and preparing them to enter the labor market in viable careers

Forever GI Bill Updates

The law removes the 15-year time limit for the use of Post-9/11 GI Bill benefit for those whose last discharge or release from active duty is on or after January 1, 2013, children of deceased service members who became entitled to Post-9/11 GI Bill benefit on or after January 1, 2013, and all spouses using Fry Scholarship.

- Independent Study at Technical Schools and Non-Institutions of Higher Learning (IHLs). Beneficiaries will now be able to use their educational assistance to pursue accredited independent study (e.g., online learning) at non-IHLs. The non-IHLs must be area career and technical education schools that provide postsecondary level education or postsecondary vocational institutions. Note: This change does not apply to Dependents' Educational Assistance program beneficiaries.
- Reservists who established eligibility to educational assistance under the Reserve
 Educational Assistance Program (REAP) before November 25, 2015, and lost it due to
 the program's sunset may elect to have that service credited towards the Post-9/11 GI
 Bill. Those who use Post-9/11 GI Bill on or after January 1, 2018, will receive a monthly
 housing allowance based on the Department of Defense basic housing allowance (BAH)
 for monthly housing rates.
- VA will develop a pilot program to provide eligible Veterans with the opportunity to enroll in high technology education programs that VA determines provides training and skills sought by employers in a relevant field or industry.
- The law authorizes service by Guard and Reserve members under 10 U.S.C 12304a and 12304b to receive Post-9/11 GI Bill benefits.
- The VA will provide up to nine months of additional Post-9/11 GI Bill benefits to eligible individuals who are enrolled in a STEM field program of education. For more information go to www.benefits.va.gov/GIBILL/ or call 1-888-442-4551.

Home Loans

The VA offers a number of home loan services to eligible veterans, some military personnel, and certain surviving spouses.

- **Guaranteed Loans:** The VA can guarantee part of a loan from a private lender to help you buy a home, a manufactured home, a lot for a manufactured home, or certain types of condominiums. VA also guarantees loans for building, repairing, and improving homes. More information is available at http://www.benefits.va.gov/homeloans/.
- **Refinancing Loans:** If you have a VA mortgage, the VA can help you refinance your loan at a lower interest rate. You may also refinance a non-VA loan.
- **Special Grants:** Certain disabled veterans and military personnel can receive grants to adapt or acquire housing suitable for their needs.
- **Time Limits:** There is no time limit for a VA home loan.

Life Insurance

- Service members' Group Life Insurance (SGLI) is low-cost term life insurance for service members and reservists. Coverage of up to \$400,000 begins when you enter the service. Generally, it expires 120 days after you leave the service. Traumatic SGLI is automatically included in SGLI and provides for payment up to \$100,000 for service members who lose limbs or incur other serious injuries.
- Veterans Group Life Insurance (VGLI) is renewable term life insurance for veterans who want to convert their SGLI up to an amount not to exceed the coverage you had when you separated from service. You must apply within one year and 120 days from separation.
- Service-Disabled Veterans Insurance, also called **RH** insurance, is for service-connected disabled veterans. Coverage is \$10,000. You may be eligible for a \$20,000 supplemental policy if you are totally disabled. You must apply for RH within two years of being rated service-connected by the VA.

Dependents and Survivors Dependency and Indemnity Compensation (DIC)

DIC is payable to certain survivors of:

Service members who died on active duty

Veterans who died from service-related disabilities

Certain veterans who were being paid 100% VA disability compensation at the time of death.

Death Pension is payable to some surviving spouses and children of deceased wartime veterans. The benefit is based on financial need.

Parents' DIC is payable to some surviving parents. The benefit is based on financial need.

VA Benefits During Incarceration

If You Are Incarcerated

If you are incarcerated for a felony, the VA will reduce or terminate your disability benefits after your 61st day in confinement. If you were rated at 20% or higher for a service-connected disability prior to incarceration, your monthly benefit will get reduced to 10%. If you were rated at 10%, your monthly payment will be cut in half. Importantly, it is not the disability rating itself that gets reduced, only the monthly payment. After you are released from incarceration, your benefits will be reinstated at their usual level.

If you are incarcerated for a misdemeanor or a felony and have a VA pension, on your 61st day in jail or prison, your pension will be terminated for the duration of your incarceration. Veterans can notify the VA upon release to get their pension reinstated. It is recommended that individuals call the Veteran Benefits Hotline at 1-800-827-1000 upon release.

If incarcerated less than 60 days, or you have completed your sentence, or been paroled, or sent to a halfway house or work release program, your disability benefits will not be reduced or terminated.

Apportionment

Although your VA pension will be terminated or your disability compensation reduced while you are in jail, your family can apply to receive a portion of the benefits. This process is called apportionment.

By applying for apportionment, your family can receive your pension while you are ineligible to receive it due to incarceration. Likewise, your family can receive any amount of your disability compensation that you are ineligible to receive while in jail. For example, if you are rated at 70% before going to jail, your monthly benefit will be reduced to 10%, but your family can apply for apportionment to receive the remaining 60%.

The VA will consider the following factors:

- The family member's income and living expenses;
- The amount of compensation available to be apportioned;
- The needs and living expenses of other family members.

Additional Information:

- No apportionment may be made to or on behalf of any person who is incarcerated in a Federal, State, or local penal institution for conviction of a felony.
- An apportionment of an incarcerated Veteran's VA benefits is not granted automatically to the Veteran's dependents. The dependent(s) must file a claim for an apportionment.

Character of Discharge Requirements

Discharge Requirements for Compensation Benefits requires the Veteran's discharge to be under other than dishonorable conditions (e.g. honorable, under honorable conditions, general.)

Discharge Requirements for Pension Benefits requires the Veteran's discharge to be under other than dishonorable conditions (e.g. honorable, under honorable conditions, general.)

Discharge Requirements for Education Benefits from the VA through the Montgomery GI Bill program or Post 9/11 GI Bill program, the Veteran's character of discharge or service must be honorable.

To receive VA education benefits and services through any other VA educational benefits program, including the Survivors' and Dependents' Educational Assistance (DEA) program, the Veteran's character of discharge or service must be under other than dishonorable conditions (e.g., honorable, under honorable, general.)

Discharge Requirements for Home Loan Benefits require the Veteran's discharge to be under other than dishonorable conditions (e.g. honorable, under honorable conditions, general.)

Discharge Requirements for Insurance Benefits generally do not have a character of discharge for Veterans' Group Life Insurance. However, for Service Disabled Veterans Insurance and Veterans' Mortgage Life Insurance benefits, the Veteran's character of discharge must be other than dishonorable.

US Department of Veterans Affairs - Help for Justice Involved Veterans and Homeless Veterans

VA Programs for the Homeless Veterans

The goal with any VA benefit and services is the prevention of homelessness. Upon release or shortly after release, if it appears you are facing homelessness, contact the

NATIONAL HOMELESS CALL CENTER 1-877-424-3838 VETERANS CRISIS LINE 1-800-273-8255

to be referred to the nearest VA Medical Center's HCHV program. This is a 24- Hour call center to support Veterans in crisis.

Although the below listed resources are established in all national VA Medical Center, each HCHV program has a different referral process to the programs offered. Refer to the nearest VA Medical Center for further assistance.

About Us

The Department of Veterans Affairs (VA) is taking decisive action to end Veteran homelessness. All Veterans at risk for homelessness or attempting to exit homelessness should have easy access to programs and services. VA offers a variety of resources, programs and benefits to aid in this mission. Veterans are seen at the medical center, in legal and criminal justice system settings, or in the community. The Veteran's needs are assessed and resources are provided directly through the VA or with community-based partners. Our programs were established to help the Veteran to prevent homelessness or to emerge from homelessness in order to live as self-sufficiently and independently as possible.

Mission

To serve Veterans in their journey out of homelessness through skilled social work casework and treatment resulting in housing, recovery, improved quality of life and independence.

Who We Are And What We Offer

Healthcare for Homeless Veterans-Outreach: The VA Health Care for Homeless Veterans (HCHV) Program provides a gateway to VA and community supportive services to eligible Veterans. Through the HCHV Program, Veterans are provided with case management and residential treatment and housing in the community. The Program also conducts outreach to Veterans in the community who would otherwise have barriers to obtaining hospital-wide services on their own. This program provides community outreach, case management and a range of other services to help homeless Veterans gain secure housing.

Contracts & Grant Per Diem Program (GPD): This program allows the VA to provide grant and per diem payments to assist public and non-profit organizations in establishing and operating transitional supportive housing. Richmond's Homeless Program offers three different Grant and Per Diem Programs for homeless Veterans. These programs are designed to provide housing assistance, case management, education, crisis intervention, counseling and services targeted towards this special population of Veterans. The goal of the program is to help homeless Veterans achieve residential stability, increase their skill levels and/or income, and obtain greater self-determination.

Housing & Urban Development/Veterans Affairs Supportive Housing Program (HUD/VASH): The HUD/VASH program is a collaboration between the U.S. Department of Housing and Urban development (HUD) and the U.S. Department of Veterans Affairs Supporting Housing (VASH) program to help homeless Veterans and their immediate families find and maintain affordable, safe and permanent housing in the community.

Supportive Services for Veteran Families (SSVF): For very low-income Veterans, SSVF provides case management and supportive services to prevent the imminent loss of a Veteran's housing or identify new housing for the veteran and his or her family. SSVF providers also work to rapidly re-house Veterans and their families who are homeless and might remain homeless without assistance. Nonprofit agencies and community partners use SSVF funding to rapidly house Veterans and their families and to prevent homelessness. Case management includes help securing VA and other benefits such as educational aid and financial planning.

Veterans Justice Outreach Initiative (Jails): The purpose of the Veteran Justice Outreach (VJO) Initiative is to avoid the unnecessary criminalization of mental illness and extended incarceration among Veterans by ensuring that eligible justice-involved Veterans (JIVs) have timely access to VHA mental health and substance abuse services when clinically indicated, and other VA services and benefits as appropriate. The Veterans Justice Outreach Specialist is responsible for direct outreach, assessment, and short-term case management for justice-involved Veterans in local courts and jails, and liaison with local justice system partners.

Substance Use Disorder Program: This program focuses on working with the clients from the Health Care for Homeless Veterans Program who exhibit signs of a Substance Use Disorder(s). The primary focus will be on drug & alcohol abuse recovery however, other issues could, and should, be addressed i.e., gambling, smoking etc. This is done for the sake of preserving the Veteran's health, protecting their family and to prevent the loss of their housing.

Healthcare for Re-Entry Veterans Initiative (Prisons): The Health Care for Homeless Re-entry Veterans Initiative is a national program, which offers outreach to incarcerated homeless Veterans in state and federal prisons who are within six months of release. The purpose of the initiative is to educate JIVs about VA services and foster a relationship between the incarcerated Veterans and the VA as well as other agencies in order to ensure support in their transition into life outside of prison.

The Healthcare for Re-entry Veterans (HCRV) Specialist provides direct outreach, assessment and short-term case management for justice-involved Veterans in state and federal prisons.

Healthcare for Homeless Veterans/HUD-VASH Vocational Development

Program: The Vocational Development Program is developed to assist veterans in exploring and pursuing meaningful career options. This is accomplished by providing integrative, purposeful opportunities for individualized development of the whole person. The program works to develop the career decision-making process and vocational discernment of the veteran.

Veterans Affairs Veterans Justice Program (VJP)

Health Care for Re-Entry Veterans along with Veterans Justice Outreach comprises the two entities of the Department of Veterans Affairs (VA) Veterans Justice Program (VJP). While Veterans Justice Outreach Specialists (VJOs) focus on the local and regional jails, Health Care for Re-Entry Veterans (HCRV) Specialists focus on incarcerated veterans within the state and federal prisons. Specific information on both programs is listed below.

Health Care for Re-Entry Veterans (HCRV) Program Details: HCRV program is designed to help incarcerated veterans successfully re-integrate back into the community after their release. The primary goal is to begin working with the veteran during their incarceration by providing information and resources and once released to prevent homelessness.

The HCRV Specialist provides:

- 1) Outreach: identification of veterans within the state and federal prisons to participate in treatment matching assessment and follow up services. Outreach services are conducted via the state and federal prison Re-Entry counselors, unit managers, probation/parole officers, or self-referred.
- 2) <u>Treatment-Matching Assessment</u>: This is the initial step for the HCRV Specialist as it will determine the needs of the veterans. The Specialist develops the initial plan and based on the plan and information resources will be provided to the veteran for follow up upon release. In some cases, the HCRV Specialist will make appropriate referrals to the local VA Medical Center for medical, psychiatric, and substance abuse programs.
- 3) Education: Veteran educational information on VA resources in areas of medical, psychiatric, substance abuse disorders, benefits, employment along with community services and benefits. In addition to providing education to incarcerated veterans, HCRV Specialists educate criminal justice systems about their roles and ability to aid JIVs.
- 4) <u>Case Management</u>: Short term case management follows upon the JIV's release. The primary goal of case management is to continue working with the veteran to help support their successful transition into the community. This is done by linking the Veteran to local, state and federal resources including social services, employment, VA health care services and benefits, Social Security and other available resources.

Veterans Justice Outreach (VJO) Program Details

If you are incarcerated in a local or regional jail, a Veterans Justice Outreach (VJO) Specialist may be able to assist. The aim of the Veterans Justice Outreach program is to avoid the unnecessary criminalization of mental illness and extended incarceration among Veterans by ensuring that eligible, justice-involved Veterans have timely access to Veterans Health Administration (VHA) mental health, substance use disorder (SUD) treatment and homeless services. Linkage to both VAMC and non-VAMC community resources will also be provided as appropriate.

The VJO program is designed to collaborate with local justice system partners to identify veterans that enter the criminal justice system and need treatment services. The VJO Specialist works with local law enforcement, jails, and court teams to identify Veterans that may be in crisis because of mental illness, substance abuse, or other issues; and assist with connecting them with appropriate resources.

The VJO Specialist provides direct outreach, assessment and case management for justice-involved Veterans in local courts and jail. The VJO Specialist can also assist with eligibility determination, enrollment and referral to both VA and non-VA services upon release. In addition, the VJO Specialist can collaborate with judges and specialty courts to connect veterans with VA treatment services and homeless prevention programming.

VA Healthcare Eligibility and Enrollment

Veterans Affairs Health Care Eligibility

When you are released from jail or prison, you may resume or begin your health care at the closest VA Medical center near your housing plan. Although it is not a requirement to have VA Health Care, if you do not have health care insurance upon release, you may want to enroll for medical, mental health, substance abuse treatment, or other services.

To enroll and receive VA Health Care, you must meet basic eligibility which is defined as:

- A person who served in the active military, naval, or air service and who was discharged or released under conditions other than dishonorable may qualify for VA healthcare benefits.
- Reservists and National Guard members may also qualify for VA healthcare benefits if
 they were called to active duty (other than for training only) by a Federal order and
 completed the full period for which they were called or ordered to active duty.

Along with these basic eligibility requirements, you also will need to meet the <u>minimum duty</u> requirement (how long you served). These requirements are:

- Veterans who enlisted after Sept. 7, 1980, or who entered active duty after Oct. 16, 1981, must have served 24 continuous months or the full period for which they were called to active duty to be eligible.
- This minimum duty requirement may not apply to Veterans discharged for hardship, early out or a disability incurred or aggravated in the line of duty.

VA Health Care Enrollment Process

It is best to seek VA health care attention within 30 days of release or immediately after release so necessary appointments, referrals and other services can begin.

If you were enrolled or established VA Health Care **PRIOR** to your incarceration, you may reestablish these services by making a visit to the local VA Medical Center. Local VA Medical Centers usually offer same day access to see a doctor or a mental health provider and emergency room services. See the Appendix at the back of this guide for a listing of VA Medical Centers.

If you are unsure or did not enroll in VA Health Care **PRIOR** to your incarceration and you meet the basic and duty requirements listed above along with choosing to receive VA health care, you have two options with enrollment:

- Complete the <u>VA Application for Health Benefits</u> and mail the completed application along with a copy of your DD 214 (military discharge paperwork) to the <u>VJO/HCRV</u> (contact information located in directory) who can determine eligibility and enrollment into the VA Health Care System. The <u>VJO/HCRV</u> Specialist will inform you on whether you meet eligibility and enrollment.
- If you do not have a copy of your DD214 or never requested one, please complete the *Request Pertaining to Military Records.* You can mail this form to National Personnel Center to receive your DD214. The agency's address is on the back of the request form, block #14.

Following Up on Your Claim

You will receive a confirmation letter from the VA advising you of the status of your eligibility for benefits. This correspondence will be mailed to the address identified when you meet with the HCRV/VJO specialist. You will be determined as eligible, ineligible, or unable to determine as eligible. If you disagree with the determination, you may appeal the decision and submit documents in support of your claim.

Be sure to obtain a copy of your DD214 since this is an important document to submit if your eligibility is denied or more information is needed to confirm your eligibility for VA healthcare. Keep the original for your records and submit only a copy of your DD214. If your eligibility is confirmed or if you want to contest the preliminary eligibility determination, visit the VA medical center of your choice to register for care. Make an appointment to meet with the contact person at the VA medical center so he or she can assist you with the registration process.

You will need a picture identification in order to register for healthcare (the picture identification provided by the prison is adequate for registration purposes). You will be asked to update your information. At the time of registration you may schedule an appointment for primary care. You will also be photographed for a VA identification card.

Make sure you receive an appointment with a primary care physician in a timely manner if you are prescribed medications. Typically the prison or jail will provide you with at least a 30 day supply of medication. In most cases you may be able to see a VA physician within 30 days. In case of an emergency, you may be seen in the emergency department at the VA medical center. Your primary care physician is an essential contact. You may request specialized services such as mental health, substance use, and other assistance from this physician.

Department of Veterans Affairs Veterans Justice Program Directory

Health Care for Re-Entry Veterans (HCRV) Specialist

Chrystal Jones, LCSW McGuire VA Medical Center 1201 Broad Rock Boulevard Richmond, Virginia 23249 804-675-5000 extension 3494 Leslie Hindle, LCSW Salem VA Medical Center 1970 Roanoke Boulevard Salem, Virginia 24153 804-982-2463

Veterans Justice Outreach Specialists (VJOs)

Kevin Birdsell, LCSW McGuire VA Medical Center 1201 Broad Rock Boulevard Richmond, Virginia 23249 804-675-5000 extension 7241 Machele Huff, LCSW Salem VA Medical Center 1970 Roanoke Boulevard Salem, Virginia 24153 540-982-2463

LaBarbara Williams, LCSW Hampton VA Medical Center 100 Emancipation Drive Hampton, Virginia 23667 757-722-9961 extension 7734 Tamesha Ellis, LCSW Hampton VA Medical Center 100 Emancipation Drive Hampton, Virginia 23667 757-722-9961 extension 7741

Demetrius Granger, LCSW Hampton VA Medical Center 100 Emancipation Drive Hampton, Virginia 23667 757-772-9961 Brenda Hawthorne, LCSW James Quillen VA Medical Center PO Box 4000 621-MTN Home Mountain Home, Tennessee 37684 423-926-1171 extension 3791

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Section

Virginia Department of Veterans Services

Virginia Department of Veterans Services (DVS)

The Virginia Department of Veterans Services (DVS) contains six service delivery lines - Benefits, Veterans Education, Transition and Employment (VETE), Care Centers, Veterans Cemeteries, the Virginia Veteran and Family Support program (VVFS) and the Virginia War Memorial.

Benefits

The mission of the DVS Benefits Offices is to provide Virginia's Veterans and their family members with accurate, timely and ethical education and assistance in obtaining the federal and state benefits they have earned. Information on current federal, state and local veterans' programs, entitlements and referral services is available in Virginia through a network of 30 benefits offices staffed with accredited Veteran Service Representatives (VSRs) All services are free of charge.

Services provided by VSRs include assistance with applying for benefits such as:

- Veteran Compensation Claims
 - Initial, Re-Opened, Notice of Disagreement, Appeals, Dependency
- VA Health Care Eligibility
- Veteran Pension Claims
- Aid and Attendance Claims
- Survivor Benefit Claims
- Survivor Pension Claims
- Claim for Burial Benefits/Flags/Markers
- State Tax Relief Eligibility Determinations
- Certificate of Eligibility for VA Home Loan
- Guarantees VGLI Applications
- Education Benefits Applications
- Outreach into Local Communities Itinerary Visits
- Referral to Local, State, and Federal Social Services

Office locations and phone numbers are found on page 27-29.

Veterans Education, Transition and Employment (VETE)

The VETE directorate promotes Virginia's economic development by supporting Veterans and their families with increased access to and attainment of education, employment and entrepreneurship opportunities. VETE is comprised of five programs:

- The State Approving Agency (SAA) ensures access and quality instruction, appropriate administration, and fair and equitable practices for every Veteran (and eligible person) who enters a Virginia SAA-approved educational or training program. This is done by validating and approving education and training programs; ensuring compliance with federal and state guidelines and ensuring the interests and prerogatives of the State are preserved. The Virginia SAA currently has over 900 facilities approved for G.I. Bill benefits. These schools include vocational schools, and on-the- job training and apprenticeship programs. Contact 804-225- 2298 or saa@dvs.virginai.gov for more information.
- The Virginia Military Survivors and Dependents Education Program (VMSDEP) waives tuition and mandatory fees at Virginia's public colleges and universities for spouses and children of a qualified military service member who, during direct involvement in covered military combat, was killed, missing in action, or became a prisoner of war, or of a qualified Veteran who, as a direct result of such service, has been rated by the U.S. Department of Veterans Affairs as totally and permanently disabled or at least 90 percent permanently disabled and have been discharged or released under conditions other than dishonorable. Contact 804-225-2083 or vmsdep@dvs.virginia.gov for more information.
- The Virginia Values Veterans (V3) Program aims to educate and train companies on why it is a good business decision to recruit, hire, and retain Veterans, and helps those committed companies meet their hiring goals. If you are an employer looking for Veteran talent in the Commonwealth, join the V3 Programs network of employers by registering online at: www.dvsV3.com.
- The Military Medics and Corpsmen (MMAC) Program provides recently discharged service members with specialized medical training, an opportunity for employment at major Virginia healthcare systems, a pathway to licensure and long-term medical careers, and a solution to acute healthcare staffing shortages in Virginia's healthcare industry. Our motto? No Medics or Corpsmen left behind. Contact us at804-482-8509 or mmac@dvs.virginia.gov for more information.
- The Virginia Transition Assistance Program's (VTAP) mission is to assess, coordinate, and disseminate opportunities for members of the armed forces and their spouses transitioning from military to civilian life by providing a pathway to employment, education, and entrepreneurship. Contact us at 804-786-8060 or VTAP@dvs.virginia.gov for assistance.

VETE also hosts an annual Virginia Women Veterans Summit. The mission of the summit is to bring together veterans, employers, community leaders, and government agencies from the federal, state, and local levels to raise awareness about the services and benefits offered specifically for women veterans through expert presenters, panel discussions, and exhibits. Contact womenvet@dvs.virginia.gov for more information.

Veterans Care Centers, Cemeteries and the Virginia War Memorial

DVS Veterans Care Centers provide affordable long-term care, Alzheimer's/dementia care, and short term rehabilitation to Virginia's veterans. DVS Veteran Care Centers are located in Richmond (Sitter & Barfoot), Roanoke (Virginia Veterans Care Center), Virginia Beach (Jones & Cabacoy-opening early 2020), and Fauquier County (Puller Veterans Care Center-opening in early 2020).

The agency also operates three veterans cemeteries: the Virginia Veterans Cemetery in Amelia, the Albert G. Horton, Jr. Memorial Veterans Cemetery in Suffolk, and the Southwest Virginia Veterans Cemetery in Dublin.

The Virginia War Memorial is Virginia's monument to honor the memory of men and women from Virginia who served and fought from World War II to the present. The Virginia War Memorial in Richmond serves an integral role in supporting the mission of the Virginia Department of Veteran Services.

Virginia Veteran and Family Support (VVFS)

The Virginia Veteran and Family Support program (VVFS) provides outreach, connection, and support to veterans and their families as they address the challenges of military service, transition, deployments, Post Traumatic Stress and behavioral health concerns, physical and traumatic brain injuries. Referrals and resource connections are coordinated with community providers throughout the Commonwealth. The VVFS program offers:

- Comprehensive assessments of individual and family needs
- Care coordination services for behavioral health, rehabilitative and supportive services
- Direct linkage to treatment services for Post Traumatic Stress and traumatic brain injury
- Direct linkage to VA benefits and healthcare, employment, and education services
- Peer support services
- Family support services and groups
- Homeless and housing services
- Criminal justice and re-entry services
- Outreach and education services

The VVFS program proudly serves military service veterans of any era, regardless of their discharge status, including:

- Members of all branches of the Armed Services, National Guard and Reserves not in federal service
- Family members of veterans and members of the Guard and Reserves

VVFS is also proud to serve Virginia's most vulnerable veterans including veterans involved in the criminal justice system and those experiencing homelessness. The VVFS Justice Involved Services (JIS) program offers support to veterans and service members in the criminal justice system. The program provides direct services to justice-involved veterans and service members interfacing with courts and diversion/veteran docket programs, during incarceration in jails and prisons, and upon re-entry to the community. A Veteran Justice Specialist identifies needs, develops a coordinated services plan, and connects the veteran/service member to community resources.

VVFS operates in four regions. To reach your regional office for further information or assistance, call the toll free number at 1-877-285-1299 or visit our website at www.dvs.virginia.gov.

Virginia Department of Veterans Services Offices

DVS VVFS & Benefits Offices

Ashburn

44345 Premier Plaza Suite 200 Ashburn, VA 20147 804-840-7903

Charlottesville

1430 Rolkin Court Charlottesville, VA 22911 434-529-6431

Fairfax

9990 Fairfax Blvd, Suite 120 Fairfax, VA 22030 703-359-1210

Lynchburg

510 Leesville Road, Suite A Lynchburg, VA 245002 434-582-5102

Oakton

10467 White Granite Drive Oakton, VA 22030

Staunton

Greenbrier Office Complex 1600 North Coalter Street Building 1, Suite 17B Staunton, VA 24401 540-332-7840

Abindgon

100 Abingdon Place, Suite 202 Abingdon, VA 24211 276-623-0080

Chesapeake

Tidewater Community College 1428 Cedar Road, Room 158 Chesapeake, VA 23322 757-822-5298

Frederickbsburg

10300 Spotsylvania Avenue Lee Hill Building 1, Suite 290 Fredericksburg, VA 22408 540-376-7298

Manassas

9300 West Courthouse Road Suite 305 Manassas, VA 20110 703-479-7437

Petersburg

Freedom Support Center 32 W. Washington Street Petersburg, VA 23803 804-691-4095

Strasburg

105 Stony Pointe Way, Suite 220 Strasburg, VA 22657 540-465-6113

Big Stone Gap

Suite D-1, Clover Leaf Square Big Stone Gap, VA 24219 276-523-1411

Danville

139A Deer Run Road Danville, VA 24540 434-836-8447

Henrico

121 Cedar Fork Road, Room 412 Henrico, VA 23223 804-952-6112

Norfolk

6350 Center Drive Building 5, Suite 100 Norfolk VA 23502 757-455-0814

Springfield

6564 Loisdale Court Suite 301 Springfield, VA 22150 703-417-9090

Wytheville

335 West Monroe Street Suite 200 Wytheville, VA 24382 276-228-5211

DVS Benefits Offices

Accomac

23365 Front Street Suite B Post Office Box 7 Accomac, VA 23301 757-787-5862

Emporia

Emporia Community Based Outpatient Clinic 1746 Atlantic Street East Emporia, VA 23847 434-829-63866

Hampton VMAC

100 Emancipation Drive Building 43, Room 112 Hampton, VA 23667 757-722-9961

Hampton

2101 Executive Drive Suite 420 Tower Box 48 Hampton, VA 23666 757-825-7893

Richmond McGuire VMAC Portsmouth

1201 Broad Rock Blvd 1M-169A Richmond, VA 23249 804-675-6546 620 John Paul Circle Building 7th Floor Portsmouth, VA 23708 757-93-6205

Quantico Marine Corps Base

Education Center 3089 Roan Street Quantico, VA 22134 703-630-2811

Roanoke

210 Franklin Road, Suite 810 Roanoke, VA 24011 540-597-1730

Salem VAMC

1970 Roanoke Blvd Building 8, Room 101A & 101B 540-982-2463 ext 4055 540-982-2463 ext 3357

South Hill

118 East Danville Street South Hill, VA 23970 434-584-9100

Tazewell

657 Main Street Tazewell, VA 24651 276-988-3761

Virginia Beach

Pembroke Office Park 287 Independence Blvd Pembroke Two, Suite 130 Virginia Beach, VA 23462 757-552-1884/757-552-1885

Williamsburg

203 Ironbound Road Dillard Complex Post Office Box 8795 Williamsburg, VA 23187-8795 757-221-1734

Virginia Veteran and Family Support Program Offices

Blacksburg

New River Valley CSB 700 University City Blvd Blacksburg, VA 24060 540-443-7527

Hampton

Pinewood Plaza 1919 Commerce Drive Suite 450 Hampton, VA 23666 757-224-5208 ext. 2207

Covington 311 South N

311 South Monroe Ave Covington, VA 24426 540-965-2100 ext. 115

Norfolk

Norfolk CSB 225 West Olney Road Norfolk, VA 23510 757-406-1588

Fairfax

10467 White Granite Drive Fairfax, VA 22030 571-235-5345

Palmyra

13623 James Madison Hwy Palmyra, VA 22963 804-690-3217

Richmond

2000 Mecklenburg Street Office #116 Richmond, VA 23223 804-819-4029

Stuart

2228 Jeb Stuart Highway Stuart, VA 24171 276-694-4361 x113

Suffolk

7025 Harbour View Blvd Suite 119 Suffolk, VA 23435 757-942-1095 ext 1201

Yorktown

3804 George Washington Hwy Yorktown, VA 23692 757-898-6941 ext 236



General Information

Healthcare Resources

Supplemental Security Income (SSI), Social Security Disability Insurance (SSDI), and Medicaid

SSI

If you were receiving Supplemental Security Income (SSI) prior to incarceration, your payments are suspended for 12 months during incarceration. If released within 12 months, your payments can be reinstated in the month you are released. However, if you are incarcerated for longer than 12 consecutive months, your SSI payments are terminated and you must file a new application for benefits.

Virginia Department of Corrections (DOC), the Social Security Administration (SSA), and the Department for Aging and Rehabilitative Services Disability Determination Services (DDS) have a memorandum of agreement for the SSI pre-release benefits application process. This agreement allows identified DOC offenders incarcerated in state correctional facilities to apply for SSI prior to release. Not everyone is eligible for this pre-release benefits process, so if incarcerated in a state correctional facility you should contact your corrections institutional counselor for more information.

If you were incarcerated in a local jail and the jail did not have a pre-release agreement with Social Security, contact the local Social Security office at 1-800-772-1213 Monday through Friday, 7:00am-7:00pm to schedule an appointment to apply for benefits.

Once released be sure to inform Social Security of your release from prison. As proof of release, bring your official jail or prison release documents to your appointment. Release from prison or jail does not automatically make you eligible for benefits. However, depending on the circumstances of your case, you may be able to have your checks started effective within the month after the month of your release.

SSDI

If you were receiving SSDI benefits prior to incarceration, your payments are in suspense during the entire time of your incarceration. Once released from jail or prison, you can report to the local Social Security office to have your SSDI payments reinstated. You do not have to re-apply for SSDI benefits.

Medicaid

If you were receiving Medicaid prior to incarceration, Medicaid benefits are terminated after 30 consecutive days of incarceration. The Virginia Department of Social Services (DSS) has a Medicaid prerelease policy that allows potentially eligible incarcerated individuals to apply for Medicaid prior to release. Individuals should contact their jail or prison counselor for additional information and assistance.

Ineligible for veteran's benefits? Free or low-cost healthcare may be available.

Department of Veterans Services Virginia Veteran and Family Support

(VVFS) can direct you to community services for healthcare, behavioral healthcare, and brain injury. The VVFS staff can also assist with supportive services in the community. Contact information for VVFS is listed in Section 2: Virginia Department of Veterans Services.

Department of Social Services and local health departments can tell you where to find healthcare clinics and connect you to local healthcare resources. Check the phone book blue pages under local, city, or county government for the number. For more information you can also visit the Virginia Department of Social Services website at http://www.dss.virginia.gov/. For more information on local health departments you can visit the Virginia Department of Health website at http://www.vdh.virginia.gov/.

Free clinics are run by many local organizations and communities. You can visit the Virginia Association of Free and Charitable Clinics website at https://www.vafreeclinics.org/ for a listing of free clinics in your area.

Mental Health Services

If not eligible for veterans benefits:

National Alliance on Mental Illness (NAMI) lists community mental health service providers at www.nami.org or call 1-800-950-6264.

Mental Health America officers support groups, rehabilitation, socialization, and housing services through 340 community organizations located across the country.

Call 1-800-273-TALK for mental health counseling or find a local office online at www.nmha.org.

Local Community Services Boards (CSBs) provide mental health and substance abuse services to citizens based on where they live. These clinics are listed in the phone book blue pages under City and County Government. Additional information is available at http://www.dbhds.virginia.gov/community-services-boards-csbs.

Check the Appendix in this guide for a listing of all CSBs in Virginia.

Substance Abuse Treatment

If not eligible for veterans benefits:

The Federal Substance Abuse and Mental Health Services Administration Treatment Referral Routing Services can refer you to local programs. Call 1-800-662-4357.

Alcoholics Anonymous and Narcotics Anonymous

Check the phonebook for a local number or visit http://www.aa.org or http://www.na.org

Housing

Shelter and Housing Crisis Assistance

If you are in need of housing outside of the VA housing resources, local communities provide homelessness prevention and housing services for homeless individuals and families. For housing crisis assistance, please visit the Virginia Department of Housing and Community Development's website at http://www.dhcd.virginia.gov/images/Housing/Crisis-Assistance-Directory.pdf for a listing of the shelter and housing crisis assistance contact lines available in local areas. This directory is also listed in the Appendix of this guide.

The local **Salvation Army** provides housing and homeless services at certain locations. For additional information visit their website at http://virginiasalvationarmy.org/ or check your phonebook for a local number.

Emergency and Transitional Housing

To find homeless veteran service providers in your area:

Call 1-800-VET-HELP

Write to NCHV, 333 1/2 Pennsylvania Ave., SE; Washington, DC 20003-1148 Go to http://www.nchv.org

Employment

Virginia Employment Commission Programs

The Virginia Employment Commission's purpose is to promote economic growth and stability by delivering and coordinating workforce services that include: policy development, job placement, temporary income support, workforce information as well as transition and training services. They partner with stakeholders, develop and empower staff, improve processes, embrace innovative solutions and technologies as well as continually renew their organization.

Your local Virginia Employment Commission (VEC) Workforce Center can help you with your job search through employment assistance, access to job listings and resources. VEC Office locations and contact information can be found in the telephone book under the State Government listings as well as at www.vec.virginia.gov/find-a-job/vec-local-offices. Be sure to ask to speak with the veterans representative.

Virginia Workforce Network provides access to a wide range of employment and training services through the Virginia Workforce Centers. The veterans representatives (Disabled Veterans' Outreach Program (DVOPs) and Local Veterans' Employment Representatives (LVERs) are stationed at VEC Workforce Centers. The best way to find employment, whether full or part time, is to visit the Virginia Workforce Connection website at www.vec.virginia.gov/veterans.

The Virginia Workforce Connection is your doorway to employment and labor market information in Virginia. You will have access to new job search tools, resume building, employment information, wage data, occupational skill requirement, as well as industry and occupational trends. You can also access jobs posted on numerous websites in one location. Virginia also has a Vocational Rehabilitation Program. Look in the phone book under Virginia Department for Aging and Rehabilitative Services or online at http://www.vadars.org.

Virginia Bonding Program

The Virginia Bonding Program or the Federal Bonding Program in Virginia provide fidelity bonds to employers for individuals with convictions. Bonds are a business insurance that reimburse employers to cover theft, larceny, forgery and embezzlement. The Federal Bonding Program was first developed in 1966 by the Federal Government and bonds were given free to states. Virginia bonds were administered by the Virginia Employment commission. IN 1998, the federal Government began charging \$100 per bond.

The Virginia Department of Corrections now administers the bonds in Virginia. Bonds are issued at no cost to the job seeker or employer. Also, there are no applications, forms or paperwork to complete. Bonds are administered for \$5,000 to cover a period of six months and there is no deductible amount for the employer to pay.

After six months the bond terminates and the employers can purchase another six months for a low fee.

A bond can insure full, part time or temporary employment. Bonds can be issued for a person with a conviction who lives and works in the state of Virginia. If the person lives out of the state, then they must work for a Virginia company. This program is very important because it bridges the gap between employers and job seekers with a criminal background. This allows trust and rapport to be established between the employer and the skilled job seeker. This win/win situation can help contribute to the growth and success of the company. Employers must desire or require the bond and contact the Virginia Bonding office to request a bond for a potential employee. Bonds do not cover liability due to poor performance, accidents or injury. Also it does not "move" with the employee if their job changes.

Persons are eligible for a bond if:

- They are of legal working age in Virginia
- They have prior criminal convictions felony, misdemeanor, federal, state or juvenile.
- They have been incarcerated, on probation, or community service. This also includes those convicted who did not serve any time.
- They live in Virginia or live in another state yet work for a Virginia company.

This federal fidelity bond allows employers to hire workers with the knowledge, skills, credentials and abilities companies need while protecting them from potential financial loss. Nationwide, bonding services as a job placement tool can be considered to have a 99% success rate.

If you are interested in obtaining information on the Virginia Bonding Program or hiring an individual that may fit this criteria contact:

Kia Parson, Virginia Bonding Program Coordinator Virginia Department of Corrections 6900 Atmore Drive Richmond, Virginia 23225 804-887-8262 Virginia.BondingProgram@vadoc.virginia.gov

Financial Assistance

Supplemental Nutrition Assistance Program (SNAP) offers nutrition assistance to eligible low-income individuals and families. The Food and Nutrition Service works with State agencies, nutrition educators as well as neighborhood and faith-based organizations to ensure those eligible can make informed decisions to access benefits. For further information, please see www.fns.usda.gov/snap.

Local meal programs may be available in your community. You can contact Department of Social Services (DSS), as well as community and faith-based organizations.

Other programs may be available in your area. Check the community services section of your phonebook. Look for listings such as the American Red Cross, Catholic Charities or Catholic Social Services, the Salvation Army, United Way, 2-1-1, and other non-profit providers.

211 Virginia

800-230-6977

www.211virginia.org

2-1-1 Virginia is an easy to remember phone number connecting people with free information on available community services. When you dial 2-1-1, a trained professional listens to your situation and suggests sources of help using one of the largest databases of health and human services in Virginia. 2-1-1 Virginia provides access to services in your community and statewide. All referrals are confidential and you can search for these same services on the 2-1-1 VIRGINIA's website.

Women Veterans

Most VA medical centers and readjustment offices have a designated women veterans coordinator to assist women veterans in accessing VA benefit programs and healthcare services. Call 1-877-222-8387 to find the medical center nearest you. Additional information is available at http://www.oefoif.va.gov/womenvets.asp.

The National Resource Center for Justice Involved Women (NRCJIW) is a partnership between the U.S. Department of Justice, the Office of Justice Programs, the Bureau of Justice Assistance (BJA) and the National Institute of Corrections. The partnership seeks to address the unique and complex needs of adult women who are involved in the criminal justice system. The mission of the NRCJIW provides guidance and support to criminal justice professionals and to promote gender-responsive policies and practices to reduce the number and improve outcomes of women involved in the criminal justice center. For more information, visit their website http://cjinvolvedwomen.org.

Legal Assistance

Legal Issues

Most law is state-specific. Most common legal problems are governed by the law in the state where you live or where the problem occurred. When looking for legal help, make sure the information you find applies to your state or that the lawyer or other service provider is qualified to work in your state.

The **American Bar Association** has a web site with guidelines about free legal services and links to directories of legal aid offices and pro-bono programs. Go to www.abanet.org.

The **Virginia Bar Association** has a program called Virginia Lawyers Serving Veterans. Go to http://www.vba.com or call 804-644-0041.

Legal Services or Legal Aid offices have staff lawyers who provide free legal help. Look in the yellow pages for a local legal aid office or check online for the program nearest you.

Legal Resources (non-criminal)

https://www.militaryprobono.org/

William & Mary Law School
The Lewis B. Puller, Jr. Veterans Benefits Clinic
William & Mary Law School
P.O. Box 8795
Williamsburg, Virginia 23187-8795
757-221-7443

http://law.wm.edu/academics/programs/jd/electives/clinics/veterans/index.php

George Mason University Law School Veterans

Clinic 3301 Fairfax Drive, MS1 G3 Arlington, VA 22201

Phone: 703-993-8214 Fax: 703-993-9540 mvets@gmu.edu

https://mvets.law.gmu.edu/

Legal Resources (non-criminal) continued

A VA Site where you can file online.

http://explore.va.gov/file-claim

There is also a link to contact an accredited Veterans Service Organization (VSO).

Virginia's website Veterans page with multiple resources http://www.easyaccess.virginia.gov/veterans.shtml

VA website with a pdf file list of the VSOs and other information https://www.va.gov/vso/

American Bar Association Website for Pro-bono services including claims http://www.americanbar.org/portals/public_resources/aba_home_front/
http://www.americanbar.org/portals/public_resources/aba_home_front/
http://www.americanbar.org/portals/public_resources/aba_home_front/
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http://www.americanbar.org/portals/public_resources/aba-home_front/
http://www.military_Mi

Veterans Claim Assistance Network https://www.healthlawyers.org/hlresources/PI/Pages/Collaborative-Pro-Bono-Initiatives.aspx

National Veterans Legal Services Programs http://www.nvlsp.org/

Disabled American Veterans Claim Assistance https://www.dav.org/veterans/

Virginia Bar Association
http://www.vba.org/?page=vba_veterans_initiat



Dockets & Re-entry Resources

Specialty Dockets in Virginia

The term "specialty dockets" refers to specialized court dockets within the existing structure of Virginia's circuit and district court system offering judicial monitoring of intensive treatment, supervision, and remediation integral to case disposition.

The types of court proceedings appropriate for grouping in a "specialty docket" are those which

- (i) require more than simply the adjudication of discrete legal issues,
- (ii) present a common dynamic underlying the legally cognizable behavior,
- (iii) require the coordination of services and treatment to address that underlying dynamic, and
- (iv) focus primarily on the remediation of the defendant in these dockets. The treatment, the services, and the disposition options are those which are otherwise available under law.

The Supreme Court of Virginia currently recognizes only the following three types of specialty dockets: (i) drug treatment court dockets as provided for in the Drug Treatment Court Act, 18.2-254.1, (ii) veterans dockets, and (iii) behavioral/mental health dockets. Drug treatment court dockets offer judicial monitoring of intensive treatment and strict supervision in drug and drug-related cases. Veterans dockets offer eligible defendants who are veterans of the armed services with substance dependency or mental illness a specialized criminal specialty docket that is coordinated with specialized services for veterans. Behavioral/mental health dockets offer defendants with diagnosed behavioral or mental health disorders judicially supervised, community-based treatment plans, which a team of court staff and mental health professionals design and implement.

These specialty dockets require authorization by the Supreme Court of Virginia. In addition, standards have been developed for the Veterans Dockets and Behavioral Health Dockets. An application has been developed for localities seeking to create a specialty docket and these dockets are required to participate in training.

The veterans dockets need to complete the Justice for Vets Veterans Docket Planning Initiative Training and the Behavioral Health Dockets need to complete the Counsel of State Governments' Developing a Mental Health Court curriculum training. As of 2018, there are 4 operational veterans dockets in Virginia with additional applications pending approval. There are currently 10 behavioral health dockets operating in the Commonwealth and applications pending approval. These dockets continue to grow in number as do the drug treatments courts.

PAPIS Organizations Programs

The **PAPIS** (prelease and post-incarceration services) programs provide services and guidance that increase the opportunity for successful reintegration of adults being released from prisons and jails into local communities. PAPIS programs are funded by the Department of Criminal Justice Services (DCIS). Prerelease services include assessment, programming and discharge planning. Post-incarceration services include assessment, cognitive-behavioral programming and interventions, employment services, and additional connections to community resources.

Contact Information for PAPIS Program Providers

Colonial Community Correctional Transitional Service

4093 Ironbound Road, Suite B

Williamsburg, VA 23188

Phone: 757-564-2311 Fax: 757-229-8963

Areas Served: Charles City, James City, New Kent, Poquoson, Williamsburg & York

Northern Neck Regional Jail Reentry & Transition Services

Post Office Box 1090

Warsaw, VA 22572

Phone: 804-333-6005; Fax: 804-333-6029

Areas Served: Essex (post-release only), Lancaster (post-release only), Northumberland, Richmond

County and Westmoreland

Institution: Northern Neck Regional Jail

Northwestern Regional Adult Detention Center

143 Fort Collier Road Winchester, VA 22603

Phone: 540-535-3851; Fax: 540-524-6192

Area Served: Clarke, Fauquier, Frederick, Winchester

Institutions: Northwestern Regional Adult Detention Center

Offender Aid and Restoration (OAR) provides a variety of services aimed at restoring the individual as a responsible member of the community. Programs focus on employment counseling and job placement, employments support services, housing assistance, parenting education, pre-release productive citizenship classes, support groups and one-to-one mentoring support. OAR, a community-based restorative justice organization, blends compassion and accountability to assist offenders in leading productive and responsible lives.

OAR of Arlington and the Cities of Alexandria and Falls Church

1400 North Uhle Street, Suite 704

Arlington, Virginia 22201

Phone: 703-228-7030

Areas Served: Arlington County and the Cities of Alexandria and Falls Church Institutions Served: Jails in Alexandria and Arlington and individuals returning from Coffeewood Correctional center, Haynesville Correctional Center and Sussex II and other Department of Corrections Facilities

OAR of Fairfax, Inc.

10640 Page Avenue, Suite 250

Fairfax, Virginia 22030

Phone: 703-246-3033

Areas Served: Counties of Fairfax, Loudoun, and Prince William; Cities of Fairfax and Manassas Institution Served: Fairfax Adult Detention Center and Alternative Incarceration Branch, Loudoun Adult Detention Center and Work Release Center and Prince William Adult Detention Center

OAR-- Jefferson Area

750 Harris Street, Suite 207

Charlottesville, Virginia 22903

Phone: 434-296- 2441

Areas Served: Albemarle, Fluvanna, Goochland, Greene, Louisa, Madison, Nelson, and Orange; City of Charlottesville

Institutions: Albemarle/Charlottesville Regional Jail, Central Virginia Regional Jail and Piedmont Halfway House

OAR of Richmond, Inc. (also known as Opportunity Alliance and Reentry of Richmond)

3111 West Clay Street

Richmond, VA 23230

Phone: 804-643-2746

Areas Served: Cities of Colonial Heights, Hopewell, Petersburg and Richmond, Town of Ashland, Counties of Caroline, Chesterfield, Goochland, Hanover, Henrico, New Kent Institutions Served: Jails in Chesterfield, Henrico and Richmond City; Regionals Jails and Pamunkey Regional Jail, and the Powhatan, Deep Meadow, and Fluvanna Correctional Centers and the Virginia Correctional Center for Women

STEP-UP, Inc

5900 East Virginia Beach Blvd., Suite 102

Norfolk, VA 23502

Phone: 757-588-3151; Fax: 757-587-4507

Areas Served: Cities of Chesapeake, Franklin, Hampton, Newport News, Norfolk, Portsmouth, Suffolk, Virginia Beach and Wakefield; Counties of Accomack, Isle of Wight, Northampton, Southampton, Surry and Sussex Institutions: Brunswick and Deerfield Correctional Centers, Virginia Correctional Center for Women, Greensville, Haynesville, Indian Creek, St. Bridges, Sussex I and II Correctional Centers; Jails in Chesapeake, Hampton, Newport News, Norfolk, Portsmouth, Virginia Beach and Williamsburg

Virginia CARES, Inc.

108 Henry St, NW, 3rd Floor

Roanoke, VA 24016

Phone: 540-342-9344; Fax: 540-342-9427

http://vacares.org/

Cities/Towns: Abingdon, Bedford, Blacksburg, Bristol, Christiansburg, Clifton, Forge, Covington, Fredericksburg, Hampton, Lynchburg, Newport News, Petersburg, Radford, Roanoke, Rocky Mount, Salem and Warrenton

Counties of: Alleghany, Amherst, Appomattox, Bedford, Botetourt, Buchanan, Buckingham, Campbell, Craig, Dickenson, Fauquier, Floyd, Franklin, Frederick, Giles, Henry, Montgomery, Prince George, Pulaski, Roanoke, Rockbridge, Scott, Tazewell, Washington and Wise Institutions: Appalachian Detention Center, Augusta, Botetourt Unit 25, Brunswick, Buckhingham, Cold Springs, Fluvanna, Patrick Henry Unit 28, Petersburg Federal Prison, Tazewell Unit 31, Wise Unit 18

Local Jails Served: Fauquier, Hampton, Lynchburg, Newport News, Salem and Roanoke Regional Jails: Blue Ridge, Duffield, Hampton Roads, New River Valley, Piedmont and Western Virginia

Virginia Community Re-Entry Initiative (VCRI)

The Virginia Community Re-Entry Initiative (VCRI) is a community-based re-entry approach that is voluntarily implemented by a number of Virginia localities. Like other resources in this manual, these organizations are committed to helping you successfully reenter community life. Participating localities established a **local re-entry council** that coordinates local resources to reduce recidivism, maximize opportunities for former offenders to successfully return to the community and to support family and community reintegration. The re-entry council can serve as referral points for your pre-release planning.

State probation and parole districts can provide positive supports to help you transition to the community. Many state probation and parole districts have a re-entry senior probation and parole officer that serves as a key member of the re-entry councils. For additional information about re-entry councils, contact a state probation and parole district office in your area.

Virginia Probation & Parole Districts

District 1: Serving the City of Richmond 829 Oliver Hill Way/Richmond, VA 23219 804-786-0251

District 2: *Serving the City of Norfolk* 861 Monticello Avenue/Norfolk, VA 23510 757-683-8417

District 3: Serving the City of Portsmouth 601 Port Centre Parkway, Suite 200/Portsmouth, VA 23704 757-396-6845

District 4: Serving the Accomack, Northampton, and the Eastern Shore 23328 Front Street/P.O.Box 27/Accomack, VA 23301 757-787-5890

District 5: Counties of Gloucester, King & Queen, Mathews, Middlesex and the Town of West Point 6270 Professional Drive/Gloucester, VA 23061 804-695-1693

District 6: Serving the County of Isle of Wight, City of Suffolk and the Town of Smithfield 425 West Washington Street, Suite 5/Suffolk, VA 23434 757-925-2278

District 7: Serving the Counties of Amelia, Dinwiddie, Nottoway, Powhatan and the City of Petersburg 26317 W. Washington Street, Bld. 2/P.O. Box 511/Petersburg, VA 23804 804-534-6542

District 8: Serving the Counties of Halifax, Lunenburg and Mecklenburg and the Town of South Boston

2510 Houghton Avenue/South Boston, VA 24592 434-575-5774

District 9: Serving the Counties of Albemarle, Fluvanna, Goochland and Lousia, and the City of Charlottesville

750 Harris Street, Suite 202/Charlottesville, VA 22903 434-295-7194

District 10: Serving the County of Arlington and the City of Falls Church 3300 North Fairfax Drive, Ste 320/Arlington, VA 22201 703-875-0100

District 11: Serving the Counties of Clarke, Frederick, Shenandoah and Warren, the City of Winchester and the Towns of Front Royal and Woodstock
100 Premiere Place/Winchester, VA 22601
540-722-3404

District 12: Serving the Counties of Augusta, Bath, Highland and the Cities of Staunton and Waynesboro
500 Commerce Road/Staunton, VA 24401
P.O. Box 238/Staunton, VA 24402
540-332-7780

District 13: Serving the Counties of Amherst, Campbell and Nelson and the City of Lynchburg 2209 Florida Avenue/Lynchburg, VA 24501 434-947-6651

District 14: Serving the County of Pittsylvania and the City of Danville 220 Deer Run Road/Danville, VA 24540 434-791-5231

District 15: Serving the County of Roanoke, and the Cities of Roanoke and Salem and the Town of Vinton
305 Electric Road/Salem, Virginia 24153
540-387-5257

District 16: Serving the Counties of Bland, Carroll, Giles, Grayson and Wythe and the City of Galax 335 West Monroe Street, 3rd Floor/Wytheville, VA 24382 276-228-5311

District 17: Serving the Counties of Russell, Smyth and Washington and the City of Bristol 252 West Main Street, Suite 4/Abington, VA 24210 276-676-5477

District 18: Serving the Counties of Dickenson, Lee, Scott and Wise and the City of Norton 1650 Park Avenue, SW/Norton, VA 24273 276-679-9201

District 19: Serving the City of Newport News 2506 Warwick Blvd./Newport News, VA 236007 757-247-8000

District 20: Serving the City and County of Bedford 107-C Turnpike Road/Bedford, VA 24523 540-586-7920

District 21: Serving the Counties of Stafford, Spotsylvania and King George aand City of Fredericksburg
5620 Soutpointe Centre Blvd./Fredericksburg, VA 22407
540-710-2102

District 22: Serving the Counties of Henry and Patrick and the City of Martinsville 32 Bridge Street, Suite 300/Martinsville, VA 24112 276-666-2366

District 23: Serving the City of Virginia Beach 2520 Nimmo Parkway/Virginia Beach, VA 23456 757-821-7575

District 24: Serving the Counties of Appomattox, Buckingham, Charlotte, Cumberland and Prince Edward 601 Industrial Park Road/P.O. Box 271/Farmville, VA 23901 434-392-8671

District 25: Serving the Counties of Fauquier, Loudoun and Rappahannock and the Town of Warrenton
751-D Miller Drive/Leesburg, VA 20175
703-771-2510

District 26: Serving the Counties of Culpeper, Greene, Madison and Orange 1845 Orange Road/Culpeper, VA 22701 540-829-7369

District 27: Serving the City of Colonial Heights and the County of Chesterfield 6910 Courthouse Road/Chesterfield, VA 23832 804-796-4225

District 28: Serving the City of Radford and the Counties of Floyd, Montgomery, and Pulaski 1216 E. Main Street/Radford, VA 24141 540-831-5850

District 29: Serving the City and County of Fairfax, and the Towns of Clifton, Herndon and Vienna
10398 Democracy Lane, Suite 101/Fairfax, VA 22030
703-934-0880

District 30: Serving the City of Hampton
7 West Queensway/P.O.Box 69222/Hampton, VA 23669
757-727-4855

District 31: Serving the City of Chesapeake 909 Live Oak Drive, Suite 125/Chesapeake, VA 23320 757-424-6760

District 32: Serving the County of Henrico 2914 Hungry Springs Road/Richmond, VA 23228 804-672-7486

District 33: Serving the Counties of Essex, Lancaster, Northumberland, Westmoreland and Richmond and the Town of Colonial Beach 471 Main Street/P.O.Box 159/Warsaw, VA 22572 804-333-3286

District 34: Serving the Cities of Williamsburg and Poquoson and the Counties of Charles City, James City, New Kent, York and the Community of Lanexa 5244 Olde Towne Road/Williamsburg, VA 23188 757-253-4860

District 35: Serving the County of Prince William 9309 Center Street, Suite 204/Manassas, VA 20110 703-361-9149

District 36: Serving the City of Alexandria 4740 Eisenhower Avenue Alexandria, VA 222304 571-414-6868

District 37: Serving the Town of Rocky Mount, and the City of Franklin 245 Circle Drive/P.O.Box 2015/Rocky Mount, VA 24151 540-483-0854

District 38: Serving the Cities of Emporia and Hopewell and the Counties of Brunswick, Greensville, Prince George, Surry and Sussex
418 South Main Street/Emporia, VA 23847
434-348-3211

District 39: Serving the City of Harrisonburg, and the Counties of Page and Rockingham 30-A West Water Street/Harrisonburg, VA 22801 540-433-2404

District 40: Serving the City of Covington, Towns of Buchanan, Clifton Forge, Fincastle, Iron Gate, New Castle and Troutville and Counties of Alleghany, Botetourt, and Craig 450 South Church Street/P.O.Box 588/Fincastle, VA 24090 540-473-2056

District 41: Serving the Town of Ashland and the Counties of Caroline and Hanover 103 Green Chimneys Court, Suite A/Ashland, VA 23005 804-752-5507

District 42: Serving the City of Franklin and the County of Southampton 161 Stewart Drive/P.O. Box 306/Franklin, VA 757-562-0305

District 43: Serving the Counties of Buchanan and Tazewell 134 Taylor Road/Cedar Bluff, VA 24609 P.O. Box 463/Pounding Mill, VA 24637 276-963-3092

Virginia Re-Entry & Community Collaboration Councils

Albemarle/Charlottesville Re-Entry & Community Collaboration Council

Serving: City of Charlottesville; Albemarle County

Alexandria Re-Entry & Community Collaboration Council

Serving: City of Alexandria

Allegheny/Covington/Botetourt/Craig Re-Entry & Community Collaboration Council

Serving: Allegheny, Botetourt and Craig Counties

Appalachian Re-Entry & Community Collaboration Council

Serving: City of Norton; Dickenson, Lee, Scott and Wise Counties

Arlington Re-Entry & Community Collaboration Council

Serving: Arlington County

Bedford Re-Entry & Community Collaboration Council

Serving: City of Bedford and Bedford County

Black Diamond Re-Entry & Community Collaboration Council

Serving: Tazewell and Buchanan Counties

Blue Ridge Re-Entry & Community Collaboration Council

Serving: City of Lynchburg, Town of Altavista; Campbell, Appomattox, Amherst and Nelson Counties

Central Shenandoah Re-Entry & Community Collaboration Council

Serving: Cities of Staunton and Waynesboro; Augusta, Rockbridge, Highland and Bath Counties

Chesapeake Re-Entry & Community Collaboration Council

Serving: City of Chesapeake

Colonial Re-Entry & Community Collaboration Council

Serving: City of Williamsburg & York; Poquoson and James City Counties

Culpepper Area Re-Entry & Community Collaboration Council

Serving: Culpepper, Orange, Madison and Rappahannock Counties

Danville/Pittsylvania Re-Entry & Community Collaboration Council

Serving City of Danville and Pittsylvania County

Eastern Shore Re-Entry & Community Collaboration Council

Serving: Accomack and Northampton Counties

Fairfax Re-Entry & Community Collaboration Council

Serving: Cities of Fairfax and Falls Church; Fairfax County

Fauquier Re-Entry & Community Collaboration Council

Serving: Fauquier County

Galax Re-Entry & Community Collaboration Council

Serving: City of Galax; Carroll and Grayson Counties

Greene Re-Entry & Community Collaboration Council

Serving: Greene County

Hampton Re-Entry & Community Collaboration Council

Serving: City of Hampton

Harrisonburg/Rockingham/Page Re-Entry & Community Collaboration Council

Serving: City of Harrisonburg; Rockingham and Page Counties

Highlands Re-Entry & Community Collaboration Council

Serving: City of Bristol; Bland, Smyth, Russell, Washington and Wythe Counties

Loudoun Re-Entry & Community Collaboration Council

Serving: Loundon County

Lousia Re-Entry & Community Collaboration Council

Serving: Lousia County

Manassas/Prince William Re-Entry & Community Collaboration Council

Serving: Cities of Manassas & Manassas Park; Prince William County

Martinsville/Henry/Patrick/Franklin Re-Entry & Community Collaboration Council

Serving: City of Martinsville; Henry, Patrick and Franklin Counties

Middle Peninsula Re-Entry & Community Collaboration Council

Serving: Gloucester, Mathews & Middlesex Counties

New Kent and Charles City Re-Entry & Community Collaboration Council

Serving: New Kent & Charles City Counties

New River Valley Re-Entry & Community Collaboration Council

Serving: City of Radford; Pulaski, Giles, Montgomery and Floyd Counties

Newport News Re-Entry & Community Collaboration Council

Serving: City of Newport News

Norfolk Re-Entry & Community Collaboration Council

Serving: City of Norfolk

Northern Neck Re-Entry & Community Collaboration Council

Serving: Lancaster, Richmond, Northumberland and Westmoreland Counties

Northern Shenandoah Re-Entry & Community Collaboration Council

Serving: City of Winchester; Frederick, Clark, Shenandoah and Warren Counties

Planning District 14 Re-Entry & Community Collaboration Council

Serving: Amelia, Buckingham, Cumberland, Lunenburg, Nottoway, Prince Edward and Charlotte Counties

Planning District 16 Re-Entry & Community Collaboration Council

Serving: City of Fredericksburg; Caroline, King George, Spotsylvania and Stafford Counties

Petersburg/Dinwiddie Re-Entry & Community Collaboration Council

Serving: City of Petersburg and Dinwiddie County

Portsmouth Re-Entry & Community Collaboration Council

Serving: City of Portsmouth

Powhatan Re-Entry & Community Collaboration Council

Serving: Powhatan, Goochland and Fluvanna Counties

Richmond Regional Re-Entry & Community Collaboration Council

Serving: City of Richmond; Henrico, Chesterfield and Hanover Counties

Roanoke Re-Entry & Community Collaboration Council

Serving: Cities of Roanoke and Salem; Roanoke County

Southcentral Virginia Re-Entry & Community Collaboration Council

Serving: Cities of Emporia, Hopewell; Greensville, Sussex, Prince George, Brunswick and Surry Counties

Southside Re-Entry & Community Collaboration Council

Serving: Town of South Boston; Halifax and Mecklenburg Counties

Upper Peninsula Re-Entry & Community Collaboration Council

Serving; Essex, King and Queen, Richmond and King William Counties

Virginia Beach Re-Entry & Community Collaboration Council

Serving: City of Virginia Beach

Restoration of Rights

An individual convicted of a felony in Virginia loses four civil rights - the right to vote, sit on a jury, serve as a notary public and run for public office as well as being able to carry a firearm. The Constitution of Virginia gives the Governor the discretion to restore civil rights, but not firearm rights.

To be eligible for Restoration of Civil Rights, an individual must have a felony conviction and be free of incarceration and/or supervision resulting from felony convictions. The Secretary of the Commonwealth's Office gives priority consideration to individuals who request Restoration of Civil Rights. You may call the office at 804-692-0104 or go to their website restore.virginia.gov.

The Secretary of the Commonwealth's Office does identify individuals who may meet the Governor's standards for restoration of rights and those individuals will be considered for possible restoration in the order of when they were released from supervision.



Appendix

Emergency Assistance

EMERGENCY NUMBERS

If you are in a medical crisis, call 911 for immediate medical and mental health assistance.

If you have thoughts of harming yourself, call the Veterans Suicide Hotline Resource at 1-800-273-TALK (8255) or the National Suicide Support Number: 1-888-784-2433 (1-888-SUICIDE

To find homeless veteran service providers in your area, call 1-800-VET-HELP.

VA Resources

VA Medical Centers Serving Virginia

Beckley VA Medical Center

200 Veterans Avenue Beckley, WV 25801 304-255-2121, ext. 4480 (Provides care to veterans living in southwestern Virginia)

Hunter Holmes McGuire VA Medical

1201 Broad Rock Blvd., 116A Richmond, VA 23249 804-675-5000

James H. Quillen VA Medical Center

Corner of Lamont & Veterans Way Mountain Home, TN 37684 423-926-1171

Salem VA Medical Center

197 Roanoke Boulevard Salem, VA 24153 540-982-2463

Hampton VA Medical Center

100 Emancipation Drive, 116B Hampton, VA 23667 757-722-9961

Martinsburg WVA Medical Center

510 Butler Avenue Martinsburg, WV 25405 304-263-0811 800-463-6295

Washington DC VA Medical Center

50 Irving Street, NW Washington, DC 20422 202-745-8000 or 888-553-0242 (provides care to veterans residing in Northern Virginia counties)

VA Community Based Outreach Clinics

You can use Community Based Outpatient Clinics (CBOC's) for routine care after you have registered for care at the associated medical center. These CBOC's are designed to provide access to healthcare and routine care in areas distant from the medical center.

Alexandria

6940 South Kings Highway Suite #208 Alexandria, VA 22301 703-313-0694

Charlottesville

650 Peter Jefferson Pkwy Charlottesville, VA 22911 434-293-3890

Danville

705 Piney Forest Rd Danville, VA 24540 434-710-4210

Emporia

1746 East Atlantic Emporia, VA 23847 434-348-1500

Fredricksburg

1965 Jefferson Davis Hwy., Suite 100 Fredricksburg, VA 22401 540-370-4468

Harrisonburg

847 Cantrell Avenue, Suite 100 Harrisonburg, VA 22801 540-442-1773

Hillsville

702 Pine St Hillsville, VA 24343 276-779-4220

Lynchburg

1600 Lakeside Dr Lynchburg, VA 24501 434-316-5000

Norton

654 Highway 58 East Norton, VA 24273 276-679-8010

Staunton

102 Business Way Staunton, VA 24401 540- 886-5777

Stephens City

106 Hyde Court Stephens City, VA 22655 540-869-0600

Saltville

308 W. Main Street Saltville, VA 23470 276-496-4433

Tazewell

123 Ben Bolt Avenue Tazewell, VA 24651 276-988-2526

Virginia Beach, VA

244 Clearfield Avenue Virginia Beach, VA 23462 757-722-9961 ext 1900

Wytheville

165 Peppers Ferry Road Wytheville, VA 24382-2363 276-227-5400

Vet Centers

Veterans who served on active duty in a war or conflict may apply for counseling to assist in readjusting to civilian life. Veterans who served in the active military during the Vietnam Era, but not in the Republic of Vietnam, may also be eligible if they requested assistance before January 1, 2004. Vet Centers provide readjustment counseling and outreach services to all veterans who served in any combat zone. Services are also available for their family members for military-related issues. These benefits are provided at no cost to the veteran or family.

Alexandria Vet Center

6940 South Kings Highway #204 Alexandria, VA 22310 Phone: 703-360-8633

Fax: 703-360-2935

Norfolk Vet Center

1711 Church Street, Suites A&B Norfolk, VA 23504 Phone: 757-623-7584

Fax: 757-441-6621

Richmond Vet Center

4902 Fitzhugh Avenue Richmond, VA 23230 Phone: 804-353-8958 Fax: 804-353-0837

Roanoke Vet Center

350 Albemarle Ave., SW Roanoke, VA 24016 Phone: 540-342-9726 Fax: 540-857-2405

Washington DC Vet Center

1250 Taylor St, NW Washington, DC 20011 Phone: 202-726-5212

Martinsburg

900 Winchester Avenue Martinsburg, VW 25401 Phone: 304-263-6776

Shelter & Housing Crisis Assistance Hotlines

Virginia Community	Crisis Assistance Contact	Localities (City/County)
Richmond/Henrico, Chesterfield, Hanover Counties CoC	Shelter Diversion Line (YWCA of Richmond) 804-972-0813	Charles City, Chesterfield, Goochland, Hanover, Henrico, New Kent, Powhatan, and the City of Richmond
Norfolk, Chesapeake, and Suffolk CoC	ForKids Housing Crisis Hotline 757-622-6400 option 5 or 1-866-750-4431	City of Chesapeake, City of Franklin, Isle of Wight, City of Norfolk, Southampton, and the City of Suffolk
Roanoke City & County/Salem CoC	City of Roanoke Central Intake 540-853-1163	Alleghany, Botetourt, City of Covington, Craig, Roanoke (City and County), and the City of Salem
Virginia Beach CoC	Connection Point 757-227-5932	City of Virginia Beach
Charlottesville CoC	The Haven 434-973-1234 ext. 100	Albemarle, City of Charlottesville, Fluvanna, Greene, Louisa, and Nelson
Newport News/ Hampton/ Virginia Peninsula CoC	ForKids Housing Crisis Hotline 757-622-6400 option 5 or 1-866-750-4431	City of Hampton, James City, City of Newport News, City of Poquoson, City of Williamsburg, York
Portsmouth CoC	Portsmouth Area Resources Coalition 757-397-5208	City of Portsmouth
Lynchburg CoC	Coordinated Homeless Intake and Access 434-455-5722	Amherst, Appomattox, Bedford (City and County), Campbell, and City of Lynchburg
Fredericksburg/Spotsylvania, Stafford Counties CoC	George Washington Regional Commission 540-642-1579	Caroline, City of Fredericksburg, King George, Spotsylvania, and Stafford

Shelter & Housing Crisis Assistance Hotlines

Virginia Community	Crisis Assistance Contact	Localities (City/County)
Harrisonburg/ Winchester CoC	Mercy House 540-271-1701	City of Harrisonburg, City of Winchester, Rockingham, Clarke, Frederick, Page, Shenandoah, Warren
Arlington County CoC	Centralized Access Center 703-228-1300	Arlington
Fairfax County CoC	Coordinated Services Planning 703-222-0880	Fairfax (City and County) and Falls Church
Loudoun County CoC	Loudoun County Department of Family Services 703-777-0353	Loudoun
Alexandria CoC	Homeless Services Assessment Center 703-746-5902	City of Alexandria
Prince William County CoC	Prince William Department of Social Services 703-792-7549	City of Manassas, City of Manassas Park, and Prince William
Planning District 1 (Lenowisco)	Family Crisis Support Services 1-800-572-2278	Lee, Scott, Wise, and Norton
Planning District 2 (Cumberland Plateau)	People Incorporated 276-619-2240	Buchanan, Dickenson, Russell, Tazewell, Washington, and City of Bristol
Planning District 3 (HOPE Inter-Agency Council on Homelessness)	HOPE, Inc. Housing Solution Coordinator 276-228-6280 ext. 253	Bland, Carroll, Grayson, Smyth, Wythe, and City of Galax

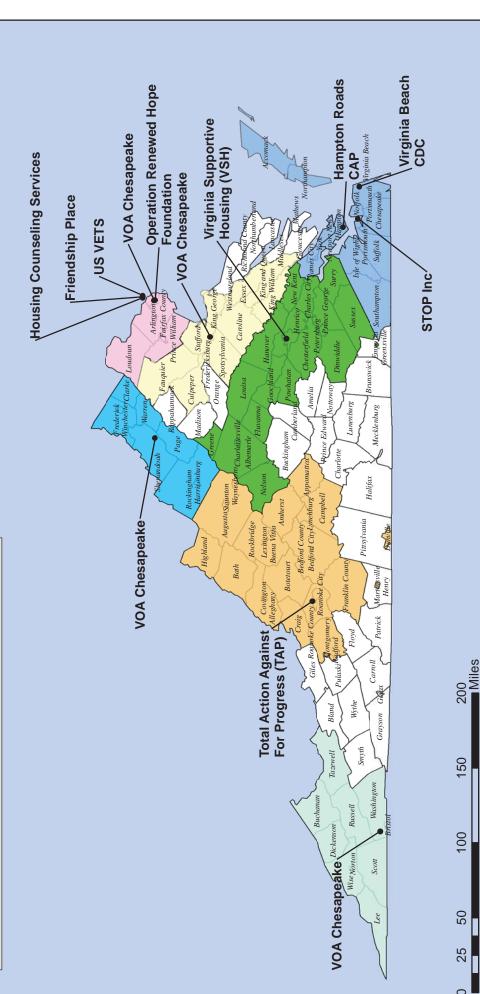
Shelter & Housing Crisis Assistance Hotlines

Virginia Community	Crisis Assistance Contact	Localities (City/County)
Planning District 4 (Housing Partnership for the New River Valley)	New River Family Shelter 540-200-5053	Giles, Floyd, Montgomery (including Blacksburg and Christiansburg), Pulaski, and City of Radford
Planning District 9 (Foothills Housing Network)	FHN Central Entry 540-724-6630	Culpeper, Fauquier, Madison, Orange, and Rappahannock
Planning District 10 Staunton/Waynesboro/August a, Highland Counties CoC	Waynesboro Redevelopment and Housing Authority 540-946-9230	Augusta, Highland, Bath, Rockbridge, cities of Staunton, Waynesboro, Lexington, Buena Vista,
Planning District 12 (West Piedmont Better Housing Coalition)	Piedmont Community Services - ListenLine 1-877-934-3576	City of Danville, Franklin, Henry, City of Martinsville, Patrick, and Pittsylvania
Planning District 13 (Southside)	Tri-County Community Action 434-575-7916	Brunswick, Charlotte, Halifax, and Mecklenburg
Planning District 14 (Heartland)	STEPS, Inc. 434-696-1117	Amelia, Buckingham, Cumberland, Lunenburg, Nottoway, and Prince Edward
Planning Districts 17/18 (Northern Neck/Middle Peninsula Housing Partnership)	The Haven 1-800-224-2836	Lancaster, Westmoreland, Northumberland, Richmond County, Essex, Gloucester, Mathews, Middlesex, King and Queen, King William
Planning District 19 (Crater Area Coalition on Homelessness)	St. Joseph's Villa Flagler Housing Resource Center 804-722-1181	City of Colonial Heights, Dinwiddie, City of Emporia, Greensville, City of Hopewell, City of Petersburg, Prince George, Surry, and Sussex
Planning District 22 (Community Partners of the Eastern Shore)	Accomack-Northampton Planning District Commission 757-787-2936	Accomack and Northampton

Virginia SSVF Providers



Scroll down for contact information



Virginia Supportive Services for Veteran Families (SSVF)

2017-2018 Program Contacts

Through the SSVF Program, VA aims to improve very low-income Veteran families' housing stability (rapid re-housing/prevention, and supportive services). Grantees (private non-profit organizations and consumer cooperatives) provide eligible Veteran families with outreach, case management, and assistance in obtaining VA and other benefits, which may include:

- Health care services
- Daily living services
- Personal financial planning services
- Transportation services

- Fiduciary and payee services
- Legal services
- Child care services
- Housing counseling services

In addition, grantees may also provide time-limited payments to third parties (e.g., landlords, utility companies, moving companies, and licensed child care providers) if these payments help Veterans' families stay in or acquire permanent housing on a sustainable basis.

http://www.va.gov/homeless/ssvf.asp

If you are a Veteran in need of help, call 1-877-424-3838 (4AIDVET) or scroll down to a local provider

Northern Virginia

Friendship Place (DC)		
Areas Served: Counties of Arlington, Fairfax, Fairfax City, Manassas, and Manassas Park, Loudou n, Prince William, City of Falls Church, and City of Alexandria		
vfscreen@friendshipplace.org	202-658-9599	

Housing Counseling Services	
Areas Served: Arlington, City of Alexandria, Fairfax	
ssvfprogram@housingetc.org	(202) 667-7006

Operation Renewed Hope Foundation	
https://operationrewedhopefoundation.org	
Areas Served: Arlington, Alexandria, Fairfax, Loudoun, Prince William	
	703-887-8117

United States Veterans Initiative		
Areas Served: Arlington, Alexandria, and Fairfax		
dtruchon@usvetsinc.org	202-441-1016	

Volunteers of America Chesapeake (VOA)		
Northern	ı Virginia	
Areas Served: Arlington, Fairfax, Fairfax City, Manas.	sas, and Manassas Park, Loudoun, Prince William	
and City of Alexandria		
cweldy@voaches.org	703-341-7020	
mporter@voaches.org	703-341-5077	
Frederic	cksburg	
Areas Served: City of Fredericksburg and counties of Spotsylvania, Stafford, King George,		
King and Queen, King William, Caroline, Essex, Fauquier, and Culpeper		
sebrown@voaches.org	844-461-2982	
nmarquina@voaches.org		

Central Virginia

Virginia Supportive Housing (VSH)		
Areas Served: Richmond City, Charles City, Colonial H	leights, Petersburg, Hopewell, Hanover, Henrico,	
Chesterfield, New Kent, Goochland, Prince George, Powhatan, Dinwiddie, Surry, Sussex, Emporia		
tskipwith@virginiasupportivehousing.org	788-6825 ext.260	
Areas Served: Charlottesville, Albemarle, Fluvanna, Greene, Louisa, and Nelson		
tskipwith@virginiasupportivehousing.org	788-6825 ext.260	

Southeastern Virginia (Hampton Roads)

Hampton Roads Community Action Program		
Areas Served: Newport News, Hampton, Poquoson, Williamsburg, James City County, and York County		
mgrant@hrcapinc.org	757-247-0379	

STOP Inc.	
Areas Served: Chesapeake, Norfolk, Portsmouth and Virginia Beach, Suffolk, Franklin City, Isle of Wight, Southampton, Accomack, Northampton Counties	
ssvfintake@stopinc.org	(757) 858-1399

Virginia Beach Community Development Corporation (VBCDC)		
Areas Served:		
Families -Virginia Beach and Portsmouth		
Singles- Virginia Beach, Norfolk, Portsmouth, Chesap	eake, Suffolk, Isle of Wight, Southampton,	
Franklin City, Hampton, Newport News		
TDavis@vbcdc.org	(757) 463-9516	
ForKids (sub-grantee of VBCDC)		
Areas Served: Families only- Norfolk, Chesapeake, Suffolk, Isle of Wight, Southampton, Franklin City		
SBrackett@forkidsva.org	757-622-6400 option 5	

Western Virginia

Volunteers of America Chesapeake (VOA)			
Northwestern Virginia			
Areas Served: Counties of Page, Shenandoah, Warren, Clarke, Rockingham and Frederick, City of Winch			
ester and Harrisonburg			
dcullers@voaches.org	844-461-2982		
Southwester	ern Virginia		
Areas Served: Counties of Buchanan, Dickenson, Lee, Scott, Washington, Russell, Tazewell, Wise and			
City of Norton and Bristol			
yfraction@voaches.org	844-461-2982		

Total Action For Progress (TAP)				
Areas Served: City of Danville, Martinsville, Roanoke, Salem, Staunton, Rockbridge, Buena Vista, and Le xington. Counties of Roanoke, Craig, Botetourt, Franklin, Montgomery, Augusta				
Evelyn.jordan@tapintohope.org Aldith.ellis@tapintohope.org	540-283-4800			
Areas Served: Lynchburg, Bedford, Amherst, Appomatt	ox, and Campbell			
Evelyn.jordan@tapintohope.org	540-283-4918			
Areas Served: Counties of Alleghany, Covington, Bath, Highland				
Anne.stclair@tapintohope.org	540-962-6328			

	Alexa	ndria Community Services Board s: http://www.alexandriava.gov/dchs/	
			c : C: (
DDIIDCD : 0	Interim Exec. Dir.	Ms. Carol Layer, LCSW	Serving: City of
DBHDS Region 2	Address	4480 King Street, 5th Floor	Alexandria
	DI NI I	Alexandria, VA 22302	T CCCD
	Phone Number	(703) 746-3406	Type of CSB:
	FAX Number TDD	(703) 379-3962	Administrative Policy
	Number	(703) 746-3440	TI C. C. C. D.
	E-mail Address	carol.layer@alexandriava.gov	Types of CSBs are
	Emergency Services Number	(703) 746-3401	defined in $\int 37.2-100$ of the Code of Virginia
	Chainmanan	Mr. Roy Shannon	
	Chairperson	302 E. Raymond Ave.	
	Address	Alexandria, VA 22301	
	D1 3.1 1	(703) 328-8285	
	Phone Number	rrshannon@rrbmdk.com	
	E-mail Address		
		Highlands Community Services Board Web Site: http://www.ahcsb.org	
	Executive Director	Mrs. Ingrid W. Barber	Serving: County of
DBHDS Region 1	Address	205 E. Hawthorne Street	Alleghany and City
DDFIDS Region 1	Address	Covington, VA 24426	
	DI NI I EAX		of Covington
	Phone Number FAX	(540) 965-2135	
	Number	(540) 965-6371	77 4 6 6 6 7
	TDD Number	(540) 962-3939	Type of CSB:
	E-mail Address	ibarber@ahcsb.org	Operating
	Emergency Services Numbers	(540) 965-6537 (during business hours) (800) 446-0128 (evenings & weekends)	
	Chairperson Address	Mrs. Anne Dean	
	T I I I I I I I I I I I I I I I I I I I	110 Maple Lane	
	Phone Number	Covington, VA 24426	
	E-mail Address	(540) 962-0317	
	Li man radiess	Aniedoddle@aol.com	
	Arlington	County Community Services Board	
		/health.arlingtonva.us/behavioral-healthcare/	
htt	p://aging-disability.arling	conva.us/ http://www.arlingtonv	<u>va.us/csb</u>
	Executive Director	M D 1 1 W/ I COW/ D COW/	Serving: County of
DBHDS Region 2	Address	Ms. Deborah Warren, LCSW, DCSW	Arlington
DDI ID3 Region 2	radicss	2100 Washington Boulevard, 4th Floor	7. Timigton
	Phone Number FAX	Arlington, VA 22204	
	Number	(703) 228-5150	Type of CSB:
	TDD Number	(703) 228-5234	Administrative
		(703) 228-5242	
	E-mail Address	dwarren@arlingtonva.us	Policy
	Emergency Services		
	Number	(703) 228-5160	
	Chairperson Address	Mrs. Anne Hermann	
	Champerson riddiess	2514 North Quebec Street	
	Phone Number	Arlington, VA 22207	
	E-mail Address	(703) 524-3684	
	12-111an Address	Rherm65128@aol.com	
	<u> </u>	1	

		e Ridge Behavioral Healthcare Veb Site: http://www.brbh.org	
DBHDS Region 3 and Sub-region 3.a.	Phone Number FAX Number TDD Number E-mail Address Emergency Services	Ms. Debbie Bonniwell, MBA, LCSW 301 Elm Avenue, SW Roanoke, VA 24016-4001 (540) 345-9841 (540) 345-6891 (540) 345-0690 dbonniwell@brbh.org	Serving: Counties of Botetourt, Craig, and Roanoke and Cities of Roanoke and Salem Type of CSB: Operating
	Number Chairperson Address Phone Number E-mail Address	(540) 981-9351 Mr. David C. Wells 301 Elm Avenue, SW Roanoke, VA 24016-4001 (540) 765-8119 david.carl.wells@gmail.com	
Web Site: h		ake Integrated Behavioral Healthcare et/Government/Boards-Commissions/Full-	Listing/Integrated-
	1	Behavioral-Healthcare.htm	
DBHDS Region 5	Executive Director Address	Mr. Joseph J. Scislowicz 224 Great Bridge Boulevard Chesapeake, VA 23320	Serving: City of Chesapeake
	Phone Number FAX Number TDD Number E-mail Address	(757) 547-9334 (757) 819-6292 jscislowicz@chesapeakeibh.net	Type of CSB: Administrative Policy
	Emergency Services Number	(757) 547-9334 (business hours) (757) 548-7000 (after hours)	
	Chairperson Address	Dr. Daniel W. Carlson 4405 Tartan Arch	
	Phone Number E-mail Address	Chesapeake, VA 23321 (757) 544-6393 danandbabs@verizon.net	
		erfield Community Services Board te: http://www.chesterfield.gov/csb/	
DBHDS Region 4	Executive Director Address	Ms. Debbie Burcham 6801 Lucy Corr Blvd (P.O. Box 92) Chesterfield, VA 23832-0092	Serving: County of Chesterfield
	Phone Number FAX Number TDD Number E-mail Address	(804) 768-7220 (804) 768-9205 (804) 768-7200 burchamd@chesterfield.gov	Type of CSB: Administrative Policy
	Emergency Services Number	(804) 748-6356	
	Chairperson Address	Tyler Craddock 731 Orchard Harvest Drive Chester, VA 23836	
	Phone Number E-mail Address	Chester, VA 23836 (804) 980-1172 <u>tcraddock@gmail.com</u>	

		l Behavioral Health (CBH)	
	Web Site: http:/	//www.colonialbehavioralhealth.org	
DBHDS Region 5	Executive Director Address	Mr. David A. Coe 473 McLaws Circle Williamsburg, VA 23185	Serving: Counties of James City and York and Cities of
	Phone Number FAX Number TDD Number E-mail Address	(757) 253-4061 (757) 253-4208 (AD/MH/SA) (757) 253-4377 dcoe@colonialbh.org	Poquoson and Williamsburg
	Emergency Services Number	(757) 220-3200	Type of CSB: Operating
	Chairperson Address	Mr. John Kuplinski 473 McLaws Circle	
	Phone Number E-mail Address	Williamsburg, VA 23185 (757) 253-4061 jkuplinski@colonialbh.org	
		oads Community Services Board ite: http://www.crossroadscsb.org	
DBHDS Region 4	Executive Director Address	Susan K. Baker, Ph.D. 60 Bush River Drive (P.O. Drawer 248) Farmville, VA 23901-0248	Serving: Counties of Amelia, Buckingham,
	Phone Number FAX Number TDD Number E-mail Address	(434) 392-7049 (434) 392-9221 (434) 828-1120 sbaker@crossroadscsb.org	Charlotte, Cumberland, Lunenburg, Nottoway, and
	Emergency Services Number	1-800-548-1688	Prince Edward
	Chairperson Address Phone Number	Mr. Sid Smyth 1810-A Main Street Victoria, VA 23974	Type of CSB: Operating
	E-mail Address	(434) 696-2118 sid@longandfoster.com	
		Mountain Community Services Board Web Site: http://www.cmcsb.com	-
DBHDS Region 3	Executive Director Address	Ms. Mary F. Cole, LCSW 196 Cumberland Road (P.O. Box 810) Cedar Bluff, VA 24609-0810	Serving: Counties of Buchanan, Russell, and Tazewell
	Phone Number FAX Number TDD Number	(276) 964-6702 or 964-6703 (276) 964-0292 (800) 347-4939	Type of CSB:
	E-mail Address	mcole@cmcsb.com	Operating
	Emergency Services Number	1-800-286-0586	
	Chairperson Address	Ms. Frannie B. Minton 1105 Keen Mountain Camp Road	
	Phone Number E-mail Address	Oakwood, VA 24613 (276) 498-7059 (H); (276) 935-2880 (W) afc@vmmicro.net	

		ttsylvania Community Services Board Web Site: http://www.dpcs.org	
	Executive Director	Mr. James F. Bebeau, L.P.C.	Serving: City of
DBHDS Region 3 and	Address	245 Hairston Street	Danville and County
Sub-region 3.b.		Danville, VA 24540	of Pittsylvania
	Phone Number FAX	(434) 799-0456	
	Number	(434) 799-4261	
	TDD Number	(434) 799-0198	Type of CSB:
	E-mail Address	jbebeau@dpcs.org	Operating
	Emergency Services	(434) 793-4922	
	Numbers	1-877-793-4922 (toll free)	
	Chairperson Address	Mr. Robert Warren	
		185 Sunny Knoll Lane	
	Phone Number	Danville, VA 24540	
	E-mail Address	(434) 724-9915	
		bob@rjbaldwinagency.com	
		n County Behavioral Health Services eb Site: http://www.dcbhs.com	
	Executive Director	Dr. Joseph R. Fuller, Jr.	Serving: County of
DBHDS Region 3	Address	P.O. Box 309	Dickenson
BBTIBO REGION 3	ridaress	Clintwood, VA 24228	
	Phone Number FAX	(276) 926-1682	
	Number	(276) 926-8134	Type of CSB:
	TDD Number	(276) 926-6691	Operating
	E-mail Address	joseph.fuller@dcbhs.com	
	Emergency Services	(276) 926-1680 (during business hours)	
	Numbers	(276) 926-1650 (central dispatch - anytime)	
		911 or cen. dispatch (evenings & weekends)	
	Chairperson Address	Mr. T. J. Fryatt	
		P.O. Box 309	
	Phone Number	Clintwood, VA 24228	
	E-mail Address	(276) 926-8714	
		None	
		ct 19 Community Services Board Web Site: http://www.d19csb.com	
	T		Coursings Courseins C
DRUDS Rosion 4	Executive Director Address	Mr. Joseph E. Hubbard, C.P.A. 20 West Bank Street, Suite 7	Serving: Counties of Dinwiddie,
DBHDS Region 4	Address	Petersburg, VA 23803	Greensville, Prince
	Phone Number FAX	(804) 862-8054	George, Surry, and
	Number	(804) 863-1665	Sussex and Cities of
	TDD Number	(804) 862-8063	Colonial Heights,
	E-mail Address	jhubbard@d19csb.com	Emporia, Hopewell,
			and Petersburg
	Emergency Services Numbers	(804) 862-8000 1-866-365-2130 (toll-free crisis line)	
		, ,	T
	Chairperson Address	Mr. Donald R. Hunter	Type of CSB:
	Phone Number	6255 Hunter Place	Operating
	E-mail Address	Prince George, VA 23875 (804) 722-8614 (work)	
	12-man Address	dhunter@princegeorgecountyva.gov	
		diffiliet@princegeorgecountryva.gov	

		Shore Community Services Board eb Site: http://www.escsb.org	
DBHDS Region 5	Executive Director Address Phone Number FAX Number TDD Number	Ms. Lisa B. Sedjat, LCSW 10129 Rogers Drive (P.O. Box 453) Nassawadox, VA 23413 (757) 442-3636 (757) 442-2319 (757) 442-2880 (share with DRS)	Serving: Counties of Accomack and Northampton Type of CSB:
	E-mail Address Emergency Services Number	lsedjat@escsb.org (757)442-7707	Operating
	Chairperson Address	Mr. Richard Hubbard P.O. Box 328	
	Phone Number E-mail Address	Eastville, VA 23347-0328 (757) 617-3101 rhubbard@co.northampton.va.us	
		s Church Community Services Board e: http://www.fairfaxcounty.gov/csb	
DBHDS Region 2	Executive Director Address	Ms. Tisha Deeghan 12011 Government Center Pkwy, Suite 836 Fairfax, VA 22035-1100	Serving: County of Fairfax and Cities of Fairfax and Falls
	Phone Number FAX Number TDD Number E-mail Address	(703) 324-7000 or 324-7015 (703) 324-3225 Virginia Relay 711 tisha.deeghan@fairfaxcounty.gov	Church Type of CSB:
	Emergency Services Numbers	(703) 573-5679 TTY: Virginia Relay 711	Administrative Policy
	Chairperson Address Phone Number E-mail Address	Ms. Suzette Kern 12011 Government Center Pkwy, Suite 836 Fairfax, VA 22035-1100 (703) 324-7000 suzette.kern@gmail.com	
		nd-Powhatan Community Services eb Site: http://www.gpcsb.org	
DBHDS Region 4	Executive Director Address Phone Number FAX Number	Ms. Susan Bergquist 3058 River Road, West (P.O. Box 189) Goochland, VA 23063 (804) 556-5400 (804) 556-5403	Serving: Counties of Goochland and Powhatan
	TDD Number E-mail Address Emergency Services Numbers	(804) 556-5428 (G) 598-7197 (P) <u>sbergquist@co.goochland.va.us</u> (804) 556-3716 (Goochland Co.)	Type of CSB: Operating
	Chairperson Address Phone Number E-mail Address	(804) 598-2697 (Powhatan Co.) Ms. Angela Cimmino 1740 Norwood Creek Way Powhatan, VA 23139 (804) 512-8000 acimmino@comcast.net	

	-	wport News Community Services Board Web Site: http://www.hnncsb.org	
DBHDS Region 5	Executive Director Address Phone Number FAX	Ms. Natale Ward Christian 300 Medical Drive, 2nd Floor Hampton, VA 23666 (757) 788-0300	Serving: Cities of Hampton and Newport News
	Number Video Phone No. E-mail Address	(757) 788-0968 (757) 245-3089 nward@hnncsb.org	Type of CSB: Operating
	Emergency Services Number Chairperson Address Phone Number E-mail Address	(757) 788-0011 Mrs. Wanda Rogers 1320 LaSalle Avenue Hampton, VA 23669 (757) 727-1821 wrogers@hampton.gov	
		ounty Community Services Board	1/0.00/
DBHDS Region 4	Executive Director Address	Ivy T. Sager 12300 Washington Highway	Serving: County of Hanover
	Phone Number FAX Number TDD Number E-mail Address	Ashland, VA 23005-7646 (804) 365-4222 (804) 365-4282 (804) 365-4184 itsager@hanovercounty.gov	Type of CSB: Administrative Policy
	Emergency Services Number Chairperson Address	(804) 365-4200 Mrs. Jeanie Edwards 12300 Washington Highway	
	Phone Number E-mail Address	Ashland, VA 23005-7646 (804) 365-4283 jeanjedwards@gmail.com	
	9	Rockingham Community Services Board Web Site: http://www.hrcsb.org	d
DBHDS Region 1	Executive Director Address Phone Number FAX	Ms. Ellen D. Harrison, MBA, LPC 1241 North Main Street Harrisonburg, VA 22802	Serving: City of Harrisonburg and County of Rockingham
	Number TDD Number E-mail Address	(540) 434-1941 (540) 434-1791 (540) 434-1941 <u>eharrison@hrcsb.org</u>	Type of CSB:
	Emergency Services Number	(540) 434-1766	Operating
	Chairperson Address Phone Number E-mail Address	Ms. Sherry L. Mongold 2955 Cullison Court Harrisonburg, VA 22801 (540) 564-7240 (w) slmongol@sentara.com	

		al Health & Developmental Services Board e: http://www.henrico.us/mhds	
DBHDS Region 4	Executive Director Address Phone Number FAX Number TDD Number E-mail Address	Ms. Laura S. Totty, M.S. 10299 Woodman Road Glen Allen, VA 23060-4419 (804) 727-8581 (804) 727-8580 (804) 727-8484 tot05@henrico.us	Serving: Counties of Charles City, Henrico and New Kent Type of CSB:
	Emergency Services Numbers	(804) 727-8484 (Henrico) (804) 966-2496 (Charles City, New Kent) TDD: (804) 727-8496	Administrative Policy
	Chairperson Address Phone Number E-mail Address	Mrs. Brenda A. Brown 3121 River Bluffs Court Richmond, VA 23223-1240 (804) 329-8756 bbrown969@verizon.net	
		ands Community Services Board Site: http://www.highlandscsb.org	
	Executive Director		Serving: City of
DBHDS Region 3	Address Phone Number FAX Number E-mail Address	Mr. Jeffrey R. Fox, M.S. 610 Campus Drive, Suite 220 Abingdon, VA 24210 (276) 525-1550 (276) 669-9093	Bristol (Virginia) and County of Washington
	Emergency Services Numbers	ifox@highlandscsb.org (276) 525-1550 (during business hours) (276) 676-6277 (sheriff) or 911 (evenings & weekends)	Type of CSB: Operating
	Chairperson Address Phone Number E-mail Address	Mr. William "Bill" Hartley 1230 Massachusetts Avenue Bristol, VA 24201 (423) 416-1088 bill.hartley@bristolva.org	
		Horizon Behavioral Health Site: http://www.horizonbh.org	
DBHDS Region 1	Executive Director Address Phone Number FAX Number E-mail Address	Mr. Damien Cabezas 2241 Langhorne Road Lynchburg, VA24501 (434) 847-8050 (434) 847-6099 TDD No. (434) 847-8062 damien.cabezas@horizonbh.org	Serving: Counties of Amherst, Appomattox, Bedford, and Campbell and City of Lynchburg
	Emergency Services Numbers	(434) 477-5000 (daytime) (434) 522-8191 (after-hours)	Type of CSB: Operating
	Chairperson Address Phone Number E-mail Address	Mr. S. James Sikkema 6155 Rocky Ford Road Bedford, VA 24523 (540) 314-8854 sjamessikkema@aol.com	- r - 338

Loudoun Co		ental Health, Substance Abuse and Developmental Health, Substance Abuse	mental Services
DBHDS Region 2	Executive Director Address	Ms. Margaret Graham 906 Trail View Boulevard, SE, Suite C Leesburg, VA 20175	Serving: County of Loudoun
	Phone Number FAX Number TDD Number Email Address	(703) 777-0378 (703) 771-5401 (703) 777-0377 margaret.graham@loudoun.gov	Type of CSB: Policy-Advisory CSB with a local
	Emergency Services Number	(703) 777-0320	government department
	Chairperson Address	Mr. Angelo Wider 43431 Stukely Drive	
	Phone Number E-mail Address	Dulles, VA 20166 (703) 661-0445 widera5105@aol.com	
		-Northern Neck Community Services Board eb Site: http://www.mpnncsb.org	
DBHDS Region 5	Executive Director Address	Mr. Charles R. Walsh, Jr., L.C.S.W. 530 General Puller Highway (P.O. Box 40) Saluda, VA 23149	Serving: Counties of Essex, Gloucester, King & Queen, King
	Phone Number FAX Number TDD Number	(804) 758-5314 (804) 758-3418 (804) 758-5004	William, Lancaster, Mathews, Middlesex, Northumberland,
	E-mail Address Emergency Services	<u>cwalsh@mpnn.state.va.us</u> 1-804-693-2673	Richmond and Westmoreland
	Numbers	1-800-542-2673	
	Chairperson Address	Ms. Alice Coates P O Box 117	Type of CSB: Operating
	Phone Number E-mail Address	Lively, VA 22507 (804) 758-5314 acoates@nnwifi.com	
		Rogers Community Services Board Site: http://www.mtrogerscsb.com	
	Executive Director	Ms. Lisa Moore	Serving: Counties of
DBHDS Region 3	Address	770 West Ridge Road Wytheville, VA 24382	Bland, Carroll, Grayson, Smyth, and
	Phone Number FAX Number TDD Number Email Address	(276) 223-3200 (276) 223-1455 (800) 828-1120 lisa.moore@mrcsb.state.va.us	Wythe and City of Galax
during business	Emergency Services Numbers	(276) 238-9700 (Carroll, Galax, Grayson*) (276) 783-8185 (Smyth*) (276) 223-3202 (Bland, Wythe*)	Type of CSB: Operating
evenings and weekends - call (866) 589-0265	Chairperson Address Phone Number	Ms. Sandra J. Troth 783 Churchview Lane Fries, VA 24330	
	E-mail Address	(276) 744-3352 sjtroth@embarqmail.com	

Executive Director Address Phone Number FAX Number TDD Number E-mail Address	Mr. James W. Pritchett 700 University City Boulevard Blacksburg, VA 24060 (540) 961-8340 (540) 957-4042 (540) 961-8400 jpritchett@nrvcs.org	Serving: Counties of Floyd, Giles, Montgomery, and Pulaski and City of Radford
Emergency Services Number Chairperson Address Phone Number E-mail Address	(540) 961-8400 Mr. Robert Sisk 7536 Riverbluff Road Fairlawn, VA 24141 (540) 239-3155 rsisk@nrvcs.org	Type of CSB: Operating
	•	
Executive Director Address Phone Number FAX Number E-mail Address Emergency Services	Ms. Sarah Paige Fuller 225 West Olney Road Norfolk, VA 23510-1523 (757) 823-1600 (757) 441-1153 sarah.fuller@norfolk.gov	Serving: City of Norfolk Type of CSB: Administrative Policy
Chairperson Address Phone Number E-mail Addresses	Ms. Karen A. Fox 8300 Jolima Avenue Norfolk, VA 23518 (757) 754-8643 karen.fox@norfolk.gov	
Northw		
Executive Director Address Phone Number FAX Number E-mail Address	Mr. Michael F. Elwell 209 West Criser Road, Suite 300 Front Royal, VA 22630 (540) 636-4250 (540) 636-7171 TDD No. (540) 828-1120 melwell@nwcsb.com	Serving: Counties of Clarke, Frederick, Page, Shenandoah, and Warren and City of Winchester
Emergency Services Numbers Chairperson Address Phone Number	(540) 667-8888(Clarke, Frederick, Winchester*) (540) 743-4548 (Page Co.*) (540) 459-5180 (Shenandoah Co.*) (540) 635-4804 Warren Co,*) Ms. Dominika Seal 121 Gapview Lane Luray, VA 22835	Type of CSB: Operating
	Executive Director Address Phone Number FAX Number TDD Number E-mail Address Emergency Services Number Chairperson Address Phone Number E-mail Address Phone Number FAX Number E-mail Address Emergency Services Number Chairperson Address Emergency Services Number Chairperson Address Phone Number E-mail Address Emergency Services Number Chairperson Address Phone Number E-mail Addresses Phone Number E-mail Addresses Chairperson Address Phone Number FAX Number E-mail Address Emergency Services Numbers Chairperson Address	Address 700 University City Boulevard Blacksburg, VA 24060 (540) 961-8340 (540) 961-8400 [pritchett@nrves.org] Emergency Services (540) 961-8400 [pritchett@nrves.org] Emergency Services Number (540) 961-8400 [pritchett@nrves.org] Emergency Services Number (540) 961-8400 [pritchett@nrves.org] Emergency Services Number (540) 961-8400 [Phone Number Fairlawn, VA 24141 [540) 239-3155 [prisk@nrves.org] Norfolk Community Services Board Web Site: http://norfolk.gov/norfolkesb/ Executive Director Address (757) 823-1600 [Phone Number FAX] [Pho

		nont Community Services Board Site: http://www.piedmontcsb.org	
DBHDS Region 3 and Sub-region 3.b.	Evecutive Director	Mr. Greg Preston 24 Clay Street Martinsville, VA 24112-3715 (276) 632-7128 (276) 638-5450 TDD Number: 632-9037 gpreston@piedmontcsb.org	Serving: Counties of Franklin, Henry, and Patrick and City of Martinsville
during business hours evenings & weekends call 911 or CONTAC1	Numbers	(540) 483-0582 (Franklin Co.) (276) 632-7128 (Martinsville & Henry Co.*) (276) 694-4361 (Patrick Co.*)	Type of CSB: Operating
Listenline at 1-877-934-3576	Chairperson Address Phone Number E-mail Address	Mr. Charles D. Wagner 330 Riverview Street Rocky Mount, VA 24151 (540) 483-9109 mtwagner@embarqmail.com	
	Planning Di	istrict One Behavioral Health Services Web Site: www.pd1bhs.org	
DBHDS Region 3	Executive Director Address Phone Number FAX Number E-mail Address	Ms. Sandy O'Dell 1941 Park Avenue, SW (P.O. Box 1130) Norton, VA 24273 (276) 679-5751 (276) 679-5754 sodell@pd1bhs.org	Serving: Counties of Lee, Scott, and Wise and City of Norton
	Emergency Services Numbers	(276) 346-3590 (Lee Co.) (276) 225-0976 (Scott Co.) (276) 523-8300 (Wise Co., Norton)	Type of CSB: Operating
	Chairperson Address Phone Number E-mail Address	Ms. Sandra Craft P.O. Box 1130 Norton, VA 24273 (276) 386-3503 jimandsandra@mounet.com	
		artment of Behavioral Healthcare Services .portsmouthva.gov/behaviorhealthcareservices/	
DBHDS Region 5	Executive Director Address Phone Number FAX	Ms. M. Elaine Breathwaite 1811 King Street Portsmouth, VA 23704	Serving: City of Portsmouth
	Number E-mail Address	(757) 393-8618 (757) 393-5226 TDD Number: 393-5466 ebreathwaite@portsmouthva.gov	Type of CSB: Policy-Advisory
	Emergency Services Number	(757) 393-8990	CSB with a local government department
	Chairperson Address Phone Number E-mail Address	Mr. Paul Bell 3829 Long Point Blvd. Portsmouth, VA 23703 (757) 735-0347 pbell@correctcaresolutions.com	

		um County Community Services Board o Site: http://www.pwcgov.org/csb	
DBHDS Region 2	Executive Director Address Phone Number FAX Number TDD Number E-mail Address	Mr. Alan D. Wooten 8033 Ashton Avenue, Suite 103 Manassas, VA 20109-2892 (703) 792-7800 (703) 792-7817 (Manassas) (703) 792-7711 (Manassas) awooten@pwcgov.org	Serving: County of Prince William and Cities of Manassas and Manassas Park Type of CSB:
	Emergency Services Numbers Chairperson Address Phone Number E-mail Address	(703) 792-4900 (east Pr Wm, Woodbridge) (703) 792-7800 (west Pr Wm, Manassas) Mr. William "Bill" Tracey 3610 Wanda Court Woodbridge, VA 22193 (703) 590-2147 billtracey3@gmail.com	Administrative Policy
	Rappahann	nock Area Community Services Board	
	T	Site: http://www.racsb.state.va.us	
DBHDS Region 1	Executive Director Address Phone Number FAX Number TDD Number E-mail Address	Ms. Jane Yaun 600 Jackson Street Fredericksburg, VA 22401 (540) 373-3223 (540) 371-3753 (540) 373-3223 jyaun@racsb.state.va.us	Serving: Counties of Caroline, King George, Spotsylvania, and Stafford and City of Fredericksburg
	Emergency Services Numbers	(804) 633-4148 (Caroline Co.) (540) 775-5064 (King George Co.) (540) 373-6876 (Fredericksburg, Stafford Co)	, Spotsylvania Co.)
	Chairperson Address Phone Number E-mail Address	Ms. Linda A. Ball 11308 Hidden Cove Spotsylvania, VA 22551 (540) 972-7023 linda@inroads.cc	Type of CSB: Operating
	Rappahannoo	ck-Rapidan Community Services Board	-
		Web Site: http://www.rrcsb.org	T
DBHDS Region 1	Executive Director Address Phone Number FAX Number TDD Number E-mail Address	Mr. Brian D. Duncan 15361 Bradford Road (P.O. Box 1568) Culpeper, VA 22701 (540) 825-3100 (540) 825-6245 bduncan@rrcsb.org	Serving: Counties of Culpeper, Fauquier, Madison, Orange, and Rappahannock Type of CSB:
	E-mail Address Emergency Services Number Chairperson Address Phone Number E-mail Address	(540) 825-5656 Mr. Robert Legge 4189 S. Ft Valley Road Etlan, VA 22719 (540) 923-4661 rjma@hughes.net	Operating Also serves as the Area Agency on Aging for Planning District 9

		Ten Community Services Board o Site: http://www.regionten.org	
DBHDS Region 1	Executive Director Address Phone Number FAX Number TTY Number E-mail Address Emergency Services	Mr. Robert L. Johnson 502 Old Lynchburg Road Charlottesville, VA 22903-6500 (434) 970-1458 (434) 972-1831 (434) 220-2842 robert.johnson@regionten.org	Serving: Counties of Albemarle, Fluvanna, Greene, Louisa, and Nelson and City of Charlottesville
	Number Chairperson Address Phone Number E-mail Address	(434) 972-1800 Ms. Patricia Hughes 23 Camping Ridge Nellysford, VA 22958 (434) 361-1870 tricia047@gmail.com	Operating
	Richm	ond Behavioral Health Authority	
DBHDS Region 4	Chief Exec. Officer Address Phone Number FAX Number TDD Number E-mail Address Emergency Services Number Chairperson Address Phone Number E-mail Address	Web Site: http://www.rbha.org John P. Lindstrom, Ph.D. 107 South 5th Street Richmond, VA 23219-3825 (804) 819-4000 (804) 819-4081 (804) 819-4145 lindstroj@rbha.org (804) 819-4100 Dr. Cynthia Newbille 900 E. Broad Street, Suite 200 Richmond, VA 23219 (804) 646-5429 Cynthia.Newbille@Richmondgov.com	Serving: City of Richmond Type of CSB: Behavioral Health Authority (Established in lieu of a CSB per § 37.2-500 of the Code of Virginia; defined in § 37.2-100.)
		oridge Area Community Services Yeb Site: http://www.racsb.org	
DBHDS Region 1	Executive Director Address Phone Number FAX Number TDD Number	John Young 241 Greenhouse Road Lexington, VA 24450 (540) 462-6600 (540) 462-6700 (540) 463-3141	Serving: Counties of Bath and Rockbridge and Cities of Buena Vista and Lexington
	E-mail Address Emergency Services Number	jyoung@racsb.org (855) 222-2046	Type of CSB: Operating
	Chairperson Address Phone Number E-mail Address	Mrs. Sheryl Walters 438 Cowpasture River Farm Road Millboro, VA 24460 (540) 862-2162 slfurfaro@gmail.com	

		side Community Services Board Yeb Site: http://www.sscsb.org	
DBHDS Region 3 and Sub-region 3.b.	Executive Director	Ms. Elizabeth C. Engelhorn, MA, LPC P.O. Box 1478 143 Industrial Parkway Clarksville, VA 23927 (434) 572-6916, ext. 1548 (434) 374-3221 (434) 572-2103 bengelhorn@sscsb.org (434) 848-4121 (Brunswick Co.) (434) 572-2936 (Halifax Co.) (434) 738-0154 (Mecklenburg Co.)	Serving: Counties of Brunswick, Halifax, and Mecklenburg Type of CSB: Operating
	Chairperson Address Phone Number E-mail Address	Mrs. Francis N. Clark 984 Camp Road South Hill, VA 23970 (434) 447-7308 fnclark@bitbroadband.com	
		ey Community Services Board	
	1	Site: http://www.myvalleycsb.org/	
DBHDS Region 1	Executive Director Address Phone Number FAX Number TDD Number E-mail Address	Mr. David E. Deering, M.H.A., M.B.A. 85 Sanger's Lane Staunton, VA 24401 (540) 887-3200 (540) 213-7592 (540) 213-7348 ddeering@vcsb.org	Serving: Counties of Augusta and Highlands and Cities of Staunton and Waynesboro
	Emergency Services Numbers	(540) 885-0866 (Staunton, west Augusta) (540) 943-1590 (Waynesboro, east Augusta) 1-866-274-7475 (toll-free)	Type of CSB: Operating
	Chairperson Address Phone Number E-mail Address	Mr. Mike Hamp PO Box 1028 Waynesboro, VA 22980 (540) 942-6600 hampmg@waynesboro.va.us	
	_	Beach Community Services Board Site: http://www.vbgov.com/hs	
	Director of Human	Ms. Dannette R. Smith, M.S.W.	Serving: City of
DBHDS Region 5	Services and Deputy Director of Human Services &	CSB Executive Director Mrs. Aileen L. Smith Deputy CSB Director	Virginia Beach
	Address Phone Number FAX Number Email Addresses	City of Virginia Beach Department of Human Services 3432 Virginia Beach Boulevard, Suite 342 Virginia Beach, VA 23452-4420 (757) 385-3608 (Administration) (757) 385-3466 TDD Number 711 drsmith@vbgov.com alsmith@vbgov.com	Type of CSB: Administrative Policy

	Virginia	Beach Community Services Board	
	Emergency Services Number	(757) 385-0888	
	Chairperson Address Phone Number E-mail Address	Mrs. Carrollyn C. Cox 600 Queensgrove Crescent Virginia Beach, VA 23452 (757) 486-2435 (H); (757) 285-6607 (C) carrollyn@coxandcox.com	
		idewater Community Services Board eb Site: http://www.wtcsb.org	
DBHDS Region 5	Executive Director Address Phone Number FAX Number E-mail Address	Mr. Demetrios N. Peratsakis 5268 Godwin Boulevard Suffolk, VA 23434 (757) 255-7126 (757) 255-7142 (AD) dperatsakis@wtcsb.org	Serving: Cities of Franklin and Suffolk and Counties of Isle of Wight and Southampton
	Emergency Services Number Chairperson Address Phone Number E-mail Address	(757) 925-2484 Rachel W. Lewis, M.Ed. PO Box 1818 Suffolk, VA 23439 (757) 514-7335 rlewis@suffolkva.us	Type of CSB: Operating

More information about the VACSB is available at www.vacsb.org.

09-18-2017

TOLL FREE NUMBERS and WEBSITES

SAMHSA National Helpline

A confidential, free, 24-hour-a-day, 365-day-a-year, information service (in English and Spanish) for individuals and family members facing mental and/or substance use disorders. 1-800-662-HELP (4357)

Project Inform HIV Health InfoLine

The HIV Health InfoLine is staffed by operators and staff of Project Inform and provide information and support to callers.

1-800-822-7422 Monday-Friday, 10am-4pm (Pacific Time), call back service only

National Coalition for Homeless Veterans

1-800-838-4357

National Homeless Call Center

1-877-424-3838

National Veterans Crisis Line

1-888-273-TALK (8255), Veterans press 1 https://suicidepreventionlifeline.org/help-yourself/veterans/

US Department of Veterans Affairs

Benefits: 1-800-827-1000 Healthcare: 1-877-222-8387

VA Benefits Assistance Service: 1-800-749-8387

Virginia Department of Veterans Services

Headquarters: (804) 786-0286

Virginia Veteran and Family Support: 1-877-285-1899

National Veterans Services Organizations

Veterans of Foreign Wars http://www.vfw.org

Disabled American Veterans http://www.legion.org

The American Legion http://www.legion.org

AMVETS http://www.amvets.org

Military Order of the Purple Heart http://www.purpleheart.org

Vietnam Veterans of America http://www.vva.org

Marine Corps League http://www.mclnational.org

American EX-POW http://www.axpow.org

Fleet Reserve Association http://www.fra.org

Military Officers Association of America (MOAA) http://www.moaa.org

Iraq and Afghanistan Veterans of America (IAVA) https://iava.org

Pre-Release Checklist

Within six months of your release date, work with your counselor to begin making a list of what you need to accomplish prior to release; what you will need post release, and how to successfully make a transition back as a returning citizen.

Write down all the questions you are thinking about and the information you need to help you make the right choices. For example:

Housing:

Do I need a place to live?

Check on resources available with the VA or in the community

Check on monthly rent, security deposits, and other expenses

Employment:

Do I need a job?

Check on skills, classes, or certifications available at the facility

Find out about employment assistance programs being offered in the community where I will be returning

Check on re-entry resources available for veterans being released from jail or prison

Basic Needs:

Make a budget with available income resources

Check on community resources for work clothing

Work on budgeting skills; ability to spend and save money or use an ATM debit/credit card

Check on where to go to obtain food assistance-food stamps, food pantries

Make a list of all medical and mental health care while in jail/prison, including a list of medications, dosage, and how often I need to take them

If able, get a copy of medical records to bring to the VA for ongoing health care needs (if eligible)

Other checklist items include:

What benefits am I eligible for as a veteran?

Make a list of places to go to obtain addiction treatment and health care treatment and mental health care

Find out about how much owed in child support and where to pay

Find out about any legal fees, court fines, costs, and restitution

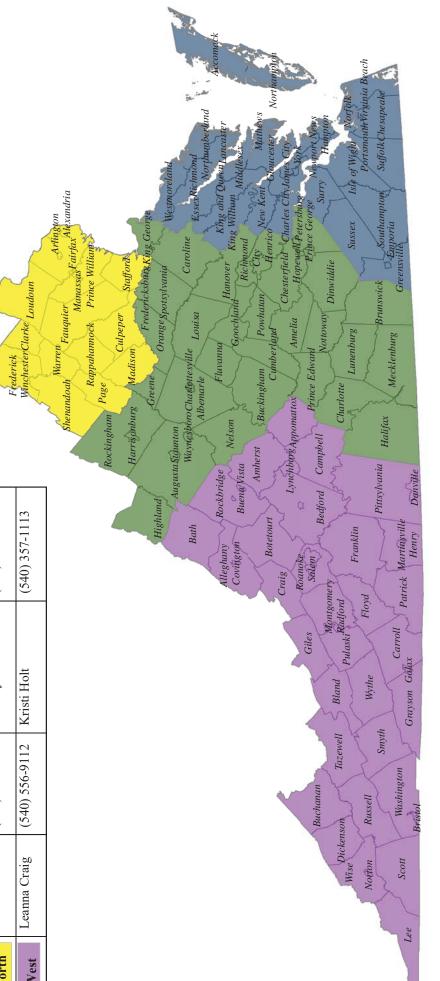
This is your checklist, it may or may not look like another person's checklist. It is based on your individual needs to prepare you for release and help you succeed in the community.



Virginia Veteran and Family Support

WVFS Regional Consortia

Region	Regional Director	Contact #	Senior Resource Specialist	Contact #
Central	Ben Shaw	(804) 690-3217	(804) 690-3217 Anthony Swann	(540) 840-3003
East	Carol Berg	(757) 508-1158 Ext. 2207	(757) 508-1158 Michele Johnson Ext. 2207	(757)532-5023
North	Caleb Johnson	(804) 229-8240	Brittany Jones	(540) 471-4804
West	Leanna Craig	(540) 556-9112 Kristi Holt	Kristi Holt	(540) 357-1113









Virginia Department of Veterans Services Virginia Veteran and Family Support



Virginia Department of Corrections