A Re-entry Roadmap for Justice-Involved Veterans in Virginia
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Produced by:

U. S. Department of Veterans Affairs Healthcare Re-entry Veterans and Veterans Justice Outreach Program

Virginia Department of Veterans Services
Virginia Veteran & Family Support

Virginia Department of Corrections
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The U.S. Department of Veterans Affairs, Virginia Department of Veterans Services, Virginia Veteran and Family Support, and the Virginia Department of Corrections have partnered together to develop this roadmap resource guide to create a smoother transition for you and your family when entering back into the community. Our hope is that this resource guide will help you connect with various people, organizations, and services which can provide you with veteran specific guidance within your own community.

The Department of Veterans Affairs (VA) has professionals within every region to help you connect with VA services and resources while you are incarcerated. If you are currently in a local jail, a Veterans Justice Outreach (VJO) specialist will be able to help you in preparing for release. If you are currently in a state prison, the Healthcare for Re-Entry Veterans (HCRV) specialist can meet with you six months prior to your release to discuss services and assistance you may be able to connect to in the community. We advise asking your caseworker, counselor, or jail services officer to contact the VJO or HCRV specialist so that they may schedule to meet with you prior to your release. You may also write to them using the addresses listed within this resource guide.
Virginia Department of Veterans Services (DVS) can also help connect you to the VA and other community services. DVS provides services to veterans pre- and post-release and can assist you with connecting to benefits, rehabilitative and behavioral healthcare, employment, housing, peer support, and other supportive services. Information on DVS service lines and contacts are listed in this resource guide.

Although you may feel overwhelmed, the people, organizations, and services in this guide can assist in your transition back to your family and community. As you read through this guidebook be sure to make a list of all the organizations or individuals you may be interested in contacting. Sharing this resource packet with your family and friends can also help further your research while incarcerated. We truly believe in your ability to succeed and want to remind you that there are many people who are ready to help you during incarceration, assist you with planning for your release, and returning to your community.

We welcome your return to our community and hope to be there for you along the way. Best wishes for a successful return.
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About the U.S. Department of Veterans Affairs
The U.S. Department of Veterans Affairs (VA) offers a wide range of benefits for the nation's veterans, service members, and their families.

Who Is Eligible for Benefits-General Overview
You may be eligible for VA benefits if you are:
- a veteran
- a veteran’s dependent
- a surviving spouse, child, or parent of a deceased veteran
- an active duty military service member
- a member of the Reserve or National Guard

Benefits and Services Available

**Compensation**
The VA will pay you monthly compensation if you are at least 10% disabled as a result of your military service.

**Pension**
You can receive a monthly pension if you are a wartime veteran with limited income, and you are permanently and totally disabled or at least age 65. There is no time limit to apply for compensation and pension benefits.

**Healthcare**
The VA provides a number of healthcare services.
- Hospital, outpatient medical, dental, pharmacy, and prosthetic services
- Domiciliary, nursing home, and community based residential care
- Sexual trauma counseling
- Specialized healthcare for women veterans
- Health and rehabilitation programs for homeless veterans
- Readjustment counseling
- Alcohol and drug dependency treatment
- Medical evaluation for disorders associated with military service during OIF/OEF, the Gulf War, Vietnam, Korea, or WWII, as well as post traumatic stress disorder, traumatic brain injury, exposure to Agent Orange, radiation, and other environmental hazards.
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Combat Veterans
The VA provides free healthcare for veterans who served in a theater of combat after November 11, 1998 for any illness possibly related to their service in that theater. You have five years from the date of your discharge from active duty on or after January 28, 2003 to apply.

Compensated Work Therapy Programs and Veterans Industries
The VA offers return to work services to assist veterans seeking competitive employment in the community. This may include Supported Employment, Community Based Employment Services, Vocational Assistance, or Transitional Work services. SE, CBES, and Voc. Assistance provide assistance searching for employment that may include applying to existing positions or helping employers create new, carved positions to perform a specific function. Transitional Work experiences offer structured work opportunities and may include supervised therapeutic housing for at-risk and homeless veterans with physical, mental health, and addiction problems. The VA contracts with private industry and the public sector for services from these veterans, who learn job skills, re-learn successful work habits, and regain a sense of self-esteem. Veterans receive a stipend for their participation and meet with a counselor for assistance finding employment in the community. Virginia currently has veterans industries programs located at the VA medical centers in Richmond, Salem, and Hampton.

Vocational Rehabilitation and Employment (VR&E)
The VA provides assistance to veterans with service-connected disabilities to prepare for, obtain, and maintain suitable employment. For veterans with serious service-connected disabilities, the VA also offers services to improve their ability to live as independently as possible. There are five service delivery options available:

- Re-employment
- Rapid access to employment
- Self employment
- Employment through long-term services
- Independent living
- Eligibility:
  - Active Duty Service members are eligible if they:
    - Expect to receive an honorable or other than dishonorable discharge upon separation from active duty
    - Obtain a memorandum rating of 20% or more from the Department of Veterans Affairs (VA)
  - Veterans are eligible if they:
    - Have received a discharge that is other than dishonorable
    - Have a service-connected disability rating of at least 10% from VA
    - Apply for VR&E services
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- Basic period of Eligibility
  - The basic period of eligibility ends 12 years from the date of notification of one of the following: Date of separation from active military service, or Date the Veteran was first notified by VA of a service-connected disability rating.
  - The basic period of eligibility may be extended if a Vocational Rehabilitation Counselor (VRC) determines that a Veteran has a Serious Employment Handicap.

- Transitioning Service members within six months prior to discharge from active duty
- Veterans within one year following discharge from active duty
- Any Service member/Veteran currently eligible for a VA education benefit

- Services include Assisting the Service member/Veteran with:
  - Career Choice - understand the best career options for you based on your interests and capabilities
  - Benefits Coaching - guidance on the effective use of your VA benefits and/or other resources to achieve your education and career goals
  - Personalized Support - Academic or adjustment counseling and personalized support to help you remove any barriers to your success

- You can also access veteran employment resources at [www.vets.gov/employment](http://www.vets.gov/employment) and at [www.dol.gov/veterans/findajob/](http://www.dol.gov/veterans/findajob/)

- To apply:
  - Log into your ebenefits.va.gov account select “apply” select “Vocational Rehabilitation and Employment Benefits” Apply for "Educational and Career Counseling"
  - If you do not have an eBenefits account fill out VA Form 28-8832, “Application for Counseling” and mail to your nearest VA Regional Office, Attn: Vocational Rehabilitation and Employment.

- Compensated Work Therapy Program (CWT):
  - Eligibility: To be considered for participation in the CWT program, a Veteran must be eligible to receive VA healthcare services, have a goal of a return to competitive employment and have barriers to obtaining and/or retaining employment which requires the intensive supports provided by one of the CWT service components.
  - Applying: Veteran would first meet with their provider about having a consult or order sent to the CWT program. Once a consult is received, the CWT staff contact the Veteran to schedule an appointment
Education and Training
VA pays benefits to eligible veterans, reservists, and active duty service members while they are in an approved education or training program. Benefits are based on the type of military service.

- **The Post-9/11 GI Bill** provides financial support for education and housing to individuals with at least 90 days of aggregate service on or after September 11, 2001, or individuals discharged with a service-connected disability after 30 days. You must have received an honorable discharge to be eligible for the Post-9/11 GI Bill. Additional information is available at [http://www.gibill.va.gov](http://www.gibill.va.gov) or you can call 1-800-GIBILL1.

- **Benefits:** The school will report a veteran’s status as incarcerated on the certification and note whether the federal, state, or local government is paying all or part of the cost for tuition, fees, books, equipment, or supplies and the amounts paid.

- **Time Limits:** Benefits are available for up to 15 years from the last period of active duty of at least 90 consecutive days. This also applies if released for a service-connected disability after at least 30 days of continuous service.

- **Forever GI Bill and General Education information:** Claimants incarcerated for a felony conviction can be paid only the costs of tuition, fees, and necessary books, equipment, and supplies. VA cannot make payments for tuition, fees, books, equipment, or supplies if another Federal State or local program pays these costs in full. If another government program pays only a part of the cost of tuition, fees, books, equipment, or supplies, VA can authorize the incarcerated claimant payment for the remaining part of the costs.

**VetSuccess on Campus Program:** The VetSuccess on Campus (VSOC) program aims to help Service members, Veterans, and eligible dependents succeed and thrive through a coordinated delivery of on-campus benefits assistance and counseling, leading to completion of their education and preparing them to enter the labor market in viable careers.
Forever GI Bill Updates

The law removes the 15-year time limit for the use of Post-9/11 GI Bill benefit for those whose last discharge or release from active duty is on or after January 1, 2013, children of deceased service members who became entitled to Post-9/11 GI Bill benefit on or after January 1, 2013, and all spouses using Fry Scholarship.

- Independent Study at Technical Schools and Non-Institutions of Higher Learning (IHLs). Beneficiaries will now be able to use their educational assistance to pursue accredited independent study (e.g., online learning) at non-IHLs. The non-IHLs must be area career and technical education schools that provide postsecondary level education or postsecondary vocational institutions. Note: This change does not apply to Dependents’ Educational Assistance program beneficiaries.

- Reservists who established eligibility to educational assistance under the Reserve Educational Assistance Program (REAP) before November 25, 2015, and lost it due to the program’s sunset may elect to have that service credited towards the Post-9/11 GI Bill. Those who use Post-9/11 GI Bill on or after January 1, 2018, will receive a monthly housing allowance based on the Department of Defense basic housing allowance (BAH) for monthly housing rates.

- VA will develop a pilot program to provide eligible Veterans with the opportunity to enroll in high technology education programs that VA determines provides training and skills sought by employers in a relevant field or industry.

- The law authorizes service by Guard and Reserve members under 10 U.S.C 12304a and 12304b to receive Post-9/11 GI Bill benefits.

- The VA will provide up to nine months of additional Post-9/11 GI Bill benefits to eligible individuals who are enrolled in a STEM field program of education. For more information go to www.benefits.va.gov/GIBILL/ or call 1-888-442-4551.
Home Loans
The VA offers a number of home loan services to eligible veterans, some military personnel, and certain surviving spouses.

- **Guaranteed Loans:** The VA can guarantee part of a loan from a private lender to help you buy a home, a manufactured home, a lot for a manufactured home, or certain types of condominiums. VA also guarantees loans for building, repairing, and improving homes. More information is available at [http://www.benefits.va.gov/homeloans/](http://www.benefits.va.gov/homeloans/).

- **Refinancing Loans:** If you have a VA mortgage, the VA can help you refinance your loan at a lower interest rate. You may also refinance a non-VA loan.

- **Special Grants:** Certain disabled veterans and military personnel can receive grants to adapt or acquire housing suitable for their needs.

- **Time Limits:** There is no time limit for a VA home loan.

Life Insurance

- **Service members’ Group Life Insurance (SGLI)** is low-cost term life insurance for service members and reservists. Coverage of up to $400,000 begins when you enter the service. Generally, it expires 120 days after you leave the service. **Traumatic SGLI** is automatically included in SGLI and provides for payment up to $100,000 for service members who lose limbs or incur other serious injuries.

- **Veterans Group Life Insurance (VGLI)** is renewable term life insurance for veterans who want to convert their SGLI up to an amount not to exceed the coverage you had when you separated from service. You must apply within one year and 120 days from separation.

- **Service-Disabled Veterans Insurance**, also called RH insurance, is for service-connected disabled veterans. Coverage is $10,000. You may be eligible for a $20,000 supplemental policy if you are totally disabled. You must apply for RH within two years of being rated service-connected by the VA.

Dependents and Survivors Dependency and Indemnity Compensation (DIC)

DIC is payable to certain survivors of:
- Service members who died on active duty
- Veterans who died from service-related disabilities
- Certain veterans who were being paid 100% VA disability compensation at the time of death.

**Death Pension** is payable to some surviving spouses and children of deceased wartime veterans. The benefit is based on financial need.

**Parents’ DIC** is payable to some surviving parents. The benefit is based on financial need.
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LGBTQ+ Veterans
The Department of Veterans Affairs (VA) welcomes all Veterans, families, caregivers, and survivor beneficiaries, including diverse gender identities and sexual orientations. LGBTQ refers to lesbian, gay, bisexual, transgender, and queer identities. The sign captures identities beyond LGBTQ, including but not limited to questioning, pansexual, asexual, agender, gender diverse, nonbinary, gender-neutral, and other identities. LGBTQ Veterans have faced stigma and discrimination, which can affect health. As a healthcare institution, we need to make sure that LGBTQ Veterans know that they are welcome at Veterans Health Administration (VHA).

Vision Statement  LGBTQ Veterans will choose VA and receive affirming care and services to achieve optimal health and well-being.

Available Health Care Services
There is an LGBTQ Veteran Care Coordinator (LGBTQ VCC) at every facility to help you get the care you need. VHA policies require that your health care is delivered in an affirming and inclusive environment and that VHA employees respect your identity. Contact the LGBTQ VCC at your nearest facility.

VA health care includes, among other services:
- Gender Affirming Hormone Therapy
- Substance use/alcohol treatment
- Tobacco use treatment
- Treatment and prevention of sexually transmitted infections PEP (post-exposure prophylaxis) and PrEP (pre-exposure prophylaxis) for Veterans at risk for HIV.
- Intimate partner violence reduction and treatment of after effects
- Military Sexual Trauma screening and treatment of after effects
- Suicide prevention services. If you are in crisis, PLEASE call the 24-hour Crisis Hotline at 1-800-273-8255 option 1 or visit the Veterans Crisis Line.
- Heart health/Whole Health
- Cancer screening, prevention and treatment
- Virtual Mental Health Care: Veterans can connect with a VA mental health provider through a computer or mobile device from the comfort of their homes or at their nearest VA health facility.
- Infertility: VA is committed to helping Veterans navigate challenges that may arise from issues with fertility and the conception of a child.
Women Veterans
VA Healthcare’s primary care and comprehensive women's health services include:

- General health care and wellness checks, including routine screenings
- Women-specific care for reproductive health (including birth control) and menopause
- Management of long-term conditions, like heart disease and diabetes
- Pain management and care related to musculoskeletal injuries
- Mental health services including medications, counseling, and referrals
- Treatment for conditions related to military sexual trauma

VA also provides specialty services, such as:

- Gynecologic and fertility treatment
- Sensory aids and prosthetics, including gender-specific items like post-mastectomy needs
- Other specialties including radiology, neurology, cardiology, orthopedics, rheumatology, oncology, and endocrinology

If you have questions or cannot find what you're looking for, you can call, text, or chat online with the Women Veterans Call Center (WVCC) at 855-829-6636 to get help and find available resources and services in your area. Trained women representatives can help with:

- Enrolling in VA health care if you have not already
- Setting up a medical appointment in your area
- Answering questions about eligibility (including questions about disability ratings) and other VA benefits like employment, education, and home loans

WVCC representatives are available Monday through Friday, 8:00 a.m. to 10:00 p.m. ET, and Saturday, 8:00 a.m. to 6:30 p.m. ET.

Telehealth
Veterans can access their VA Care Team Through Video Telehealth. Using the U.S. Department of Veterans Affairs’ VA Video Connect app, Veterans can conduct real-time video appointments with their VA providers. Meetings take place with a VA care team over a secure and private video connection using a smartphone, computer, or tablet. Individuals are encouraged to ask their VA provider about VA Video Connect if:

- You prefer to receive your care from home or a non-VA facility.
- You find getting to your VA facility difficult or time-consuming.
- You are too busy to attend in-person appointments regularly.
- You need to see a VA specialist who is not located near you for treatment.

How to get started with VA Video Connect:
1. Talk with your VA provider to see if telehealth is a good fit for your care.
2. Learn more at: mobile.va.gov/app/va-video-connect.
3. For help setting up VA Video Connection your device, call the Office of Connected Care Help Desk toll free at 866-651-3180.

Download the App: You can access VA Video Connect for iOS and Android devices on the VA Mobile webpage.
VA Benefits During Incarceration

If You Are Incarcerated

If you are incarcerated for a felony, the VA will reduce or terminate your disability benefits after your 61st day in confinement. If you were rated at 20% or higher for a service-connected disability prior to incarceration, your monthly benefit will get reduced to 10%. If you were rated at 10%, your monthly payment will be cut in half. Importantly, it is not the disability rating itself that gets reduced, only the monthly payment. After you are released from incarceration, your benefits will be reinstated at their usual level.

If you are incarcerated for a misdemeanor or a felony and have a VA pension, on your 61st day in jail or prison, your pension will be terminated for the duration of your incarceration. Veterans can notify the VA upon release to get their pension reinstated. It is recommended that individuals call the Veteran Benefits Hotline at 1-800-827-1000 upon release.

If incarcerated less than 60 days, or you have completed your sentence, or been paroled, or sent to a halfway house or work release program, your disability benefits will not be reduced or terminated.

Apportionment

Although your VA pension will be terminated or your disability compensation reduced while you are in jail, your family can apply to receive a portion of the benefits. This process is called apportionment.

By applying for apportionment, your family can receive your pension while you are ineligible to receive it due to incarceration. Likewise, your family can receive any amount of your disability compensation that you are ineligible to receive while in jail. For example, if you are rated at 70% before going to jail, your monthly benefit will be reduced to 10%, but your family can apply for apportionment to receive the remaining 60%.

The VA will consider the following factors:

- The family member's income and living expenses;
- The amount of compensation available to be apportioned;
- The needs and living expenses of other family members.

Additional Information:

- No apportionment may be made to or on behalf of any person who is incarcerated in a Federal, State, or local penal institution for conviction of a felony.
- An apportionment of an incarcerated Veteran's VA benefits is not granted automatically to the Veteran's dependents. The dependent(s) must file a claim for an apportionment.
Character of Discharge Requirements

Discharge Requirements for Compensation Benefits requires the Veteran's discharge to be under other than dishonorable conditions (e.g. honorable, under honorable conditions, general.)

Discharge Requirements for Pension Benefits requires the Veteran's discharge to be under other than dishonorable conditions (e.g. honorable, under honorable conditions, general.)

Discharge Requirements for Education Benefits from the VA through the Montgomery GI Bill program or Post 9/11 GI Bill program, the Veteran's character of discharge or service must be honorable.

To receive VA education benefits and services through any other VA educational benefits program, including the Survivors' and Dependents' Educational Assistance (DEA) program, the Veteran's character of discharge or service must be under other than dishonorable conditions (e.g., honorable, under honorable, general.)

Discharge Requirements for Home Loan Benefits require the Veteran's discharge to be under other than dishonorable conditions (e.g. honorable, under honorable conditions, general.)

Discharge Requirements for Insurance Benefits generally do not have a character of discharge for Veterans' Group Life Insurance. However, for Service Disabled Veterans Insurance and Veterans' Mortgage Life Insurance benefits, the Veteran's character of discharge must be other than dishonorable.
US Department of Veterans Affairs - Help for Justice Involved Veterans and Homeless Veterans

VA Programs for the Homeless Veterans

The goal with any VA benefit and services is the prevention of homelessness. Upon release or shortly after release, if it appears you are facing homelessness, contact the

NATIONAL HOMELESS CALL CENTER 1-877-424-3838
VETERANS CRISIS LINE Dial 988 then Press 1

to be referred to the nearest VA Medical Center’s HCHV program. This is a 24- Hour call center to support Veterans in crisis.

Although the below listed resources are established in all national VA Medical Center, each HCHV program has a different referral process to the programs offered. Refer to the nearest VA Medical Center for further assistance.

About Us

The Department of Veterans Affairs (VA) is taking decisive action to end Veteran homelessness. All Veterans at risk for homelessness or attempting to exit homelessness should have easy access to programs and services. VA offers a variety of resources, programs and benefits to aid in this mission. Veterans are seen at the medical center, in legal and criminal justice system settings, or in the community. The Veteran’s needs are assessed and resources are provided directly through the VA or with community-based partners. Our programs were established to help the Veteran to prevent homelessness or to emerge from homelessness in order to live as self-sufficiently and independently as possible.

Mission

To serve Veterans in their journey out of homelessness through skilled social work casework and treatment resulting in housing, recovery, improved quality of life and independence.

Who We Are And What We Offer

Healthcare for Homeless Veterans-Outreach: The VA Health Care for Homeless Veterans (HCHV) Program provides a gateway to VA and community supportive services to eligible Veterans. Through the HCHV Program, Veterans are provided with case management and residential treatment and housing in the community. The Program also conducts outreach to Veterans in the community who would otherwise have barriers to obtaining hospital-wide services on their own. This program provides community outreach, case management and a range of other services to help homeless Veterans gain secure housing.
Contracts & Grant Per Diem Program (GPD): This program allows the VA to provide grant and per diem payments to assist public and non-profit organizations in establishing and operating transitional supportive housing. Richmond’s Homeless Program offers three different Grant and Per Diem Programs for homeless Veterans. These programs are designed to provide housing assistance, case management, education, crisis intervention, counseling and services targeted towards this special population of Veterans. The goal of the program is to help homeless Veterans achieve residential stability, increase their skill levels and/or income, and obtain greater self-determination.

Housing & Urban Development/Veterans Affairs Supportive Housing Program (HUD/VASH): The HUD/VASH program is a collaboration between the U.S. Department of Housing and Urban development (HUD) and the U.S. Department of Veterans Affairs Supporting Housing (VASH) program to help homeless Veterans and their immediate families find and maintain affordable, safe and permanent housing in the community.

Supportive Services for Veteran Families (SSVF): For very low-income Veterans, SSVF provides case management and supportive services to prevent the imminent loss of a Veteran's housing or identify new housing for the veteran and his or her family. SSVF providers also work to rapidly re-house Veterans and their families who are homeless and might remain homeless without assistance. Nonprofit agencies and community partners use SSVF funding to rapidly house Veterans and their families and to prevent homelessness. Case management includes help securing VA and other benefits such as educational aid and financial planning.

Veterans Justice Outreach Initiative (Jails): The purpose of the Veterans Justice Outreach (VJO) Initiative is to avoid the unnecessary criminalization of mental illness and extended incarceration among Veterans by ensuring that eligible justice-involved Veterans (JIVs) have timely access to VHA mental health and substance abuse services when clinically indicated, and other VA services and benefits as appropriate. The Veterans Justice Outreach Specialist is responsible for direct outreach, assessment, and short-term case management for justice-involved Veterans in local courts and jails, and liaison with local justice system partners.

Substance Use Disorder Program: This program focuses on working with the clients from the Health Care for Homeless Veterans Program who exhibit signs of a Substance Use Disorder(s). The primary focus will be on drug & alcohol abuse recovery however, other issues could, and should, be addressed i.e., gambling, smoking etc. This is done for the sake of preserving the Veteran's health, protecting their family and to prevent the loss of their housing.

Healthcare for Re-Entry Veterans Initiative (Prisons): The Health Care for Re-entry Veterans Initiative is a national program, which offers outreach to incarcerated homeless Veterans in state and federal prisons who are within six months of release. The purpose of the initiative is to educate JIVs about VA services and foster a relationship between the incarcerated Veterans and the VA as well as other agencies in order to ensure support in their transition into life outside of prison.
The Healthcare for Re-entry Veterans (HCRV) Specialist provides direct outreach, assessment and short-term case management for justice-involved Veterans in state and federal prisons.

**Healthcare for Homeless Veterans/HUD-VASH Vocational Development Program:** The Vocational Development Program is developed to assist veterans in exploring and pursuing meaningful career options. This is accomplished by providing integrative, purposeful opportunities for individualized development of the whole person. The program works to develop the career decision-making process and vocational discernment of the veteran.

**Veterans Affairs Veterans Justice Program (VJP)**
Health Care for Re-Entry Veterans along with Veterans Justice Outreach comprises the two entities of the Department of Veterans Affairs (VA) Veterans Justice Program (VJP). While Veterans Justice Outreach Specialists (VJOs) focus on the local and regional jails, Health Care for Re-Entry Veterans (HCRV) Specialists focus on incarcerated veterans within the state and federal prisons. Specific information on both programs is listed below.

**Health Care for Re-Entry Veterans (HCRV) Program Details:** HCRV program is designed to help incarcerated veterans successfully re-integrate back into the community after their release. The primary goal is to begin working with the veteran during their incarceration by providing information and resources and once released to prevent homelessness.

The HCRV Specialist provides:

1) **Outreach:** identification of veterans within the state and federal prisons to participate in treatment matching assessment and follow up services. Outreach services are conducted via the state and federal prison Re-Entry counselors, unit managers, probation/parole officers, or self-referred.

2) **Treatment-Matching Assessment:** This is the initial step for the HCRV Specialist as it will determine the needs of the veterans. The Specialist develops the initial plan and based on the plan and information resources will be provided to the veteran for follow up upon release. In some cases, the HCRV Specialist will make appropriate referrals to the local VA Medical Center for medical, psychiatric, and substance abuse programs.

3) **Education:** Veteran educational information on VA resources in areas of medical, psychiatric, substance abuse disorders, benefits, employment along with community services and benefits. In addition to providing education to incarcerated veterans, HCRV Specialists educate criminal justice systems about their roles and ability to aid JIVs.

4) **Case Management:** Short term case management follows upon the JIV’s release. The primary goal of case management is to continue working with the veteran to help support their successful transition into the community. This is done by linking the Veteran to local, state and federal resources including social services, employment, VA health care services and benefits, Social Security and other available resources.
Veterans Justice Outreach (VJO) Program Details
If you are incarcerated in a local or regional jail, a Veterans Justice Outreach (VJO) Specialist may be able to assist. The aim of the Veterans Justice Outreach program is to avoid the unnecessary criminalization of mental illness and extended incarceration among Veterans by ensuring that eligible, justice-involved Veterans have timely access to Veterans Health Administration (VHA) mental health, substance use disorder (SUD) treatment and homeless services. Linkage to both VAMC and non-VAMC community resources will also be provided as appropriate.

The VJO program is designed to collaborate with local justice system partners to identify veterans that enter the criminal justice system and need treatment services. The VJO Specialist works with local law enforcement, jails, and court teams to identify Veterans that may be in crisis because of mental illness, substance abuse, or other issues; and assist with connecting them with appropriate resources.

The VJO Specialist provides direct outreach, assessment and case management for justice-involved Veterans in local courts and jail. The VJO Specialist can also assist with eligibility determination, enrollment and referral to both VA and non-VA services upon release. In addition, the VJO Specialist can collaborate with judges and specialty courts to connect veterans with VA treatment services and homeless prevention programming.

VA Healthcare Eligibility and Enrollment

Veterans Affairs Health Care Eligibility
When you are released from jail or prison, you may resume or begin your health care at the closest VA Medical center near your housing plan. Although it is not a requirement to have VA Health Care, if you do not have health care insurance upon release, you may want to enroll for medical, mental health, substance abuse treatment, or other services.

To enroll and receive VA Health Care, you must meet basic eligibility which is defined as:

- A person who served in the active military, naval, or air service and who was discharged or released under conditions other than dishonorable may qualify for VA healthcare benefits.

- Reservists and National Guard members may also qualify for VA healthcare benefits if they were called to active duty (other than for training only) by a Federal order and completed the full period for which they were called or ordered to active duty.
Along with these basic eligibility requirements, you also will need to meet the **minimum duty requirement (how long you served)**. These requirements are:

- Veterans who enlisted after Sept. 7, 1980, or who entered active duty after Oct. 16, 1981, must have served 24 continuous months or the full period for which they were called to active duty to be eligible.
- This minimum duty requirement may not apply to Veterans discharged for hardship, early out or a disability incurred or aggravated in the line of duty.

**VA Health Care Enrollment Process**

It is best to seek VA health care attention within 30 days of release or immediately after release so necessary appointments, referrals and other services can begin.

If you were enrolled or established VA Health Care PRIOR to your incarceration, you may re-establish these services by making a visit to the local VA Medical Center. Local VA Medical Centers usually offer same day access to see a doctor or a mental health provider and emergency room services. See the Appendix at the back of this guide for a listing of VA Medical Centers.

If you are unsure or did not enroll in VA Health Care PRIOR to your incarceration and you meet the basic and duty requirements listed above along with choosing to receive VA health care, you have two options with enrollment:

- Complete the **VA Application for Health Benefits** and mail the completed application along with a copy of your DD 214 (military discharge paperwork) to the VJO/HCRV (contact information located in directory) who can determine eligibility and enrollment into the VA Health Care System. The VJO/HCRV Specialist will inform you on whether you meet eligibility and enrollment.

- If you do not have a copy of your DD214 or never requested one, please complete the **Request Pertaining to Military Records**. You can mail this form to National Personnel Center to receive your DD214. The agency's address is on the back of the request form, block #14.
Following Up on Your Claim

You will receive a confirmation letter from the VA advising you of the status of your eligibility for benefits. This correspondence will be mailed to the address identified when you meet with the HCRV/VJO specialist. You will be determined as eligible, ineligible, or unable to determine as eligible. If you disagree with the determination, you may appeal the decision and submit documents in support of your claim.

Be sure to obtain a copy of your DD214 since this is an important document to submit if your eligibility is denied or more information is needed to confirm your eligibility for VA healthcare. Keep the original for your records and submit only a copy of your DD214. If your eligibility is confirmed or if you want to contest the preliminary eligibility determination, visit the VA medical center of your choice to register for care. Make an appointment to meet with the contact person at the VA medical center so he or she can assist you with the registration process.

You will need a picture identification in order to register for healthcare (the picture identification provided by the prison is adequate for registration purposes). You will be asked to update your information. At the time of registration you may schedule an appointment for primary care. You will also be photographed for a VA identification card.

Make sure you receive an appointment with a primary care physician in a timely manner if you are prescribed medications. Typically the prison or jail will provide you with at least a 30 day supply of medication. In most cases you may be able to see a VA physician within 30 days. In case of an emergency, you may be seen in the emergency department at the VA medical center. Your primary care physician is an essential contact. You may request specialized services such as mental health, substance use, and other assistance from this physician.
Health Care for Re-Entry Veterans (HCRV) Specialist

Leslie Hindle, LCSW
Salem VA Medical Center
1970 Roanoke Boulevard
Salem, Virginia 24153
804-982-2463

Veterans Justice Outreach Specialists (VJOs)

Jim Zahringer, LCSW
VJP Senior Social Worker
Central Virginia VA Health Care System
1201 Broad Rock Boulevard (122)
Richmond, Virginia 23249
P: 804-675-5000, ext. 2041

Kevin Birdsell, LCSW
McGuire VA Medical Center 1201 Broad Rock
Boulevard Richmond, Virginia 23249
804-675-5000 extension 7241

LaBarbara Williams, LCSW
Hampton VA Medical Center 100 Emancipation
Drive Hampton, Virginia 23667
757-722-9961 extension 7734

Elycia Flancher, LCSW
Veterans Justice Outreach Specialist
1500 Franklin St NE
Washington, DC 20018
202-320-9233

Karen N. Carrington, LICSW
Veterans Justice Outreach Specialist VA Medical Center,
Community Resource and Referral Center (CRRC) 1500 Franklin St NE
Washington, DC 20018
202-636-7670 (o)
202-431-6776 (c)

Machele Huff, LCSW
Salem VA Medical Center
1970 Roanoke Boulevard
Salem, Virginia 24153
540-982-2463

Tamesha Ellis, LCSW
Hampton VA Medical Center 100 Emancipation Drive
Hampton, Virginia 23667
757-722-9961 extension 7741

Rodney Carter
Incarcerated Veterans Re-entry Specialist
15000 Franklin Street, NE
Washington, DC 20018
202-636-7671 (o)
202-251-2508 (c)

Kimberly Berry-Lavoie
James Quillen VA Medical Center
Incarcerated Veterans Re-entry
PO Box 4000 621-MTN Home Specialist
Mountain Home, Tennessee 37684
(Phone) 423-926-1171 ext. 2387
kimberly.berry-lavoie@va.gov
The Virginia Department of Veterans Services (DVS) contains seven service delivery sections: benefits; veteran and family support; veterans education; transition and employment; care centers; veterans cemeteries; and the Virginia War Memorial.

Benefits

The mission of the DVS Benefits Office is to provide Virginia's Veterans and their family members with accurate, timely and ethical education and assistance in obtaining the federal and state benefits they have earned. Information on current federal, state and local veterans' programs, entitlements and referral services is available in Virginia through a network of 34 benefits offices staffed with accredited Veteran Service Representatives (VSRs). All services are free of charge.

Services provided by VSRs include assistance with applying for benefits such as:

- Veteran Compensation Claims
  - Initial, Re-Opened, Notice of Disagreement, Appeals, Dependency
- VA Health Care Eligibility
- Veteran Pension Claims
- Aid and Attendance Claims
- Survivor Benefit Claims
- Survivor Pension Claims
- Claim for Burial Benefits/Flags/Markers
- State Tax Relief Eligibility Determinations
- Certificate of Eligibility for VA Home Loan
- Guarantees VGLI Applications
- Education Benefits Applications
- Outreach into Local Communities - Itinerary Visits
- Referral to Local, State, and Federal Social Services

Office locations and phone numbers are listed on pages 27-29.
The VETE directorate promotes Virginia's economic development by supporting Veterans and their families with increased access to and attainment of education, employment and entrepreneurship opportunities. VETE is comprised of five programs:

- **The State Approving Agency (SAA)** ensures access and quality instruction, appropriate administration, and fair and equitable practices for every Veteran (and eligible person) who enters a Virginia SAA-approved educational or training program. This is done by validating and approving education and training programs; ensuring compliance with federal and state guidelines and ensuring the interests and prerogatives of the State are preserved. The Virginia SAA currently has over 900 facilities approved for G.I. Bill benefits. These schools include vocational schools, and on-the-job training and apprenticeship programs. Contact 804-225-2298 or saa@dvs.virginia.gov for more information.

- **The Virginia Military Survivors and Dependents Education Program (VMSDEP)** waives tuition and mandatory fees at Virginia’s public colleges and universities for spouses and children of a qualified military service member who, during direct involvement in covered military combat, was killed, missing in action, or became a prisoner of war, or of a qualified Veteran who, as a direct result of such service, has been rated by the U.S. Department of Veterans Affairs as totally and permanently disabled or at least 90 percent permanently disabled and have been discharged or released under conditions other than dishonorable. Contact 804-225-2083 or vmsdep@dvs.virginia.gov for more information.

- **The Virginia Military and Education Workforce Initiative (VMEWI)** uses a three-pronged approach to assist transitioning veterans that have chosen educational institutions as their preferred path to employment. Identifying and promoting employment pipelines, creating internship and fellowship opportunities, and highlighting community service initiatives are three methods used by the Military Education & Workforce Initiative to support Virginia’s Veterans on their path to employment. MEWI works with the Veterans Services Foundation to provide free Laptops and credentials to service members, veterans, and spouses. Contact us at MEWI@dvs.virginia.gov for more information.

- **The HIRE VETS NOW FELLOWSHIP Program (HVNFP)** provides transitioning service members the opportunity to network with Veteran Certified employers offering 6-12 week internships to eligible applicants, with commander approval, up to six months prior to separation. Participation in a fellowship program while still serving in the military allows service members the opportunity to gain marketable skills and experience to enhance their civilian career opportunities. Contact us at hvnfellowship@dvs.virginia.gov for more information.

- **The Virginia Values Veterans (V3) Program** educates and trains companies on why it is a strong business decision to recruit, hire, and retain Veterans, and helps those committed companies meet their hiring goals. If you are an employer looking for Veteran talent in the Commonwealth, join the V3 Programs network of employers by registering online at: www.dvsV3.com.
The Military Medics and Corpsmen (MMAC) Program provides recently discharged service members with specialized medical training, an opportunity for employment at major Virginia healthcare systems, a pathway to licensure and long-term medical careers, and a solution to acute healthcare staffing shortages in Virginia’s healthcare industry. Our motto? No Medics or Corpsmen left behind. Contact us at 804-482-8509 or mmac@dvs.virginia.gov for more information.

The Virginia Values Veterans Transition (V3T) Program assesses, coordinates, and disseminates opportunities for members of the armed forces and their spouses transitioning from military to civilian life by providing a pathway to employment, education, and entrepreneurship. Contact us at 804-786-8060 or V3Transition@dvs.virginia.gov for assistance.

The Virginia Women Veterans Program (VWVP) provides access to community resources to educate, unify, and empower Virginia’s women veterans, who have served in the military in all eras; by ensuring they receive timely yet appropriate transition and benefits support/employment and education outreach; health and community advocacy. VWVP hosts many events annually such as the Virginia Women Veterans Summit, which brings together veterans, employers, community leaders, and government agencies from the federal, state, and local levels to raise awareness about the services and benefits offered specifically for women veterans through expert presenters, panel discussions, and exhibits. Contact us at womenvet@dvs.virginia.gov for more information.

Virginia Military Spouse Liaison serves as the commonwealth’s military spouse advocate. The liaison conducts outreach and provides advocacy for military spouses and their families. The liaison also works with key stakeholders within federal, state, local government, military installations, and the private sector to develop and implement a resource system to provide access to education, employment, benefits, and community resources. Questions regarding Military Spouse Support may be directed to milspouse@dvs.virginia.gov.

Veterans Care Centers, Cemeteries and the Virginia War Memorial

DVS Veterans Care Centers provide affordable long-term care, Alzheimer’s/dementia care, and short term rehabilitation to Virginia’s veterans. DVS Veteran Care Centers are located in Richmond (Sitter & Barfoot), Roanoke (Virginia Veterans Care Center), Virginia Beach (Jones & Cabacoy-opening late 2022), and Fauquier County (Puller Veterans Care Center-opening late 2022).

The agency also operates three veterans cemeteries: the Virginia Veterans Cemetery in Amelia, the Albert G. Horton, Jr. Memorial Veterans Cemetery in Suffolk, and the Southwest Virginia Veterans Cemetery in Dublin.

The Virginia War Memorial is Virginia’s monument to honor the memory of men and women from Virginia who served and fought from World War II to the present. The Virginia War Memorial in Richmond serves an integral role in supporting the mission of the Virginia Department of Veteran Services.
Virginia Veteran and Family Support (VVFS)

The Virginia Veteran and Family Support program (VVFS) provides outreach, connection, and support to veterans and their families as they address the challenges of military service, transition, deployments, Post Traumatic Stress and behavioral health concerns, physical and traumatic brain injuries. Referrals and resource connections are coordinated with community providers throughout the Commonwealth. The VVFS program offers:

- Comprehensive assessments of individual and family needs
- Care coordination services for behavioral health, rehabilitative and supportive services
- Direct linkage to treatment services for Post Traumatic Stress and traumatic brain injury
- Direct linkage to VA benefits and healthcare, employment, and education services
- Peer support services
- Family support services and groups
- Homeless and housing services
- Criminal justice and re-entry services
- Outreach and education services

The VVFS program proudly serves military service veterans of any era, regardless of their discharge status, including:

- Members of all branches of the Armed Services, National Guard and Reserves
- Family members of veterans and members of the Guard and Reserves

VVFS is also proud to serve Virginia’s most vulnerable veterans including veterans involved in the criminal justice system and those experiencing homelessness. The VVFS Justice Involved Services (JIS) program offers support to veterans and service members in the criminal justice system. The program provides direct services to justice-involved veterans and service members interfacing with courts and diversion/veteran treatment docket programs, during incarceration in jails and prisons about 120 days or less prior to release and upon reentry to the community, and on probation and/or parole supervision. A Veteran Justice Specialist identifies needs, develops a coordinated services plan, and connects the veteran/service member to community resources.

VVFS operates in four regions. To reach your regional office for further information or assistance, call the toll free number at 1-877-285-1299 or visit our website at www.dvs.virginia.gov.
Virginia Department of Veterans Services Offices

DVS VVFS & Benefits Offices

Ashburn
44345 Premier Plaza
Bldg 2, Suite 200
Ashburn, VA 20147
804-840-7903

Abingdon
100 Abingdon Place, Suite 202
Abingdon, VA 24211
276-623-0080

Big Stone Gap
322 Cloverleaf Sq.
Suite E-1
Big Stone Gap, VA 24219
276-523-1411

Charlottesville
1430 Rolkin Court
Charlottesville, VA 22911
434-529-6431

Chesapeake
Tidewater Community College
1428 Cedar Road, Room 158
Chesapeake, VA 23322
757-822-5298

Danville
441 Piney Forest Road
Suite B
Danville, VA 24540
434-836-8447

Fairfax
9990 Fairfax Blvd, Suite 120
Fairfax, VA 22030
703-359-1210

Fredericksburg
10300 Spotsylvania Avenue
Lee Hill Building 1, Suite 290
Fredericksburg, VA 22408
540-376-7298

Front Royal
1516 Shenandoah Ave
Front Royal, VA 22630
804-229-8240

Lynchburg
519 Leesville Road, Suite A
Lynchburg, VA 24502
434-582-5102

Manassas
9300 West Courthouse Road
Suite 305
Manassas, VA 20110
703-479-7437

Henrico
121 Cedar Fork Road,
Room 412
Henrico, VA 23223
804-952-6112

Petersburg
Freedom Support Center 32
W. Washington Street
Petersburg, VA 23803
804-691-4095

Norfolk
6350 Center Drive
Building 5, Suite 100
Norfolk VA 23502
757-455-0814

Strasburg
105 Stony Pointe Way, Suite
220 Strasburg, VA 22657
540-465-6113

Springfield
6564 Loisdale Court Suite 301
Springfield, VA 22150
703-417-9090

Staunton
1600 North Coalter Street
Building 1, Suite 17B
Staunton, VA 24401
540-332-7840

Wytheville
335 West Monroe Street
Suite 200
Wytheville, VA 24382
276-228-5211

VETERANS RE-ENTRY ROADMAP
DVS Benefits Offices

Accomac
23365 Front Street
Suite B, P.O. Box 7
Accomac, VA 23301
757-787-5862

Emporia
Emporia Community Based
Outpatient Clinic
1746 Atlantic Street East
Emporia, VA 23847
434-829-63866

Fort Belvoir
9625 Middleton Road
Bldg. 1189, Rooms DH124
and DH125
Fort Belvoir, Virginia 22060
703-805-0177

Hampton
2101 Executive Drive
Suite 420, Tower Box 48
Hampton, VA 23666
757-825-7893

Hampton VAMC
100 Emancipation Drive
Building 43, Room 112
Hampton, VA 23667
757-722-9961

Pentagon
1500 Defense Pentagon Suite
1A126 Washington, DC
20301-1500 703-545-7462

Portsmouth
620 John Paul Circle
Building 7th Floor
Portsmouth, VA 23708
757-953-6205

Richmond McGuire
VAMC 1201 Broad Rock
Bldg 1M-169A Richmond,
VA 23249
804-675-6546

Quantico Marine
Corps Base
Education Center
3089 Roan Street Quantico,
VA 22134
703-630-2811

Roanoke
210 Franklin Road, Ste. 810
Roanoke, VA 24011
540-597-1730

Salem VAMC
1970 Roanoke Blvd
Bldg. 8, Room 101A & 101B
540-982-2463 ext 4055
540-982-2463 ext 3357

South Hill
118 East Danville Street
South Hill, VA 23970
434-584-9100

Tazewell
657 Main Street Tazewell,
VA 24651
276-988-3761

Virginia Beach
Pembroke Office Park
287 Independence Blvd
Pembroke Two, Suite 130
Virginia Beach, VA 23462
757-552-1884/757-552-1885

Virginia Beach-Oceana
1232 Perimeter Parkway,
Suite 202 Virginia Beach, VA
23454 757-689-3729

Williamsburg
203 Ironbound Road Dillard
Complex Post Office Box
8795 Williamsburg, VA
23187 757-221-1734

VETERANS RE-ENTRY ROADMAP
Virginia Veteran and Family Support Program Offices

**Blacksburg**  
New River Valley CSB  
700 University City Blvd  
Blacksburg, VA 24060  
540-443-7527

**Chesterfield**  
304 Turner Road, Suite N  
N. Chesterfield, VA 23225  
804-839-1599

**Covington**  
311 South Monroe Ave  
Covington, VA 24426  
540-965-2100 ext. 115

**Fredericksburg**  
10304 Spotsylvania Avenue  
Suite 100  
Fredericksburg, VA 22408

**Palmyra**  
13623 James Madison Hwy Palmyra, VA 22963  
804-690-3217

**Richmond**  
4914 Radford Avenue  
Richmond, VA 23230  
804-248-1268

**Stuart**  
22280 Jeb Stuart Highway  
Stuart, VA 24171  
276-694-4361 x113

**Suffolk**  
7025 Harbour View Blvd  
Suite 119  
Suffolk, VA 23435  
757-942-1095 ext 1201
General Information

Healthcare Resources

Supplemental Security Income (SSI), Social Security Disability Insurance (SSDI), and Medicaid

SSI
If you were receiving Supplemental Security Income (SSI) prior to incarceration, your payments are suspended for 12 months during incarceration. If released within 12 months, your payments can be reinstated in the month you are released. However, if you are incarcerated for longer than 12 consecutive months, your SSI payments are terminated and you must file a new application for benefits.

Virginia Department of Corrections (DOC), the Social Security Administration (SSA), and the Department for Aging and Rehabilitative Services Disability Determination Services (DDS) have a memorandum of agreement for the SSI pre-release benefits application process. This agreement allows identified DOC offenders incarcerated in state correctional facilities to apply for SSI prior to release. Not everyone is eligible for this pre-release benefits process, so if incarcerated in a state correctional facility you should contact your corrections institutional counselor for more information.

If you were incarcerated in a local jail and the jail did not have a pre-release agreement with Social Security, contact the local Social Security office at 1-800-772-1213 Monday through Friday, 7:00am-7:00pm to schedule an appointment to apply for benefits.

Once released be sure to inform Social Security of your release from prison. As proof of release, bring your official jail or prison release documents to your appointment. Release from prison or jail does not automatically make you eligible for benefits. However, depending on the circumstances of your case, you may be able to have your checks started effective within the month after the month of your release.
SSDI
If you were receiving SSDI benefits prior to incarceration, your payments are in suspense during the entire time of your incarceration. Once released from jail or prison, you can report to the local Social Security office to have your SSDI payments reinstated. You do not have to re-apply for SSDI benefits.

Medicaid
Medicaid is the state and Federal partnership that provides medical coverage to eligible needy persons. The purpose of Virginia Medicaid is to improve the health of people in Virginia who might otherwise go without medical care for themselves and their children. There is no enrollment fee or premium for Medicaid coverage if you are eligible. Types of Medicaid-covered services include primary medical care, prescriptions, behavioral health, transportation, laboratory and x-ray services, medical equipment, and much more.

Individuals can apply for Medicaid at any time while incarcerated through the Cover VA Incarcerated Unit (CVIU). The Cover Virginia Incarcerated Unit (CVIU) is the designated unit at Cover Virginia for assisting incarcerated individuals in applying, obtaining, and maintaining Medicaid healthcare benefits.

The vast majority of incarcerated individuals are eligible for Medicaid. An individual can apply for Medicaid while incarcerated by contacting the CVIU Call Center telephonically at 1-833-818-8752 or submit an application online using the Commonhelp application portal at https://www.commonhelp.virginia.gov/.

While incarcerated, Medicaid will only cover costs associated with an inpatient hospitalization; however, upon release, access to one's full Medicaid benefits is activated.

Non-incarcerated individuals can apply for Medicaid using the Commonhelp application portal, calling the Cover Virginia Call Center at 1-833-5CALLVA, and/or by mailing or dropping off a paper application with your local Department of Social Services.
Ineligible for veteran’s benefits? Free or low-cost healthcare may be available.

Department of Veterans Services Virginia Veteran and Family Support (VVFS) can direct you to community services for healthcare, behavioral healthcare, and brain injury. The VVFS staff can also assist with supportive services in the community. Contact information for VVFS is listed in Section 2: Virginia Department of Veterans Services.

Department of Social Services and local health departments can tell you where to find healthcare clinics and connect you to local healthcare resources. Check the phone book blue pages under local, city, or county government for the number. For more information you can also visit the Virginia Department of Social Services website at http://www.dss.virginia.gov/. For more information on local health departments you can visit the Virginia Department of Health website at http://www.vdh.virginia.gov/.

Free clinics are run by many local organizations and communities. You can visit the Virginia Association of Free and Charitable Clinics website at https://www.vafreeclinics.org/ for a listing of free clinics in your area.

Mental Health Services
If not eligible for veterans benefits:

National Alliance on Mental Illness (NAMI) lists community mental health service providers at www.nami.org or call 1-800-950-6264.

Mental Health America offers support groups, rehabilitation, socialization, and housing services through 340 community organizations located across the country.

Call 1-800-273-TALK for mental health counseling or find a local office online at www.nmha.org.

Local Community Services Boards (CSBs) provide mental health and substance abuse services to citizens based on where they live. These clinics are listed in the phone book blue pages under City and County Government. Additional information is available at http://wwwdbhds.virginia.gov/community-services-boards-csbs. Check the Appendix in this guide for a listing of all CSBs in Virginia.
Substance Abuse Treatment

If not eligible for veterans benefits:

The Federal Substance Abuse and Mental Health Services Administration Treatment Referral Routing Services can refer you to local programs. Call 1-800-662-4357.

Alcoholics Anonymous and Narcotics Anonymous
Check the phonebook for a local number or visit http://www.aa.org or http://www.na.org

Housing

Shelter and Housing Crisis Assistance
If you are in need of housing outside of the VA housing resources, local communities provide homelessness prevention and housing services for homeless individuals and families. For housing crisis assistance, please visit the Virginia Department of Housing and Community Development’s website at https://dhcd.virginia.gov/homelessnesshousing-crisis-resources for a listing of the shelter and housing crisis assistance contact lines available in local areas. The website also contains an interactive map to find your locality. This directory is also listed in the Appendix of this guide.

The local Salvation Army provides housing and homeless services at certain locations. For additional information visit their website at http://virginiasalvationarmy.org/ or check your phonebook for a local number.

Emergency and Transitional Housing
To find homeless veteran service providers in your area:

Call 1-800-VET-HELP
Write to NCHV, 333 1/2 Pennsylvania Ave., SE; Washington, DC 20003-1148
Go to http://www.nchv.org
Virginia Employment Commission Programs
The Virginia Employment Commission's purpose is to promote economic growth and stability by delivering and coordinating workforce services that include: policy development, job placement, temporary income support, workforce information as well as transition and training services. They partner with stakeholders, develop and empower staff, improve processes, embrace innovative solutions and technologies as well as continually renew their organization.

Your local Virginia Employment Commission (VEC) Workforce Center can help you with your job search through employment assistance, access to job listings and resources. VEC Office locations and contact information can be found in the telephone book under the State Government listings as well as at www.vec.virginia.gov/find-a-job/vec-local-offices. Be sure to ask to speak with the veterans representative.

Virginia Workforce Network provides access to a wide range of employment and training services through the Virginia Workforce Centers. The veterans representatives (Disabled Veterans' Outreach Program (DVOPs) and Local Veterans' Employment Representatives (LVERs) are stationed at VEC Workforce Centers. The best way to find employment, whether full or part time, is to visit the Virginia Workforce Connection website at www.vec.virginia.gov/veterans.

The Virginia Workforce Connection is your doorway to employment and labor market information in Virginia. You will have access to new job search tools, resume building, employment information, wage data, occupational skill requirement, as well as industry and occupational trends. You can also access jobs posted on numerous websites in one location. Virginia also has a Vocational Rehabilitation Program. Look in the phone book under Virginia Department for Aging and Rehabilitative Services or online at http://www.vadars.org.

Virginia Bonding Program
The Virginia Bonding Program or the Federal Bonding Program in Virginia provides fidelity bonds to employers for individuals with convictions. Bonds are a business insurance that reimburse employers to cover acts of theft, such as larceny, forgery and embezzlement. The Federal Bonding Program was first developed in 1966 by the Federal Government and bonds were given free to states. Virginia bonds were administered by the Virginia Employment commission. In 1998, the federal Government began charging $100 per bond. The Virginia Department of Corrections now administers the bonds in Virginia. Bonds are issued at no cost to the job seeker or employer. Also, there are no applications, forms or paperwork to complete. Bonds are administered for $5,000 to cover a period of six months and there is no deductible amount for the employer to pay. After six months the bond terminates and the employers can purchase another six months for a low fee.
A bond can insure full, part time or temporary employment. Bonds can be issued for a person with a conviction who lives and works in the state of Virginia. If the person lives out of the state, then they must work for a Virginia company.

This program is very important because it bridges the gap between employers and job seekers with a criminal background. This allows trust and rapport to be established between the employer and the skilled job seeker. This win/win situation can help contribute to the growth and success of the company. Employers must desire or require the bond and contact the Virginia Bonding office to request a bond for a potential employee. Bonds do not cover liability due to poor performance, accidents or injury. Also, it does not move with the employee if their job changes. Persons are eligible for a bond if they:

- Are of legal working age in Virginia
- Have prior criminal convictions - felony, misdemeanor, federal, state or juvenile.
- Have been incarcerated, on probation, or community service. This also includes those convicted who did not serve any time.
- Live in Virginia or live in another state yet work for a Virginia company.

This federal fidelity bond allows employers to hire workers with the knowledge, skills, credentials and abilities companies need while protecting them from potential financial loss. Nationwide, bonding services as a job placement tool can be considered to have a 99% success rate.

If you are interested in obtaining information on the Virginia Bonding Program or hiring an individual that may fit this criteria contact:

Kia Parson, Virginia Bonding Program Coordinator  
Virginia Department of Corrections  
6900 Atmore Drive  
Richmond, Virginia 23225  
804-887-8262  
Virginia.BondingProgram@vadoc.virginia.gov
Financial Assistance

Supplemental Nutrition Assistance Program (SNAP) offers nutrition assistance to eligible low-income individuals and families. The Food and Nutrition Service works with State agencies, nutrition educators as well as neighborhood and faith-based organizations to ensure those eligible can make informed decisions to access benefits. For further information, please see www.fns.usda.gov/snap.

Local meal programs may be available in your community. You can contact Department of Social Services (DSS), as well as community and faith-based organizations.

Other programs may be available in your area. Check the community services section of your phonebook. Look for listings such as the American Red Cross, Catholic Charities or Catholic Social Services, the Salvation Army, United Way, 2-1-1, and other non-profit providers.

211 Virginia
800-230-6977
www.211virginia.org

2-1-1 Virginia is an easy to remember phone number connecting people with free information on available community services. When you dial 2-1-1, a trained professional listens to your situation and suggests sources of help using one of the largest databases of health and human services in Virginia. 2-1-1 Virginia provides access to services in your community and statewide. All referrals are confidential and you can search for these same services on the 2-1-1 VIRGINIA's website.

Women Veterans

Most VA medical centers and readjustment offices have a designated women veterans coordinator to assist women veterans in accessing VA benefit programs and healthcare services. Call 1-877-222-8387 to find the medical center nearest you. Additional information is available at http://www.oefoif.va.gov/womenvets.asp.

The National Resource Center for Justice Involved Women (NRCJIW) is a partnership between the U.S. Department of Justice, the Office of Justice Programs, the Bureau of Justice Assistance (BJA) and the National Institute of Corrections. The partnership seeks to address the unique and complex needs of adult women who are involved in the criminal justice system. The mission of the NRCJIW provides guidance and support to criminal justice professionals and to promote gender-responsive policies and practices to reduce the number and improve outcomes of women involved in the criminal justice system. For more information, visit their website http://cjinvolvedwomen.org.
Legal Assistance

Legal Issues
Most law is state-specific. Most common legal problems are governed by the law in the state where you live or where the problem occurred. When looking for legal help, make sure the information you find applies to your state or that the lawyer or other service provider is qualified to work in your state.

The American Bar Association has a web site with guidelines about free legal services and links to directories of legal aid offices and pro-bono programs. Go to www.abanet.org. Milvets Program: https://www.americanbar.org/groups/legal_services/milvets/

The Virginia Bar Association addresses criminal or civil legal services for veterans and their families. Go to http://www.vba.com or call 804-644-0041.
1111 E. Main St., Suite 905
Richmond, VA 23219
Phone: 804-644-0041
Fax: 804-644-0052
Website: https://www.vba.org/page/vba_veterans_initiat

The Lewis B. Puller, Jr. Veterans Benefits Clinic - Assist with disability compensation claims.
William and Mary Law School
PO Box 8795, Williamsburg, VA 23187-8795
(email) veterans@wm.edu
(fax) (757) 221-3131

Mason Veterans and Servicemembers Legal Clinic
Antonin Scalia Law School, George Mason University (Free legal services to veterans in variety of litigation and non-litigation matters)
3301 Fairfax Drive, MS1 G3, Arlington, VA 22201
(Phone): 703-993-8214
(Fax): 703-993-9540
mvets@gmu.edu

Virginia Lawyer Referral Service 800-552-7977
This service can help arrange for individuals to have a 30-minute consultation with a Virginia-licensed attorney for a small fee.
The Veterans Consortium assists with Federal Veteran benefit appeals.
2101 L Street NW, Suite 840
Washington, DC 20037
P: (888) 838-7727 (toll free)
P: (202) 628-8164
F: (202) 628-8169
(email) https://www.vetsprobono.org/

(For Discharge Upgrades)
The Veterans Consortium
Discharge Upgrade Program
2101 L Street NW, Suite 840
Washington, DC 20037
(fax): (202) 628-8169
(email): upgrades@vetsprobono.org
(phone): (202) 733-3324

(For Pro Bono Program)
The Veterans Consortium Pro
Bono Program
2101 L Street NW, Suite 840
Washington, DC 20037
F: (202) 628-8169
intake@vetsprobono.org

National Veterans Legal Services Program (202-265-8305 or info@nvls.org)
P. O. Box 65762, Washington, DC 20035
Services Offered:
  Individual Representation (Disability Claim Appeals)
  Lawyers Serving Warrior (LSW) Program: Assistance with Discharge Upgrades for Veterans from All Eras and Assistance with VA claims for Mental Health and/or Physical Condition(s) including PTSD due to MST

VetLex: For Veterans, the VetLex platform provides them an online tool for obtaining pro bono counsel for their specific legal need, which could be civil or administrative proceedings (benefit claims, for example). It also provides educational information on legal resources available to them. Website: https://vetlex.org/ (will need online computer access)

Regent University School of Law
1000 Regent University Drive, Virginia Beach, VA 23464
Tel: (757) 352-4584
Areas of Law: Landlord-Tenant, Civil, Family Law
The law school offers limited legal assistance through the legal clinic, which focuses on family law, children's issues, and Social Security disability and Supplemental Security Income (SSI).

FindLaw.com (Criminal Legal help & Public Defenders by State)
Virginia Defenders Indigent Defense Commission
http://www.vadefenders.org/contact/
The Virginia Indigent Defense Commission (VIDC) was statutorily established in 2004, replacing the Public Defender Commission, to protect the Constitutional right to counsel for people who cannot afford to hire their own lawyer.
Administrative Office: 1604 Santa Rosa Road, Suite 200, Richmond, VA 23229
Office Hours Monday - Friday | 8 AM - 5 PM Phone: (804) 662-7249   Fax: (804) 662-7359

Virginia Legal Aid
Virginia Legal Aid provides legal services for Virginians on non-criminal legal matters (for income-eligible individuals). Virginia has nine legal aid programs. They provide legal assistance on issues related to consumer rights, debtors rights, elder law, employment, family and domestic sexual violence, housing, and other civil legal matters.

Blue Ridge Legal Services, Inc.
Serving Shenandoah and Roanoke Valleys of Virginia
https://brls.org//
Winchester
P.O. Box 436
303 S. Loudoun Street, Suite D
Winchester, VA 22604
540-662-5021

Harrisonburg
P.O. Box 551
204 N. High Street
Harrisonburg, VA 22803
540-433-1830

Lexington
215 South Main Street
Lexington, VA 24450
540-463-7334

Roanoke
132 Campbell Ave., SW
Suite 300
Roanoke, VA 24011
540-344-2080

Central Virginia Legal Aid Society (CVLAS) - https://cvlas.org/
Charlottesville office
The C.B. Holt Rock House
1010 Preston Avenue
Charlottesville, Va. 22903
(434) 296-8851
Toll free: 800-390-9983

Richmond office
101 West Broad Street, Suite 101
Richmond, Va. 23220
(804) 648-1012

Petersburg office
229 North Sycamore Street
Petersburg, Va. 23803
(804) 862-1100

Virginia Poverty Law Center
https://vplc.org/
Serving Richmond, statewide
919 East Main Street, Suite 610
Richmond, Va. 23219
(804) 782-9430
Legal Aid Justice Center
https://www.justice4all.org/

Charlottesville-serving Charlottesville and counties of Albemarle, Fluvanna, Greene, Louisa, and Nelson
1000 Preston Avenue, Suite A
Charlottesville, Va. 22903
(434) 977-0553

Northern Virginia (Falls Church)-serving cities of Fairfax, Falls Church, Herndon, and Alexandria and counties of Loudoun, Fairfax, Arlington, Prince William and Stafford
6066 Leesburg Pike, Suite 520
Falls Church, Va. 22041
(703) 778-3450

Richmond/Petersburg-serving Richmond, Petersburg, Hopewell and Colonial Heights and counties of Chesterfield, Hanover, Henrico, New Kent, Goochland, Poughatun, Surry, Prince George, Dinwiddie, and Charles City
626 East Broad Street, Suite 200
Richmond, Va. 23219
(804) 643-1086

Petersburg
237 N. Sycamore St., Suite A
Petersburg, Va. 23803
(804) 862-2205

Legal Aid Society of Eastern Virginia (Norfolk office) - https://www.laseva.org/
125 St. Paul’s Blvd., Ste. 400
Norfolk, Va. 23510
(757) 627-5423

Legal Aid Society of Roanoke Valley (Roanoke) - https://www.lasrv.org/
132 Campbell Ave. SW, Suite 200
Roanoke, Va. 24011
(540) 344-2080
info@lasrv.org
Virginian Legal Aid Society
http://vlas.org/ - Serving Danville, Farmville, Lynchburg, and Suffolk

Danville-serving Danville and Martinsville
and Henry, Patrick, Pittsylvania counties
519 Main Street, Danville, Va. 24541
(434) 799-3550

Farmville-serving Amelia, Buckingham, Charlotte, Cumberland, Lunenburg, Mecklenburg, Nottoway, Prince Edward, Brunswick counties
217 East Third Street, Farmville, Va. 23901
(434) 392-8108

Southwest Virginia Legal Aid Society
https://svlas.org/ To apply: 1-888-201-2772 - Serving Marion, Castlewood, Christiansburg

Marion
227 W. Cherry St.
Marion, Va. 24354
(276) 783-8300
Toll free: (800) 277-6754

Christiansburg
155 Arrowhead Trail
Christiansburg, Va. 24073
(540) 3782-6157
Toll free: (800) 468-1366

Castlewood
16932 W. Hills Dr. (PO Box 670)
Castlewood, Va. 24224
(276) 762-9354
Toll free: (888) 455-8716

Legal Services of Northern Virginia
https://www.lsnv.org/
Serving Alexandria, Arlington, Fairfax, Fredericksburg, Leesburg, Manassas, Route 1

Main office
10700 Page Avenue, Suite 100
Fairfax, Va. 22030
(703) 778-6800
Toll free: (866) 534-5243

Prince William
9240 Center Street
Manassas, Va. 20110

Loudoun
8A South Street, SW
Leesburg, Va. 20175

Arlington
3401 Columbia Pike, Suite 301
Arlington, Va. 22204

Route 1
8305 Richmond Highway, Suite 17B
Alexandria, Va. 22309

Alexandria
100 N. Pitt Street, Suite 307
Alexandria, Va. 22314

Fredericksburg
500 Lafayette Blvd, Suite 140
Fredericksburg, Va. 22401
VETERANS RE-ENTRY ROADMAP

Legal Aid Works
https://www.legalaidworks.org/
Serving Fredericksburg, Culpeper, Tappahannock

Fredericksburg-serving Fredericksburg and Counties of Stafford, Spotsylvania, King George, and Caroline
500 Layette Boulevard, Suite 100
Fredericksburg, Va. 22401
(540) 371-1105
Email: LAWfred@LegalAidWorks.org

Tappahannock-serving counties of Westmoreland, Northumberland, Richmond County, Lancaster, Essex, King and Queen, and King William
P.O. Box 1662, 311 Virginia Street
Tappahannock, Va. 22560
(804) 443-9393
Email: LAWtapp@LegalAidWorks.org

Culpeper-serving counties of Culpeper, Orange, Madison, Rappahannock, and Fauquier
1200 Sunset Lane, Suite 2122
Culpeper, Va. 22701
(540) 825-3131
Email: LAWculp@LegalAidWorks.org
Specialty Dockets in Virginia

The term "specialty dockets" refers to specialized court dockets within the existing structure of Virginia's circuit and district court system offering judicial monitoring of intensive treatment, supervision, and remediation integral to case disposition.

The types of court proceedings appropriate for grouping in a "specialty docket" are those which

(i) require more than simply the adjudication of discrete legal issues,
(ii) present a common dynamic underlying the legally cognizable behavior,
(iii) require the coordination of services and treatment to address that underlying dynamic, and
(iv) focus primarily on the remediation of the defendant in these dockets. The treatment, the services, and the disposition options are those which are otherwise available under law.

The Supreme Court of Virginia currently recognizes only the following three types of specialty dockets: (i) drug treatment court dockets as provided for in the Drug Treatment Court Act, 18.2-254.1, (ii) veterans dockets, and (iii) behavioral/mental health dockets. Drug treatment court dockets offer judicial monitoring of intensive treatment and strict supervision in drug and drug-related cases. Veterans dockets offer eligible defendants who are veterans of the armed services with substance dependency or mental illness a specialized criminal specialty docket that is coordinated with specialized services for veterans. Behavioral/mental health dockets offer defendants with diagnosed behavioral or mental health disorders judicially supervised, community-based treatment plans, which a team of court staff and mental health professionals design and implement.

These specialty dockets require authorization by the Supreme Court of Virginia. The Veterans Treatment Dockets Advisory Committee or Behavioral Health Dockets Advisory Committee as created in Rule of Court 1:25, Specialty Dockets review applications submitted for approval. In addition, Virginia standards have been developed for the
Veterans Treatment Dockets and Behavioral Health Dockets. An application was also created for localities seeking to establish a specialty docket.

The veterans docket are required to complete the Virginia Veterans Treatment Dockets Implementation Curriculum Training and the Justice for Vets Veterans Docket Planning Initiative. Training is optional while the Behavioral Health Dockets are required to complete the Council of State Governments’ Developing a Mental Health Court curriculum training.

As of 2023, there are 8 operational veterans dockets in Virginia with additional applications pending approval. There are currently 15 behavioral health dockets operating in the Commonwealth and additional applications pending approval. These dockets continue to grow in number as do the drug treatments court dockets.

**PAPIS Organizations Programs**

The **PAPIS (prelease and post-incarceration services) programs** provide services and guidance that increase the opportunity for successful reintegration of adults being released from prisons and jails into local communities. PAPIS programs are funded by the Department of Criminal Justice Services (DCIS). Prerelease services include assessment, programming and discharge planning. Post-incarceration services include assessment, cognitive-behavioral programming and interventions, employment services, and additional connections to community resources.

**Contact Information for PAPIS Program Providers**

**Colonial Community Corrections Transitional Services**
4093 Ironbound Rd., Suite B, Williamsburg, VA 23188
Phone: (757) 564-2311    Fax: (757) 229-8963
Prerelease Services Provided in: Virginia Peninsula Regional Jail
Post-Incarceration Services to Clients Residing in: James City, Poquoson, Williamsburg, and York

**Northern Neck Regional Jail Reentry Transition Services**
P.O. Box 1090, Warsaw, VA 22572
Phone: (804) 333-6006    Fax: (804) 333-6029
Prerelease Services Provided in: Northern Neck Regional Jail
Post-Incarceration Services to Clients Residing in: Essex, Lancaster, Northumberland, Richmond County, and Westmoreland
VETERANS RE-ENTRY ROADMAP

Northwestern Regional Adult Detention Center
Offender Reentry and Transitional Program
141 Fort Collier Road, Winchester, VA 22603
Phone: (540) 665-6374     Fax: (540) 678-1339
Prerelease Services Provided in: Northwestern Regional Adult Detention Center

Offender Aid and Restoration (OAR) provides a variety of services aimed at restoring the individual as a responsible member of the community. Programs focus on employment counseling and job placement, employments support services, housing assistance, parenting education, pre-release productive citizenship classes, support groups and one-to-one mentoring support. OAR, a community-based restorative justice organization, blends compassion and accountability to assist offenders in leading productive and responsible lives.

OAR-Arlington
1400 N. Uhle Street, Suite 704, Arlington, VA 22201
Phone: (703) 228-7519     Fax: (703) 228-3981     www.oaronline.org
Prerelease Services Provided in: Arlington County Detention Center, Alexandria Detention Center, Coffeewood Correctional Center
Post-Incarceration Services to Clients Residing in: Arlington, Alexandria, and Falls Church

OAR-Fairfax
10640 Page Avenue, Suite 250, Fairfax, VA 22030-4015
Phone: (703) 246-3033     Fax: (703) 273-7554     www.oarfairfax.org
Prerelease Services Provided in: Fairfax Adult Detention Center, Fairfax Jail Alternative Incarceration Branch (AIB), Loudoun Adult Detention Center, Loudoun County Work Release Center, Prince William Adult Detention Center
Post-Incarceration Services to Clients Residing in: Fairfax, Loudoun, and Prince William Counties; Cities of Fairfax and Manassas

OAR-Jefferson Area Community Corrections
750 Harris St., Suite 207, Charlottesville, VA 22903
Phone: (434) 296-2441     Fax: (434) 979-4038     www.oar-jacc.org
Prerelease Services Provided in: Albemarle/Charlottesville Regional Jail, Central Virginia Regional Jail, Piedmont Halfway House
Post-Incarceration Services to Clients Residing in: Albemarle, Fluvanna, Goochland, Greene, Louisa, Madison, Orange & Nelson Counties; City of Charlottesville

OAR-Richmond
3111 West Clay Street, Richmond, VA 23230
Phone: (804) 643-2746     Fax: (804) 643-1187     www.oarric.org
Prerelease Services Provided in: Chesterfield County Jail, Henrico County Regional East and West Jails, City of Richmond Justice Center, Pamunkey Regional Jail
Post-Incarceration Services to Clients Residing in: City of Richmond; Town of Ashland; Caroline, Chesterfield, Dinwiddie, Goochland, Hanover, Henrico, and New Kent Counties

**STEP-UP, Inc.**
5900 E Virginia Beach Blvd., Suite 102, Norfolk, VA 23502
Phone: (757) 588-3151 Fax: (757) 587-4507 www.stepupincorporated.org
Prerelease Services Provided in: Chesapeake Correctional Center, Hampton City Jail, Newport News City Jail, Norfolk City Jail, Portsmouth City Jail, Virginia Beach City Jail, and the Hampton Roads Regional Jail.
Prerelease Assistance provided in the State Corrections Centers: Deerfield, Greensville, Haynesville, Indian Creek, St. Brides, Sussex I and II
Post-Incarceration Services to Clients Residing in: Cities of Chesapeake, Franklin, Hampton, Newport News, Norfolk, Portsmouth, Suffolk, Virginia Beach, and Wakefield; Accomack, Isle of Wight, Northampton and Southampton, Surry, and Sussex Counties.

**Virginia CARES, Inc.**
108 Henry St., SW, 3rd floor, Roanoke, VA 24011
Phone: (540) 342-9344 Fax: (540) 342-9427

Subcontractor Programs Providing Services through VA CARES:

**Hampton Roads Community Action Program, Inc. (HRCAP)**
115 28th Street, Newport News, Virginia 23607
Phone: (757) 245-0328 www.hrcapinc.org
Prerelease Services Provided in: Hampton and Newport News City Jails, Hampton Roads Regional Jail
Prerelease Assistance provided in the State Corrections Centers: Indian Creek and St. Brides
Post-Incarceration Services to Clients Residing in: cities of Hampton and Newport News

**Lynchburg Community Action Groups (LYNCAG)**
926 Commerce Street, Lynchburg, Virginia 24504 www.lyncag.org
Phone: (434) 455-1601 (dial 1 then x300 for Cares) Fax: (434) 455-1604
Prerelease Services Provided in: Lynchburg City Jail and Blue Ridge Regional Jail
Post-Incarceration Services to Clients Residing in: Lynchburg, Bedford and the counties of Amherst, Appomattox, Bedford and Campbell

**New River Community Action (NRCA)**
110 Roanoke Street, Christiansburg, Virginia 24073
Phone: (540) 382-9382 Fax: (540) 633-2585 www.newrivercommunityaction.org
Prerelease Services Provided in: New River Valley and Western Virginia Regional Jails
Post-Incarceration Services to Clients Residing in: the cities of Blacksburg, Christiansburg, and Radford; counties of Floyd, Giles, Montgomery, and Pulaski
People Incorporated of Virginia
1173 West Main Street, Abingdon, Virginia  24210
Phone: (276) 623-9000     Fax: (276) 628-2931     www.peopleinc.net
Prerelease Services Provided in: Duffield Regional Jail
Prerelease Assistance provided in the State Corrections Centers: Appalachian Detention Center; Tazewell Unit #31; Wise Unit #18
Post-Incarceration Services to Clients Residing in: cities or towns of Bristol and Abingdon Counties: Russell, Washington, Buchanan, Dickenson, Tazewell, Wise, and Scott

People/Fredericksburg
5620 Southpoint Centre Boulevard, Fredericksburg, Virginia  22407
Phone: (540) 710-2102 ext. 151     Fax: (540) 710-2113
Post-Incarceration Services to Clients Residing in: cities or towns of Fredericksburg and Warrenton; Fauquier County

Pittsylvania County Community Action (PCCA) - Southside Community Action (SCAP)
211 Nor Dan Drive, Suite 1055, Danville, Virginia  24540
Phone: (434) 793-5627     http://www.pccainc.org/
Prerelease Services Provided in: Danville City Jail and Pittsylvania County Jail
Post-Incarceration Services to Clients Residing in city of Danville and Pittsylvania County

Total Action for Progress (TAP)/Roanoke
302 Second Street, SW, Roanoke, Virginia  24011
Phone: (540) 283-4901     Fax: (540) 777-0225     http://tapintohope.org/VirginiaCares.aspx

TAP/Covington
118 South Lexington Avenue, Covington, Virginia  24426     Phone: (540) 962-6328
Prerelease Services Provided in: Roanoke and Salem City Jails, Roanoke County Jail, and Western Virginia Regional Jail
Prerelease Assistance provided in the State Corrections Centers: Augusta Bland, Green Rock, Patrick Henry Unit #28, Ridgeway, Cold Springs, and Fluvanna
Post-Incarceration Services to Clients Residing in cities and towns of Covington, Roanoke, and Salem; counties of Alleghany, Botetourt, Craig, Roanoke, and Rockbridge

TAP/Roanoke WINGS Program – Women’s Reentry Program
108 Henry Street, 1st Floor – Rear Entrance, Roanoke, Virginia  24016
Phone: (540) 283-4480 or (540) 977-8356     Fax: (540) 566-3509
Virginia Community Re-Entry Initiative (VCRI)

The Virginia Community Re-Entry Initiative (VCRI) is a community-based re-entry approach that is voluntarily implemented by a number of Virginia localities. Like other resources in this manual, these organizations are committed to helping you successfully reenter community life. Participating localities established a **local re-entry council** that coordinates local resources to reduce recidivism, maximize opportunities for former offenders to successfully return to the community and to support family and community reintegration. The re-entry council can serve as referral points for your pre-release planning.

State probation and parole districts can provide positive supports to help you transition to the community. Many state probation and parole districts have a re-entry senior probation and parole officer that serves as a key member of the re-entry councils. For additional information about re-entry councils, contact a state probation and parole district office in your area.

**Virginia Probation & Parole Districts**

**District 1:** *Serving the City of Richmond*
6866 Everglades Drive/Richmond, VA 23225
804-786-0251

**District 2:** *Serving the City of Norfolk*
861 Monticello Avenue/Norfolk, VA 23510
757-683-8417

**District 3:** *Serving the City of Portsmouth*
601 Port Centre Parkway, Suite 200/Portsmouth, VA 23704
757-396-6845

**District 4:** *Serving the Accomack, Northampton, and the Eastern Shore*
23328 Commerce Drive/Accomack, VA 23301
757-787-5890

**District 5:** *Counties of Gloucester, King & Queen, Mathews, Middlesex and the Town of West Point*
6270 Professional Drive/Gloucester, VA 23061
804-695-1693

**District 6:** *Serving the County of Isle of Wight, City of Suffolk and the Town of Smithfield*
425 West Washington Street, Suite 5/Suffolk, VA 23434
757-925-2278
District 7: Serving the Counties of Amelia, Dinwiddie, Nottoway, Powhatan and the City of Petersburg
6 Brasfield Parkway/Petersburg, VA 23805
804-524-6542

District 8: Serving the Counties of Halifax, Lunenburg and Mecklenburg and the Town of South Boston
2510 Houghton Avenue/South Boston, VA 24592
434-575-4019

District 9: Serving the Counties of Albemarle, Fluvanna, Goochland and Louisa, and the City of Charlottesville
750 Harris Street, Suite 202/Charlottesville, VA 22903
434-295-7194

District 10: Serving the County of Arlington and the City of Falls Church
3300 North Fairfax Drive, Ste 320/Arlington, VA 22201
571-733-5141

District 11: Serving the Counties of Clarke, Frederick, Shenandoah and Warren, the City of Winchester and the Towns of Front Royal and Woodstock
100 Premiere Place/Winchester, VA 22601
540-722-3404

District 12: Serving the Counties of Augusta, Bath, Highland and the Cities of Staunton and Waynesboro
500 Commerce Road/Staunton, VA 24401
P.O. Box 238/Staunton, VA 24402
540-332-7780

District 13: Serving the Counties of Amherst, Campbell and Nelson and the City of Lynchburg
2209 Florida Avenue/Lynchburg, VA 24501
434-947-6651

District 14: Serving the County of Pittsylvania and the City of Danville
221 NorDan Drive, Suite 1080/Danville, VA 24540
434-791-5231

District 15: Serving the County of Roanoke, and the Cities of Roanoke and Salem and the Town of Vinton
305 Electric Road/Salem, Virginia 24153
540-387-5257

District 16: Serving the Counties of Bland, Carroll, Giles, Grayson and Wythe and the City of Galax
335 West Monroe Street, 3rd Floor/Wytheville, VA 24402
276-228-5311
VETERANS RE-ENTRY ROADMAP

District 17: Serving the Counties of Russell, Smyth and Washington and the City of Bristol
26478 Hillman Highway/Abington, VA 24210
276-676-5477

District 18: Serving the Counties of Dickenson, Lee, Scott and Wise and the City of Norton
1650 Park Avenue, SW/Norton, VA 24273
276-679-9201

District 19: Serving the City of Newport News
2506 Warwick Blvd./Newport News, VA 236007
757-327-7700

District 20: Serving the City and County of Bedford
107-C Turnpike Road/Bedford, VA 24523
540-586-7920

District 21: Serving the Counties of Stafford, Spotsylvania and King George and the City of Fredericksburg
5620 Southpointe Centre Blvd., Suite 110/Fredericksburg, VA 22407
540-710-2102

District 22: Serving the Counties of Henry and Patrick and the City of Martinsville
32 Bridge Street, Suite 300/Martinsville, VA 24112
276-666-2366

District 23: Serving the City of Virginia Beach
2520 Nimmo Parkway/Virginia Beach, VA 23456
757-821-7575

District 24: Serving the Counties of Appomattox, Buckingham, Charlotte, Cumberland and Prince Edward
601 Industrial Park Road/P.O. Box 271/Farmville, VA 23901
434-392-8671

District 25: Serving the Counties of Fauquier, Loudoun and Rappahannock and the Town of Warrenton
751-D Miller Drive S.E./Leesburg, VA 20175
703-771-2510

District 26: Serving the Counties of Culpeper, Greene, Madison and Orange
1845 Orange Road/Culpeper, VA 22701
540-829-7369

District 27: Serving the City of Colonial Heights and the County of Chesterfield
6910 Courthouse Road/Chesterfield, VA 23832
804-796-4225
VE T E R A N S R E - E N T R Y R O A D M A P

District 28: Serving the City of Radford and the Counties of Floyd, Montgomery, and Pulaski
2003 West Main Street/Radford, VA 24141
540-831-5850

District 29: Serving the City and County of Fairfax, and the Towns of Clifton, Herndon and Vienna
10680 Main Street, Suite 300/Fairfax, VA 22030
703-934-0880

District 30: Serving the City of Hampton
7 West Queensway/P.O.Box 69222/Hampton, VA 23669
757-727-4855

District 31: Serving the City of Chesapeake
808 Live Oak Drive/Chesapeake, VA 23320
757-424-6760

District 32: Serving the County of Henrico
2914 Hungry Springs Road/Richmond, VA 23228
804-672-7486

District 33: Serving the Counties of Essex, Lancaster, Northumberland, Westmoreland and Richmond and the Town of Colonial Beach
471 Main Street/P.O.Box 159/Warsaw, VA 22572
804-333-3286

District 34: Serving the Cities of Williamsburg and Poquoson and the Counties of Charles City, James City, New Kent, York and the Community of Lanexa
5244 Olde Towne Road/Williamsburg, VA 23188
757-253-4860

District 35: Serving the County of Prince William
9309 Center Street, Suite 204/Manassas, VA 20110
703-361-9149

District 36: Serving the City of Alexandria
4740 Eisenhower Avenue Alexandria, VA 22304
571-414-6868

District 37: Serving the Town of Rocky Mount, and the City of Franklin
155 Grassy Hill Road/Rocky Mount, VA 24151
540-483-0854
DISTRICT 38: Serving the Cities of Emporia and Hopewell and the Counties of Brunswick, Greensville, Prince George, Surry and Sussex
418 South Main Street/Emporia, VA 23847
434-348-3211

DISTRICT 39: Serving the City of Harrisonburg, and the Counties of Page and Rockingham
30-A West Water Street/Harrisonburg, VA 22801
540-433-2404

DISTRICT 40: Serving the City of Covington, Towns of Buchanan, Clifton Forge, Fincastle, Iron Gate, New Castle and Troutville and Counties of Alleghany, Botetourt, and Craig
20 S. Roanoke Street/Fincastle, VA 24090
540-473-2056

DISTRICT 41: Serving the Town of Ashland and the Counties of Caroline and Hanover
103 Green Chimneys Court, Suite A/Ashland, VA 23005
804-368-3846

DISTRICT 42: Serving the City of Franklin and the County of Southampton
161 Stewart Drive/P.O. Box 306/Franklin, VA
757-562-0305

DISTRICT 43: Serving the Counties of Buchanan and Tazewell
134 Taylor Road/Cedar Bluff, VA 24609
P.O. Box 463/Pounding Mill, VA 24637
276-963-3092
Virginia Re-Entry & Community Collaboration Councils

Alexandria Reentry Council
Serving: City of Alexandria

Allegheny/Covington/Botetourt/Craig Re-Entry & Community Collaboration Council
Serving: Allegheny, Botetourt and Craig Counties

Appalachian Reentry Council
Serving: City of Norton; Dickenson, Lee, Scott and Wise Counties

Arlington Re-Entry Council
Serving: Arlington County

Bedford Area Resource Council (BARC)
Serving: City of Bedford and Bedford County

Black Diamond Reentry Council
Serving: Tazewell and Buchanan Counties

Blue Ridge Reentry Council
Serving: City of Lynchburg, Town of Altavista; Campbell, Appomattox, Amherst and Nelson Counties

Central Shenandoah Reentry Council
Serving: Cities of Staunton and Waynesboro; Augusta, Rockbridge, Highland and Bath Counties

Charlottesville Reentry Council
Serving: City of Charlottesville; Albemarle County

Chesapeake Re-Entry Council
Serving: City of Chesapeake

Chesterfield Re-Entry Council
Serving: Chesterfield County

Colonial Re-Entry Council
Serving: City of Williamsburg & York; Poquoson and James City Counties

Culpepper Area Re-Entry & Community Collaboration Council
Serving: Culpepper, Orange, Madison and Rappahannock Counties

Dan River Re-entry Council
Serving City of Danville and Pittsylvania County

Fairfax Reentry Council
Serving: Cities of Fairfax and Falls Church; Fairfax County
Fauquier Re-Entry & Community Collaboration Council
Serving: Fauquier County

Galax Re-Entry & Community Collaboration Council
Serving: City of Galax; Carroll and Grayson Counties

Greene Re-Entry & Community Collaboration Council
Serving: Greene County

Hampton Reentry Council
Serving: City of Hampton

Harrisonburg/Rockingham/Page Reentry Council
Serving: City of Harrisonburg; Rockingham and Page Counties

Henrico/Hanover Reentry Council
Serving: Henrico and Hanover Counties

Highland Community Collaboration Council
Serving: City of Bristol; Bland, Smyth, Russell, Washington and Wythe Counties

Loudoun County Re-Entry Council
Serving: Loundon County

Louisa Reentry Council
Serving: Lousia County

Greater Prince William Area Reentry Council
Serving: Cities of Manassas & Manassas Park; Prince William County

Franklin Country Reentry Council
Serving: City of Martinsville; Henry, Patrick and Franklin Counties

Middle Peninsula Reentry Council
Serving: Gloucester, Mathews & Middlesex Counties

New Kent Charles City Reentry Council
Serving: New Kent & Charles City Counties

New River Valley Reentry Council
Serving: City of Radford; Pulaski, Giles, Montgomery and Floyd Counties

Newport News Reentry Council
Serving: City of Newport News

Norfolk Re-Entry Council
Serving: City of Norfolk
Northern Neck Re-Entry Council
Serving: Lancaster, Richmond, Northumberland and Westmoreland Counties

Northern Shenandoah Valley Re-Entry Council
Serving: City of Winchester; Frederick, Clark, Shenandoah and Warren Counties

Planning District 14 Re-Entry Council
Serving: Amelia, Buckingham, Cumberland, Farmville, Lunenburg, Nottoway, Prince Edward and Charlotte Counties

Planning District 16 Re-Entry Council
Serving: City of Fredericksburg; Caroline, King George, Spotsylvania and Stafford Counties

Portsmouth Re-Entry Council
Serving: City of Portsmouth

Powhatan Re-Entry & Community Collaboration Council
Serving: Powhatan, Goochland and Fluvanna Counties

Rapid Reentry Council
Serving: Accomack and Northampton Counties

Richmond Reentry Council
Serving: City of Richmond

Roanoke Valley Reentry Council
Serving: Cities of Roanoke and Salem; Roanoke County

South Central Re-Entry Council
Serving: Cities of Emporia, Hopewell, Petersburg; Dinwiddie, Greensville, Sussex, Prince George, Brunswick and Surry Counties

South Boston Re-Entry Council
Serving: Town of South Boston; Halifax and Mecklenburg Counties

Upper Peninsula Re-Entry & Community Collaboration Council
Serving: Essex, King and Queen, Richmond and King William Counties

Virginia Beach Reentry Council
Serving: City of Virginia Beach
Restoration of Rights

An individual convicted of a felony in Virginia loses four civil rights - the right to vote, sit on a jury, serve as a notary public and run for public office as well as being able to carry a firearm. The Constitution of Virginia gives the Governor the discretion to restore civil rights, but not firearm rights.

To be eligible for Restoration of Civil Rights, an individual must have a felony conviction and be free of incarceration and/or supervision resulting from felony convictions. The Secretary of the Commonwealth's Office gives priority consideration to individuals who request Restoration of Civil Rights. You may call the office at 804-692-0104 or go to their website restore.virginia.gov.

The Secretary of the Commonwealth's Office does identify individuals who may meet the Governor's standards for restoration of rights and those individuals will be considered for possible restoration in the order of when they were released from supervision.
Appendix

Emergency Assistance

EMERGENCY NUMBERS

If you are in a medical crisis, call 911 for immediate medical and mental health assistance.

If you have thoughts of harming yourself, call the Veterans Suicide Hotline Resource at 1-800-273-TALK (8255) or the National Suicide Support Number: 1-888-784-2433 (1-888-SUICIDE).

To find homeless veteran service providers in your area, call 1-800-VET-HELP.

VA Resources

VA Medical Centers Serving Virginia

Beckley VA Medical Center
200 Veterans Avenue
Beckley, WV 25801
304-255-2121, ext. 4480
(Provides care to veterans living in southwestern Virginia)

Hunter Holmes McGuire VA Medical Center
1201 Broad Rock Blvd., 116A
Richmond, VA 23249
804-675-5000

James H. Quillen VA Medical Center
Corner of Lamont & Veterans Way
Mountain Home, TN 37684
423-926-1171

Salem VA Medical Center
197 Roanoke Boulevard
Salem, VA 24153
540-982-2463
WASHINGTON DC VA MEDICAL CENTER
50 Irving Street, NW
Washington, DC 20422
202-745-8000 or
888-553-0242
(provides care to veterans residing in Northern Virginia counties)

VETERANS RE-ENTRY ROADMAP

Hampton VA Medical Center
100 Emancipation Drive, 116B
Hampton, VA 23667
757-722-9961

Martinsburg WVA Medical Center
510 Butler Avenue
Martinsburg, WV 25405
304-263-0811
800-463-6295

VA Community Based Outreach Clinics

You can use Community Based Outpatient Clinics (CBOC’s) for routine care after you have registered for care at the associated medical center. These CBOC’s are designed to provide access to healthcare and routine care in areas distant from the medical center.

Alexandria
6940 South Kings Highway Suite #208
Alexandria, VA 22301
703-313-0694

Charlottesville
650 Peter Jefferson Pkwy
Charlottesville, VA 22911
434-293-3890

Danville
705 Piney Forest Rd
Danville, VA 24540
434-710-4210

Emporia
1746 East Atlantic
Emporia, VA 23847
434-348-1500

Fredricksburg
1965 Jefferson Davis Hwy., Suite 100
Fredricksburg, VA 22401
540-370-4468

Harrisonburg
847 Cantrell Avenue, Suite 100
Harrisonburg, VA 22801
540-442-1773

Hillsville
702 Pine St
Hillsville, VA 24343
276-779-4220

Lynchburg
1600 Lakeside Dr
Lynchburg, VA 24501
434-316-5000

Norton
654 Highway 58 East
Norton, VA 24273
276-679-8010
Veterans who served on active duty in a war or conflict may apply for counseling to assist in readjusting to civilian life. Veterans who served in the active military during the Vietnam Era, but not in the Republic of Vietnam, may also be eligible if they requested assistance before January 1, 2004. Vet Centers provide readjustment counseling and outreach services to all veterans who served in any combat zone. Services are also available for their family members for military-related issues. These benefits are provided at no cost to the veteran or family.

**Alexandria Vet Center**
6940 South Kings Highway #204
Alexandria, VA 22310
Phone: 703-360-8633
Fax: 703-360-2935

**Norfolk Vet Center**
1711 Church Street, Suites A&B
Norfolk, VA 23504
Phone: 757-623-7584
Fax: 757-441-6621

**Richmond Vet Center**
4902 Fitzhugh Avenue
Richmond, VA 23230
Phone: 804-353-8958
Fax: 804-353-0837

**Tazewell**
123 Ben Bolt Avenue
Tazewell, VA 24651
276-988-2526

**Virginia Beach, VA**
244 Clearfield Avenue
Virginia Beach, VA 23462
757-722-9961 ext 1900

**Vet Centers**

**Roanoke Vet Center**
350 Albemarle Ave., SW
Roanoke, VA 24016 Phone:
540-342-9726 Fax:
540-857-2405

**Washington DC Vet Center**
1250 Taylor St, NW
Washington, DC 20011
Phone: 202-726-5212

**Martinsburg**
900 Winchester Avenue
Martinsburg, WV 25401
Phone: 304-263-6776
### Shelter & Housing Crisis Assistance Hotlines

<table>
<thead>
<tr>
<th>Virginia Community</th>
<th>Crisis Assistance Contact</th>
<th>Localities (City/County)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Greater Richmond CoC</td>
<td>Homeless Crisis Line <strong>804-972-0813</strong></td>
<td>Charles City, Chesterfield, Goochland, Hanover, Henrico, New Kent, Powhatan, and the City of Richmond</td>
</tr>
<tr>
<td>Southeastern Virginia Homeless Coalition</td>
<td>Regional Housing Crisis Hotline <strong>757-587-4202</strong> or 1-866-750-4431</td>
<td>City of Chesapeake, City of Franklin, Isle of Wight, City of Norfolk, Southampton, and the City of Suffolk</td>
</tr>
<tr>
<td>Roanoke City &amp; County/Salem CoC</td>
<td>City of Roanoke Central Intake <strong>540-853-1163</strong></td>
<td>Alleghany, Botetourt, City of Covington, Craig, Roanoke (City and County), and the City of Salem</td>
</tr>
<tr>
<td>Virginia Beach CoC</td>
<td>Regional Housing Crisis Hotline <strong>757-227-5932</strong></td>
<td>City of Virginia Beach</td>
</tr>
<tr>
<td>Charlottesville CoC</td>
<td>Community Resource Line <strong>434-234-4490</strong></td>
<td>Albemarle, City of Charlottesville, Fluvanna, Greene, Louisa, and Nelson</td>
</tr>
<tr>
<td>Greater Virginia Peninsula Homelessness Coalition</td>
<td>Regional Housing Crisis Hotline <strong>757-587-4202</strong> or 1-866-750-4431</td>
<td>City of Hampton, James City, City of Newport News, City of Poquoson, City of Williamsburg, York</td>
</tr>
<tr>
<td>Portsmouth CoC</td>
<td>Regional Housing Crisis Hotline <strong>(757) 966-2107</strong> or 1-866-750-4431</td>
<td>City of Portsmouth</td>
</tr>
<tr>
<td>Central Virginia CoC</td>
<td>Coordinated Homeless Intake and Access <strong>434-427-2442</strong></td>
<td>Amherst, Appomattox, Bedford (City and County), Campbell, and City of Lynchburg</td>
</tr>
<tr>
<td>Fredericksburg/Spotsylvania, Stafford Counties CoC</td>
<td>Homelessness Helpline <strong>540-358-5801</strong></td>
<td>Caroline, City of Fredericksburg, King George, Spotsylvania, and Stafford</td>
</tr>
</tbody>
</table>
## Shelter & Housing Crisis Assistance Hotlines

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<tr>
<th>Virginia Community</th>
<th>Crisis Assistance Contact</th>
<th>Localities (City/County)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Harrisonburg/ Winchester CoC</td>
<td>Mercy House 540-271-1701</td>
<td>City of Harrisonburg, City of Winchester, Rockingham, Clarke, Frederick, Page, Shenandoah, Warren</td>
</tr>
<tr>
<td>Arlington County CoC</td>
<td>Centralized Access Center 703-228-1300</td>
<td>Arlington</td>
</tr>
<tr>
<td>Fairfax County CoC</td>
<td>Coordinated Services Planning 703-222-0880</td>
<td>Fairfax (City and County), City of Falls Church</td>
</tr>
<tr>
<td>Loudoun County CoC</td>
<td>Loudoun County Department of Family Services 703-777-0420</td>
<td>Loudoun</td>
</tr>
<tr>
<td>Alexandria CoC</td>
<td>Homeless Services Assessment Center 703-746-5700</td>
<td>City of Alexandria</td>
</tr>
<tr>
<td>Prince William County CoC</td>
<td>Coordinated Entry System 703-792-3366</td>
<td>City of Manassas, City of Manassas Park, and Prince William</td>
</tr>
<tr>
<td>Planning District 1 (LENOWISCO)</td>
<td>Family Crisis Support Services 1-800-572-2278</td>
<td>Lee, Scott, Wise, and Norton</td>
</tr>
<tr>
<td>Planning District 2 (Cumberland Plateau)</td>
<td>People Incorporated 276-619-2240</td>
<td>Buchanan, Dickenson, Russell, Tazewell, Washington, and City of Bristol</td>
</tr>
<tr>
<td>Planning District 3 (HOPE Inter-Agency Council on Homelessness)</td>
<td>HOPE, Inc. Housing Solution Coordinator 276-228-6280 ext. 253</td>
<td>Bland, Carroll, Grayson, Smyth, Wythe, and City of Galax</td>
</tr>
</tbody>
</table>
### Shelter & Housing Crisis Assistance Hotlines

<table>
<thead>
<tr>
<th>Virginia Community</th>
<th>Crisis Assistance Contact</th>
<th>Localities (City/County)</th>
</tr>
</thead>
</table>
| Planning District 4 (New River Valley Housing Partnership) | New River Community Action  
540-639-3159  
540-320-7028 (after hours) | Giles, Floyd, Montgomery (including Blacksburg and Christiansburg), Pulaski, and City of Radford |
| Planning District 9 (Foothills Housing Network) | FHN Central Entry  
540-724-6630 | Culpeper, Fauquier, Madison, Orange, and Rappahannock                                     |
| Planning District 10 (Staunton/Waynesboro/Augusta, Highland Counties CoC) | Valley Homeless Connection Line  
540-213-7347 | Augusta, Highland, Bath, Rockbridge, cities of Staunton, Waynesboro, Lexington, Buena Vista |
| Planning District 12 (West Piedmont Better Housing Coalition) | Piedmont Community Services - ListenLine  
1-877-934-3576 | City of Danville, Franklin, Henry, City of Martinsville, Patrick, and Pittsylvania        |
| Planning District 13 (Southside) | Tri-County Community Action  
434-404-3455 | Brunswick, Charlotte, Halifax, and Mecklenburg                                           |
| Planning District 14 (Heartland) | STEPS, Inc.  
434-696-1117 | Amelia, Buckingham, Cumberland, Lunenburg, Nottoway, and Prince Edward                  |
| Planning Districts 17/18 (Northern Neck/Middle Peninsula Housing Coalition) | Bay Aging  
804-758-1260 | Lancaster, Westmoreland, Northumberland, Richmond County, Essex, Gloucester, Mathews, Middlesex, King and Queen, King William |
| Planning District 19 (Crater Area Coalition on Homelessness) | St. Joseph’s Villa Flagler Housing Resource Center  
804-722-1181 | City of Colonial Heights, Dinwiddie, City of Emporia, Greensville, City of Hopewell, City of Petersburg, Prince George, Surry, and Sussex |
| Planning District 22 (Community Partners of the Eastern Shore) | Accomack-Northampton Planning District Commission  
757-787-2936 | Accomack and Northampton |
Virginia SSVF Providers

Scroll down for contact information
Through the SSVF Program, VA aims to improve very low-income Veteran families’ housing stability (rapid re-housing/prevention, and supportive services). Grantees (private non-profit organizations and consumer cooperatives) provide eligible Veteran families with outreach, case management, and assistance in obtaining VA and other benefits, which may include:

- Health care services
- Daily living services
- Personal financial planning services
- Transportation services
- Fiduciary and payee services
- Legal services
- Child care services
- Housing counseling services

In addition, grantees may also provide time-limited payments to third parties (e.g., landlords, utility companies, moving companies, and licensed child care providers) if these payments help Veterans’ families stay in or acquire permanent housing on a sustainable basis.

http://www.va.gov/homeless/ssvf.asp

If you are a Veteran in need of help, call 1-877-424-3838 (4AIDVET) or scroll down to a local provider.

Northern Virginia

<table>
<thead>
<tr>
<th>Friendship Place (DC)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Areas Served: Counties of Arlington, Fairfax, Fairfax City, Manassas, and Manassas Park, Loudoun, Prince William, City of Falls Church, and City of Alexandria</td>
</tr>
<tr>
<td><a href="mailto:vfscreen@friendshipplace.org">vfscreen@friendshipplace.org</a></td>
</tr>
<tr>
<td><a href="mailto:jwhitted@friendshipplace.org">jwhitted@friendshipplace.org</a></td>
</tr>
<tr>
<td>202-658-9599</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Housing Counseling Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Areas Served: Arlington, City of Alexandria, Fairfax</td>
</tr>
<tr>
<td><a href="mailto:ssvfprogram@housingetc.org">ssvfprogram@housingetc.org</a></td>
</tr>
<tr>
<td><a href="mailto:chimerestanley@housingetc.org">chimerestanley@housingetc.org</a></td>
</tr>
<tr>
<td>(202) 667-7366</td>
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<thead>
<tr>
<th>Operation Renewed Hope Foundation</th>
</tr>
</thead>
<tbody>
<tr>
<td><a href="https://operationrenewedhopefoundation.org/contact-us/">https://operationrenewedhopefoundation.org/contact-us/</a></td>
</tr>
<tr>
<td>Areas Served: Arlington, Alexandria, Fairfax, Loudoun, Prince William</td>
</tr>
<tr>
<td><a href="mailto:info@ORHFoundation.org">info@ORHFoundation.org</a></td>
</tr>
<tr>
<td><a href="mailto:maria@ORHFoundation.org">maria@ORHFoundation.org</a></td>
</tr>
<tr>
<td>703-651-2545</td>
</tr>
</tbody>
</table>
### United States Veterans Initiative

**Areas Served:** Arlington, Alexandria, and Fairfax  
**dtruchon@usvetsinc.org**  
202-441-1016

### Volunteers of America Chesapeake (VOA)

#### Northern Virginia

**Areas Served:** Arlington, Fairfax, Fairfax City, Manassas, and Manassas Park, Loudoun, Prince William and City of Alexandria  
**Cweldy@voaches.org**  
**nporter@voaches.org**  
703-341-5077  
703-341-7020

#### Fredericksburg

**Areas Served:** City of Fredericksburg and counties of Spotsylvania, Stafford, King George, King and Queen, King William, Caroline, Essex, Fauquier, and Culpeper  
**sebrown@voaches.org**  
**nmarquina@voaches.org**  
844-461-2982

#### Central Virginia

### Virginia Supportive Housing (VSH)

**Areas Served:** Richmond City, Charles City, Colonial Heights, Petersburg, Hopewell, Hanover, Henrico, Chesterfield, New Kent, Goochland, Prince George, Powhatan, Dinwiddie, Surry, Sussex, Emporia  
**rhuff@virginiasupportivehousing.org**  
788-6825 ext. 260  
**Areas Served:** Charlottesville, Albemarle, Fluvanna, Greene, Louisa, and Nelson  
**rhuff@virginiasupportivehousing.org**  
788-6825 ext.260

### USVETS

**Areas Served:** Richmond, Chesterfield, Hanover, Henrico  
**Iris Brown**  
202-841-0971
## Veterans Re-Entry Roadmap

### Southeastern Virginia (Hampton Roads)

#### Hampton Roads Community Action Program

*Areas Served:* Newport News, Hampton, Poquoson, Williamsburg, James City County, and York County

<table>
<thead>
<tr>
<th>Contact</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td><a href="mailto:mgrant@hrcapinc.org">mgrant@hrcapinc.org</a></td>
<td>757-247-0379</td>
</tr>
</tbody>
</table>

#### STOP Inc.

*Areas Served:* Chesapeake, Norfolk, Portsmouth and Virginia Beach, Suffolk, Franklin City, Isle of Wight, Southampton, Accomack, Northampton Counties

<table>
<thead>
<tr>
<th>Contact</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td><a href="mailto:ssvfintake@stopinc.org">ssvfintake@stopinc.org</a></td>
<td>(757) 858-1399</td>
</tr>
<tr>
<td><a href="mailto:tesselsons@stopinc.org">tesselsons@stopinc.org</a></td>
<td></td>
</tr>
<tr>
<td><a href="mailto:lawrence@stopinc.org">lawrence@stopinc.org</a></td>
<td></td>
</tr>
</tbody>
</table>

#### Virginia Beach Community Development Corporation (VBCDC)

*Areas Served:*
- **Families** - Virginia Beach and Portsmouth
- **Singles** - Virginia Beach, Norfolk, Portsmouth, Chesapeake, Suffolk, Isle of Wight, Southampton, Franklin City, Hampton, Newport News

<table>
<thead>
<tr>
<th>Contact</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td><a href="mailto:TDavis@vbcdc.org">TDavis@vbcdc.org</a></td>
<td>(757) 463-9516</td>
</tr>
<tr>
<td><a href="mailto:ssvfintake@vbcdc.org">ssvfintake@vbcdc.org</a></td>
<td></td>
</tr>
</tbody>
</table>

#### ForKids (sub-grantee of VBCDC)

*Areas Served:*
- **Families only** - Norfolk, Chesapeake, Suffolk, Isle of Wight, Southampton, Franklin City

<table>
<thead>
<tr>
<th>Contact</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td><a href="mailto:SBrackett@forkidsva.org">SBrackett@forkidsva.org</a></td>
<td>757-622-6400 option 5</td>
</tr>
</tbody>
</table>
# Volunteers of America Chesapeake (VOA)

## Western Virginia

### Northwestern Virginia

Areas Served: Counties of Page, Shenandoah, Warren, Clarke, Rockingham and Frederick, City of Winchester and Harrisonburg

<table>
<thead>
<tr>
<th>Email</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td><a href="mailto:dcullers@voaches.org">dcullers@voaches.org</a></td>
<td>844-461-2982</td>
</tr>
</tbody>
</table>

### Southwestern Virginia

Areas Served: Counties of Buchanan, Dickenson, Lee, Scott, Washington, Russell, Tazewell, Wise and City of Norton and Bristol

<table>
<thead>
<tr>
<th>Email</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td><a href="mailto:yfraction@voaches.org">yfraction@voaches.org</a></td>
<td>844-461-2982</td>
</tr>
</tbody>
</table>

## Total Action For Progress (TAP)

### Areas Served: City of Danville, Martinsville, Roanoke, Salem, Counties of Roanoke, Craig, Botetourt, Franklin, Montgomery

<table>
<thead>
<tr>
<th>Email</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td><a href="mailto:Aldith.ellis@tapintohope.org">Aldith.ellis@tapintohope.org</a></td>
<td>540-283-4800</td>
</tr>
<tr>
<td><a href="mailto:evelyn.jordan@tapintohope.org">evelyn.jordan@tapintohope.org</a></td>
<td>540-283-4800</td>
</tr>
<tr>
<td><a href="http://www.tapintohope.org">www.tapintohope.org</a></td>
<td>540-283-4800</td>
</tr>
</tbody>
</table>

### Areas Served: Lynchburg, Bedford, Amherst, Appomattox, Campbell, Cities of Augusta, Staunton, Waynesboro, Rockbridge, Buena Vista, and Lexington

<table>
<thead>
<tr>
<th>Email</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td><a href="mailto:Evelyn.jordan@tapintohope.org">Evelyn.jordan@tapintohope.org</a></td>
<td>540-283-4800</td>
</tr>
</tbody>
</table>

### Areas Served: Counties of Alleghany, Covington, Bath, Highland

<table>
<thead>
<tr>
<th>Email</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td><a href="mailto:anne.stclair@tapintohope.org">anne.stclair@tapintohope.org</a></td>
<td>540-962-6328</td>
</tr>
</tbody>
</table>
TOLL FREE NUMBERS and WEBSITES

**SAMHSA National Helpline**
A confidential, free, 24-hour-a-day, 365-day-a-year, information service (in English and Spanish) for individuals and family members facing mental and/or substance use disorders.
1-800-662-HELP (4357)

**Project Inform HIV Health InfoLine**
The HIV Health InfoLine is staffed by operators and staff of Project Inform and provide information and support to callers.
1-800-822-7422 Monday-Friday, 10am-4pm (Pacific Time), call back service only

**National Coalition for Homeless Veterans**
1-800-838-4357

**National Homeless Call Center**
1-877-424-3838

**National Veterans Crisis Line**
1-888-273-TALK (8255), Veterans press 1
https://suicidepreventionlifeline.org/help-yourself/veterans/

**US Department of Veterans Affairs**
Benefits: 1-800-827-1000
Healthcare: 1-877-222-8387
VA Benefits Assistance Service: 1-800-749-8387

**Virginia Department of Veterans Services**
Headquarters: (804) 786-0286
National Veterans Services Organizations

Veterans of Foreign Wars
http://www.vfw.org

Disabled American Veterans
http://www.legion.org

The American Legion
http://www.legion.org

AMVETS
http://www.amvets.org

Military Order of the Purple Heart
http://www.purpleheart.org

Vietnam Veterans of America
http://www.vva.org

Marine Corps League
http://www.mclnational.org

American EX-POW
http://www.axpow.org

Fleet Reserve Association
http://www.fra.org

Military Officers Association of America (MOAA)
http://www.moaa.org

Iraq and Afghanistan Veterans of America (IAVA)
https://iava.org
Pre-Release Checklist

Within six months of your release date, work with your counselor to begin making a list of what you need to accomplish prior to release; what you will need post release, and how to successfully make a transition back as a returning citizen.

Write down all the questions you are thinking about and the information you need to help you make the right choices. For example:

Housing:
- Do I need a place to live?
  - Check on resources available with the VA or in the community
  - Check on monthly rent, security deposits, and other expenses

Employment:
- Do I need a job?
  - Check on skills, classes, or certifications available at the facility
  - Find out about employment assistance programs being offered in the community where I will be returning
  - Check on re-entry resources available for veterans being released from jail or prison

Basic Needs:
- Make a budget with available income resources
- Check on community resources for work clothing
- Work on budgeting skills; ability to spend and save money or use an ATM debit/credit card
- Check on where to go to obtain food assistance-food stamps, food pantries
- Make a list of all medical and mental health care while in jail/prison, including a list of medications, dosage, and how often I need to take them
- If able, get a copy of medical records to bring to the VA for ongoing health care needs (if eligible)

Other checklist items include:

- What benefits am I eligible for as a veteran?
  - Make a list of places to go to obtain addiction treatment and health care treatment and mental health care
  - Find out about how much owed in child support and where to pay
  - Find out about any legal fees, court fines, costs, and restitution

This is your checklist, it may or may not look like another person’s checklist. It is based on your individual needs to prepare you for release and help you succeed in the community.
## VVFS Regional Consortia

**Statewide Toll Free Number: 1-877-285-1299**

<table>
<thead>
<tr>
<th>Region</th>
<th>Regional Director</th>
<th>Regional Coordinator</th>
<th>Assistant Regional Manager</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Central</strong></td>
<td>Ben Shaw (804) 690-3217</td>
<td>Andre Miller (804) 839-1172</td>
<td>Jonathan Patrick (804) 839-1599</td>
</tr>
<tr>
<td><strong>East</strong></td>
<td>Deidre Bryant (757) 508-1158</td>
<td>David Skipper (804) 248-8664</td>
<td>Marcus Brooks (757) 532-5023</td>
</tr>
<tr>
<td><strong>North</strong></td>
<td>Caleb Johnson (804) 229-8240</td>
<td>James Custodio (571) 235-8303</td>
<td>Jennifer Szalkopper (540) 471-4804</td>
</tr>
<tr>
<td><strong>West</strong></td>
<td>Leanna Craig (540) 556-9112</td>
<td>Michele Vandyke (540) 357-1113</td>
<td>Daniel Judd (540) 235-6995</td>
</tr>
</tbody>
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